

Item 3 Annex 2

Sunderland City Council Service Plans – Washington Area Priorities, for information purposes only.

ADULT SERVICES: Strategic Commissioning Team and Strategic Safeguarding Team

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update |
|--------------------------------------|--|------------|--|--|
| Washington Old School | In partnership with Strategic Housing, development of Supported Living Accommodation for adults with social care, support and accommodation needs | 7/22 | 11/23 | Service is now fully operational, and all tenants have moved in. Formal opening completed on 16/05/24 |
| Washington Community Resource Centre | Redevelopment of building-based day care services | 4/23 | TBC | Building surveys have been undertaken by Property Services and improvement works have been identified. Discussions are ongoing in relation to the implementation of the improvement works. Property Services are unable to take forward the required works in the day centres. Commissioning are continuing the discussions within the council in relation to options that can support Adult Services Directorate to take development work forward. |
| Moor Way | Development of extra care accommodation provision for adults with social care, support and accommodation needs, with partnership with the Housing provider | 1/24 | Completion early 2026 | Land issues resolved. Anchor Housing have been identified as the housing provider. Discussions with Anchor are ongoing. A Care and Support Provider to be commissioned by the Council. |

CITY DEVELOPMENT: Economic Regeneration

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update |
|--|--|------------|--|---|
| Arts Centre Washington improvement works | Improvement works funded through the capital programme | 4/23 | 3/24 | Internal improvements now complete. External work commenced January to include improvements to the Courtyard with replacement paving, and installation of new planting scheme and furniture. Work to be completed late Spring 2024 |
| Washington library improvements | Improvement works funded through the capital programme | 4/23 | 3/24 | Washington Library redevelopment on track with progress being made quickly towards completion. Plans for a soft opening and are pencilled in for the end of May with further details to follow. Temporary library provision remains in place and is being well used. |
| North East Community Forest 2023/24 planting | Tree and hedgerow planting at a series of individual sites as part of Low Carbon Framework. Options for sites in each area to be assessed and then discussed with Neighbourhood & Community Boards | 9/23 | 3/24 | Ten tree planting sites will be delivered by the end of April 2024, by an external contractor. This will deliver around 17 hectares of planting and be funded by c.£300,000 of external funding from the Government's Trees for Climate Fund. The 10 sites are at: A182 Shiney Row; Houghton Kepier Academy; Hetton Primary School (Coalfield); Rickleton Primary School (Washington); Roker Park (North); Silksworth Recreation Centre and Ski Slope (West); Holmeside; Doxford Park (park); Diamond Hall Junior Academy; Ryhope Junior School (East). |
| Low Carbon Framework and Action Plan | Range of city-wide low carbon programmes and projects across the seven strategic priority areas to include implementation within individual Area Committee areas | | | In addition to the above 10 NE Community Forest projects, there will be 1 Tiny Forest project planted (at Hudson Road Primary School) in 2023-24. The Sandhill View scheme is under review-funding is in place to deliver the 2nd Tiny Forest in the 2024-25 period. The Link Together Heritage Lottery bid for £915,000 will be determined in |

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| | | | | <p>March 2024- if successful, the project will commence from April and run until end of March 2026.</p> <p>Sunderland City Council continue to work partnership with energy suppliers Utilita and E.On on the current phase of Energy Company Obligation (ECO4), which requires energy suppliers to implement energy efficiency improvements in residents' homes. The scheme is aimed at lower income and/or vulnerable households and less energy efficient properties with the aims of tackling fuel poverty, reducing carbon emissions from the domestic sector and improving thermal comfort. The ECO4 scheme was launched in October 23, and is available to residents in all areas of Sunderland (city-wide). As well as engaging with all Sunderland residents, Utilita included a particular focus on engaging with residents in Sunderland North and E.On with residents in Sunderland East until the end of June 2024, to raise awareness of the scheme and its benefits to residents. Eco-4 will run until 2026 across the city</p> |

CITY DEVELOPMENT: Regulatory Services

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update |
|--|---|------------|--|---|
| Enforcement Project (currently AC funded) | <p>1 x Enforcement Officer <i>Enforcement Signage</i> <i>Replacement of wheellied bins/equipment in residential multi occupied properties</i> <i>10 Streetwatch cameras</i></p> <p>Proactive approach to complement and add value to the current Sunderland City Council and Gentoo provision and allow for the flexibility to respond to Councillors requests and reporting of incidents as well as forging relationships with, working in partnership with and supporting other current initiatives such as Clean and Green and Together Clean and Green.</p> | 04/21 | 03/24 | Regular updates are being provided through area funding processes, neighbourhood and community boards |

