

Appendix 1

Working Neighbourhood Strategy Policy Review Recommendations - Progress to September 2010

Summary Progress				
				Total
0	1	6	2	9
Recommendation & Action	Owner	Due Date	RAG	Progress
The Working Neighbourhood Strategy is currently being reviewed and will be replaced by the end of March 2011. The revised strategy will provide an Employment Strategy for the city which will provide a framework for delivering proactive rather than reactive economic interventions that directly contribute to improving access to opportunity for those most disadvantaged and reducing worklessness. The review process is made up of some key components which include a worklessness assessment and analysis of performance data which identifies not only how we are currently performing but also the changing face of worklessness in the city (including the current economic climate), a review of Enterprise and Employment strands of the programme and Project evaluation of all projects currently funded through WNF.	Patterson, Allison	01/02/2011		<ul style="list-style-type: none"> The Employment Strategy is in the progress of being produced and is due to go to the Employment Leadership Board (ELB) for approval in January 10. This follows a series of consultation.
The existing strategy is based on such evidence, but this will be reviewed. Part of the above review work will include a Worklessness Assessment along with an evaluation of all projects currently funded through WNF. The outcome will inform the Employment Strategy and as such the framework for allocation any future resources	Patterson, Allison	01/02/2011		<ul style="list-style-type: none"> The Worklessness Assessment has been completed and Phase 1 of the WNF Project Evaluations have been completed (which includes 8 out of 21 projects). The remaining WNF Projects (13 projects) are due to be completed by 15th December 10.
Within Year 2 of the current strategy, new forms of community outreach are being deployed. The strategy review will also include an options analysis for future operations in relation to the Employment and Enterprise strands of the programme. Such considerations are built in to the approach.	Alexander, Karen	06/10/2010		<ul style="list-style-type: none"> The Council will not be in a position to directly commission any further employment and enterprise activities, as there will be no successor to WNF funding. The Employment Strategy will describe the Council's role moving forward as one of 'informing and influencing' mainstream provision, which will be delivered through the Work Programme. Any lessons learnt will be offered to work programme providers.
Review of Job Linkage already commissioned as part of overall WNS review process.	Alexander, Karen	06/10/2010		<ul style="list-style-type: none"> The Job Linkage Review and Evaluation has been undertaken by consultants Roger Tym & Partners and the final version is now available for circulation. It recognises the high quality service delivered through Job Linkage, as a fundamentally successful model with clear strengths and recommends that the Council should look to sustain it for a transition period (for a maximum of 6 months) after the WNF funding ends on 31 March 2011, to enable it to position itself to become a sub contractor for the Work Programme.
Employment always has been the ultimate goal of the programme with tracking of the customer journey utilising the Hanlon System for this and to support performance management and share and issues shared with partners. Knowledge gained from this will feed into the Review of the WNS. The multi agency WNS Board will receive this information on a regular basis.	Mallin, Karen	31/03/2011		<ul style="list-style-type: none"> All projects are recording activities and progress against Regional Employabilty Framework activities and guidelines which were embedded within the WNS. Performance Management Data from the Hanlon system is produced on a BI monthly basis for the WNS Board and has also informed the recent review of the Job Linkage Service. Information in relation to progress of priority client groups is also supplied directly to S4W, the external Consultants looking at Impact of WNS against National indicators which will again feed into the final WNS review.
The current programme has been designed to achieve this goal, with a clear separation of customer between Job Centre Plus and JobLinkage. However, the Scrutiny review was undertaken at a time when this separation of clients was only part complete. An assessment process is already in place to ensure that activity is over and above what is expected of the mainstream.	Taylor, Vince	01/02/2011		<ul style="list-style-type: none"> The procedures in place are eliminating any overlap.

Recommendation & Action	Owner	Due Date	RAG	Progress
This proposal will be built into the review with the aim that the new strategy is underpinned by a partnership agreement.	Patterson, Allison	01/02/2011	●	<ul style="list-style-type: none"> The introduction of the new Work Programme to be administered by DWP will negate the need to continue with a Working Neighbourhood Programme post March 2010. The Work Programme is intended to fund all activity re access to employment. Prime contractors are expected to work with local partners to deliver services relevant to need. Negotiations are taking place with potential Prime Contractors, in order to look at ways the existing Job Linkage service and infrastructure can be utilised to deliver Work Programme in the future.
The Scrutiny review failed to recognise the work of the Employer Link team which operates as part of the JobLinkage service. Employer Link works with employers to meet their needs and securing job placements. Consideration of job subsidies will be incorporated within the WNS review and subject to effectiveness and value for money considerations.	Patterson, Allison	01/02/2011	●	<ul style="list-style-type: none"> The Work Programme will encompass this in the future. The Prime Contractors will be funded through a payment model which will be based on 'payment by results' when a client moves off benefits and into a job. This will necessitate a strong relationship with potential employers, to ensure job opportunities are identified and that clients are successfully moved into those vacancies. Negotiations are underway with potential Primes to make them aware of the Employer Link team and to explore the potential of using this service as part of the Work Programme in the future.
The introduction of the Hanlon customer tracking system has been a major step forward in data sharing, with its use being made obligatory within WNF contracts locally. However, substantial barriers remain (primarily at national level) to sharing DWP/JobCentre plus data. However, these are being partially overcome locally through collocation of staff in JobLinkage outlets.	Alexander, Karen	01/02/2011	●	<ul style="list-style-type: none"> Data sharing protocols established for the Hanlon system have worked particularly well during the WNS programme and have enabled effective client tracking across multiple partners. The future of the Hanlon system currently is uncertain, although negotiations are underway with potential Prime Contractors to continue its use in 2011 for the Work Programme. Tyne & Wear City Region have made a commitment to cover costs for site licenses and user costs for 2011/12, in an effort to maintain the system in the short term.