CORPORATE SERVICES: Smart City Team

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update |
|-------------------|---|------------|--|---|
| Digital Inclusion | Delivery of a range of DI initiatives subject to interest/approval | 4/23 | 4/26 | <p>Significant work ongoing, a newsletter is available and can be circulated if of interest and further information can be found in the City Resources section of our website: www.sunderlandoursmartcity.com</p> <p>In addition, Digital Dashboards have been produced for every ward detailing the existing digital provision, challenges, and potential opportunities for consideration. A follow-up meeting has been held with East Area Committee outlining specific opportunities and further meetings can be arranged as appropriate.</p> <p>In addition, the achievements for the year have been collated and are attached for information.</p> |
| Washington 60 | Inclusion of some form of interactive event | 4/23 | | The team are happy to support ideas for this event once planning is underway. |
| Smart Cities | Opportunities for a range of digital and data solutions e.g. interactive play, smart bins etc | 4/23 | | <p>Significant work ongoing, further information can be found across our website and in the Innovation Challenges section: www.sunderlandoursmartcity.com In addition, any specific briefings can be arranged as required.</p> |

ENVIRONMENTAL SERVICES: Bereavement Services

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expend. by | Area Committee quarterly update |
|-------------------------------------|--|-----------------------|--|--|
| <p>Cemetery Improvements</p> | <p>Prioritisation of improvement measures within area cemeteries according to an assessment of risk, need and local demand</p> | <p>June 22</p> | <p>Ongoing</p> | <p>As part of the ongoing cemetery improvement works led by the Cemetery Improvement Boards, work is advancing on the enforcement of cemetery regulations relating to unauthorised items and enclosures on lawn section graves. Signage has been erected in relevant cemetery sections providing advanced notice of the removal of unauthorised items, and work to remove relevant items will begin as soon as ground conditions allow. As consultation with Board Members continues on all actions, the CIB continue to receive updates on any developments in this respect.</p> <p>As part of the memorial safety programme in all cemeteries, safety audits have now been conducted and initial findings from our consultants have been received. Further review is required and agreement on the work required work schedule, costs and processes. Further updates will follow. Cemetery Improvement Board (CIB) meetings continue on a bi-monthly basis. As regulatory enforcement becomes part of business as usual, and the memorial safety testing programme is underway, cemetery specific action plans will deliver on improvement works specific to each cemetery dependant on local requirements and need.</p> <p>In addition to the regulatory enforcement and MST programme, the board have also reviewed options to improve cemetery maintenance and increased signage relating to issues around the control of dogs in cemeteries.</p> <p>Memorial product development and management of historic memorial sponsorship terms now also receives focus by the CIB Members, with many new processes agreed and implemented following discussion and agreement within the group.</p> |

ENVIRONMENTAL SERVICES: Local Services

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update |
|----------------------|--|----------------------------|--|---|
| Glyphosate Trial | A trial project to help us understand the impact of alternative weed control options in different environments, with a view to the potential elimination of the use of herbicides in weed killing. | 1 st April 2023 | September 2023 | A report will be going to cabinet on 20 June to provide updates on progress with biodiversity promotion and effective sustainable weed management |
| Tree Surveying | A citywide tree inspection and mapping project. | May 2023 | 2027 | <p>As of the 29th May 19,699 trees have been surveyed.</p> <p>Moving on from the Feb update the North Area is now complete and Survey work is now underway in the Coalfields.</p> <p>All work identified as part of the survey is prioritised inline with the Council's tree Policy and scheduled/ carried out accordingly.</p> |
| Plantation Programme | Plantation maintenance scheme | March 2023 | April 2026 | <p>The plantation programme is progressing well with over 60,000 sqm of woodland maintained.</p> <p>Activity has decreased during the nesting season in order that we remain compliant with legislation, we can continue to deliver works but the pace of works is vastly reduced as we have to continually survey to woodland for nesting activity, leaving exclusion zones where nests are found. When the nesting period subsides later in the year our planation programme will pick up pace once again</p> |
| E Technology Trials | Trialling alternative Electric equipment to replace petrol fuelled kit to reduce carbon emissions. | May 2023 | | We are continuing to explore other E solutions |

ENVIRONMENTAL SERVICES: Winter Maintenance

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update |
|------------------------|---|--|--|--|
| Winter Smart Solutions | Trials of several infrared road surface sensors across the highway network. | Continue through the winter of 2023/2024 | Testing of various options remains ongoing through the winter of 2023/2024 | May 14 th Update. Installation of the new Vaisala weather monitoring & forecasting equipment at 5 key sites around the City, will commence as planned from May 26 th 2024, with completion expected in late June 2024 |

HEALTH HOUSING AND COMMUNITIES: Area Arrangements

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update |
|--|--|------------|--|--|
| Developing the community support offer, working closely with the voluntary sector to enable maximise positive outcomes from Social Prescribing | Supporting VCS to develop their capacity to deliver commissioned community support services within communities | April 2023 | March 2025 | <p>UKSPF funds secured to support VCS in Sunderland to deliver 12 months of community support across the city. VCS providers will support the establishment of the Links for Life social prescribing programme in Sunderland, signing a delivery charter, ensuring a digital platform is developed and delivery is evaluated to inform future community support service delivery.</p> <p>The Links for Life platform is now live. You can access the platform here: www.linksforlifesunderland.co.uk</p> <p>We have also attached useful information which includes;</p> <ul style="list-style-type: none"> • <i>Meet the Links for Life team</i> • <i>Discover the digital hub</i> • <i>Become a member or use the hub for referrals</i> |

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|---|---|------------|--|--|
| | | | | <ul style="list-style-type: none"> • See the difference Links for Life activities are already making in communities • Get involved – help us promote Links for Life within your network and let us know about opportunities that the team could link in with. |
| VCS Alliance – growing capacity of voluntary and community sector | Continue to work in partnership with the voluntary sector Alliance to maximise resources into the sector via external funding and grow social value resources | April 2023 | March 2025 | The Council continue to support the VS Alliance in Sunderland, who are now an independent Charity as a member of their strategy board, alongside other VCS partners, Gentoo and the ICB. |
| Delivery of Financial Wellbeing Strategy Delivery Plan | Supporting residents within areas to improve their resilience | April 2023 | March 2025 | <p>The delivery of Financial Wellbeing support activities across services is nearing completion. From Jan 22 to date 170 of 175 actions in the delivery plan have been completed or mainstreamed as BAU – outstanding actions are expected to complete by June 24.</p> <p>Arrangements to close the project are in place, including revised governance arrangements. Also the relocation of the project into Strategic Advice Services to further embed Financial Wellbeing as BAU – post project.</p> <p>The project end date is 30/06/24</p> |

HEALTH, HOUSING & COMMUNITIES: Housing Development

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|--|--|----------|------------|--|
| Housing Delivery and Investment Plan 2020-26 – approved to deliver 574 new Council owned homes for letting, broken down into three workstreams: Empty Homes - 210 Bungalows - 193 Supported - 171 | Washington Empty Homes - 32 Bungalows - 19 Supported - 25 | Feb 2020 | March 2026 | Empty Homes - 8 Bungalows - 4 Supported – 23 |
|--|--|----------|------------|--|

HEALTH HOUSING AND COMMUNITIES: Housing Strategy

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update |
|---|--------------------------------|-------------|--|--|
| The following ward shows a high prevalence of empty properties: <i>Washington North</i> The service is generally responsive based on requests for service and the severity of empty property conditions. However, the Empty Homes Strategy identified the areas of the City where empty properties were most prevalent. Work to tackle empty properties is targeted in these areas. | This is not a specific project | In progress | Initial presentation complete Future reports presented for Area Committee Information quarterly | Work to further analyse council tax data has been undertaken following a small increase in empty homes was shown in the data received. It is acknowledged that the increase be attributed to more homes tipping from 0-3 months empty into 6 months + showing a need for more early intervention and preventative work. A revised loans and grants scheme has been launched which will assist in some way with this prevention work. Monthly analysis on empty homes officer caseloads has been undertaken and priority properties are under senior management scrutiny with clear plans of action regarding enforcement |