Appendix 1

Economic Challenges Policy Review Recommendations - Progress to September 2010

★				
				Total
6				6
Action	Owner	Due Date	RAG	Progress Commentary
Development of City Centre Strategic Framework	Taylor, Vince	31/10/2010	★	Specific City Centre 15 year strategic framework being developed through the Economic Masterplan
The existing regeneration strategy should be re-visited to ensure that it prioritises individual projects in such a way as to achieve a steady progression of improvements.	Taylor, Vince	not set	★	Strategy and sequence of actions being developed through the Economic Masterplan.
The Working Neighbourhood Strategy should be pursued with robust operating and oversight procedures to ensure that the programme maintains momentum.	Snaith, Janet	not set	★	To ensure robust operating and oversight procedures, the Area Coordination Team within Office of the Chief Executive are implementing full programme management functions, including approved methods of procuring, grant funding, appraising and monitoring projects.
Decision making	Snaith, Janet	not set	★	Decision making remains the responsibility of the portfolio holder for economic prosperity and Head of Strategic Economic Development (acting on behalf of the Chief Executive) advised by a multi agency Board.
Grant awards and tender opportunities	Snaith, Janet	30/06/2010	★	Following these agreed procedures, since the Working Neighbourhoods Strategy was approved in December 2008, 15 grants have been awarded, one tender has been let and the expansion of the Job Linkage network has been approved at Cabinet and has been delivering since April 09. A further 5 tender opportunities are at final draft stage and will be let within the next quarter to ensure that all actions recommended within the programme will have been advanced.
Monitoring & Reporting arrangements	Snaith, Janet	30/04/2010	★	Monitoring and reporting of projects in the Working Neighbourhood Strategy will be incorporated into quarterly performance reports received by Scrutiny Committee





Appendix 2 Report Key

These columns show the level of performance for the latest reporting period and the same period in the previous year. A question mark means that information is not available





The target is what we want to achieve. A question mark means that a target has not been set

	2008/09 Outturn	2009/10 Outturn	Are we improving?	Target	Have we achieved the target?	Commentary
The percentage of the working age population (16-59 for females and 16-64 for males) who are in employment (NI151).	70.50 %	70.60 %	✓	?	!	
The percentage of the working age population who are claiming out of work benefits (NI152).	18.15 %	19.50 %	✗	19.30 %	●	• A total of 34,270 individuals, which equates to 19.5% and compares to 17.5% for the North East & 13.4% for Great Britain.
The percentage of the working age population who are claiming out of work benefits in the worst performing neighbourhoods (SOA's with over 25% claimant rate) (NI153)	30.60 %	27.50 %	✓	31.80 %	★	

This is a comparison of the latest outturn against the Same period the previous year. The symbols mean

performance has improved 
 performance is stable 
 performance has declined 
 Information is not available 

This traffic light is a comparison of performance against the target set for the year

The target has been achieved 
 Performance is within 10% of the target 
 The target has not been achieved 
 Not applicable due to no target being set 

Prosperity & Economic Development

	Sept 2009 Position	Latest Position Sept 2010	Are we improving?	Target	Have we achieved the target?	Commentary
The percentage of the working age population (16-59 for females and 16-64 for males) who are in employment (NI151).	70.50 %	65.90 %		70.60 %		
The percentage of the working age population who are claiming out of work benefits (NI152).	19.40 %	18.60 %		19.00 %		• Info as at February 2010
The percentage of the working age population who are claiming out of work benefits in the worst performing neighbourhoods (SOA's with over 25% claimant rate) (NI153)	32.40 %	33.27 %		31.20 %		• Info as at February 2010
Number of learners achieving a Level 1 qualification in literacy (NI161).	1,661.00	3,545.00		992.00		
Number of learners achieving an Entry Level 3 qualification in numeracy (NI162).	204.00	1,008.00		120.00		
The percentage of working age population qualified to at least level 2 or higher (NI163).	65.40 %	67.60 %		69.00 %		
The percentage of working age population qualified to at least level 3 or higher (NI164).	43.40 %	43.20 %		-		
The percentage of working age population qualified to at least level 4 or higher (NI165).	21.60 %	22.60 %		-		
Median gross weekly pay of full-time employees on a workplace basis (NI166)	406.60	406.60		406.60		
The rate of business registrations per 10,000 resident population aged 16 and above (NI171).	33.20	27.10		37.50		• Info as at December 2008
The percentage of VAT registered businesses showing year-on-year employment growth (NI172).	14.90 %	15.90 %		15.90 %		
The percentage of the working population living who move directly from employment to incapacity benefits (IB) each year (NI173).	0.74 %	0.74 %		0.70 %		
The percentage of young people aged 16 to 18 years not in education employment or training (NEET)	12.50 %	9.20 %		8.80 %		