HEALTH HOUSING AND COMMUNITIES: Welfare Reform Service and Business Development

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|------------------|--|-----|-----|--|
| Foodbank Support | Council currently supporting range of foodbanks / food aid organisations in all area of the city – majority in East / West via fresh food and FareShare – will be refining offer / support during the year | N/a | N/a | <p>Service continues to collate and analyse monthly foodbank usage and will be providing up to date area-based breakdowns for the support provided by Sunderland Foodbank Distribution Centres and 5 Independent foodbanks . These are the organisations that have provided figures to the council since at least the start of the pandemic .</p> <p>Separately the service is collating information from other foodbanks , and food aid providers to better understand gaps in provision and potential issues within communities including wider food insecurity. This links to range of actions in the Good Food Charter Action Plan</p> <p>Information continues to be made available for residents to access via website and also voluntary sector and partners such as housing, health, etc</p> |
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HEALTH HOUSING AND COMMUNITIES: Active Sunderland

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update |
|---------------------------------------|---|------------|--|---|
| Parks tennis court programme | Refurbish tennis courts in Usworth Park | 5/23 | 7/23 | Complete and operational |
| Parks tennis court programme | Develop tennis activation programme | 6/23 | 10/23 | Complete – taking place |
| Regular physical activity opportunity | Consultation and development of bid for Playzone in Washington – location tbc | 7/23 | 10/23 | Next stage progressing with community organisation and community engagement |

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|---------------------------|--|------|-------|---|
| Weight management service | Establish 1 delivery site for targeted offer | 5/23 | 12/23 | Complete and operational - taking place at Washington Millennium Centre |
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HEALTH HOUSING AND COMMUNITIES: Public Health and Integrated Commissioning – Living Well

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update | |
|--|--|-------------------|--|---|--------------------------------|
| Development of Social Prescribing hubs | To deliver Social Prescribing “hub” to allow for localised presence of the offer | 4/23 | 3/25 | Washington | Crafting Connection |
| | | | | Washington | The Little Onion Club |
| | | | | Washington | Active Families |
| | | | | Washington | Building Blocks Day Centre CIC |
| | | | | Washington | Community Opportunities |
| Stop Smoking Clinics | To deliver stop smoking clinics in the wards with the highest smoking rates | 4/23 | 12/12 | Washington North: Galleries Health Centre (established) The Millenium Centre (established) | |

TOGETHER FOR CHILDREN: Early Help Systems and Family Hubs

| Project/Programme | Project Detail | Start Date | Due for Completion/ Full expenditure by | Area Committee quarterly update |
|-------------------|--|------------|---|---|
| Family Hub | <p>The Family Hubs and Start for Life programme helps meet commitments in The best start for life: a vision for the 1,001 critical days, published as government policy in March 2021. This programme is jointly led by the Department for Education (DfE) and Department of Health and Social Care (DHSC).</p> <p>The aim of Family Hubs is to join up and enhance services, ensuring all parents and carers can access the support they need when they need it. To bring services together and make them more accessible, improve the connections between families, professionals, services, and providers, and put relationships at the heart of family support.</p> <p>Following a competitive bidding process, 14 trailblazers were selected and awarded additional funding to go further and faster in delivering some or all of the Start for Life services funded by the Family Hubs and Start for Life programme – peri-natal mental health and parent-infant relationships, infant feeding, and parenting support. Sunderland were one of the 14 local authority areas who were awarded trailblazer status.</p> <p>Sunderland will have 5 Family Hubs across the city offering services from conception up until the age of 18 or 25 for young people with special educational needs.</p> <p>Early Help targeted family support teams are co-located within the family hubs. These teams provide targeted support to families with children aged 0 to 19. The Early Help workers</p> | 2022 | 2025 | <p>Rainbow Family Hub Phase two of My Best Life website was launched at the beginning of May it now hosts SEND local offer and Family Information Service information.</p> <p>The site's main features include advertising and booking of Family Hub events and a library of resources that is maintained by the Family Hubs. The main benefit from this is families being able to access immediate support and book sessions online.</p> <p>As part of the Family Hub Community Grants, Sunderland Family Hubs have commissioned three providers from the Voluntary and Community Sector to further expand the wellbeing support for new mams through specific baby massage, baby yoga, 'mam and me' sessions.</p> <p>Launch of Ha'way the dads' Monthly activities session informed by consultation of dads. In addition to weekly dads' session being run</p> |

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| | <p>complete a robust assessment and plan, provide interventions and work alongside our partners to address the needs of children young people and their families.</p> <p>https://www.togetherforchildren.org.uk/article/27857/Start-for-Life</p> | | <p>through the hubs by Northeast Young dads& lads.</p> <p>MMR vaccinations are now being offered within the family hubs.</p> <p>Summer HAF offer will be supported by extension of funding via Household Support Fund Grant Funding.</p> |
|--|--|--|--|