Core Standard compliance in relation to the Annual Health Check 2008/09 – February 2009

No.	Core Standard statement	Compliant	Not Met	Insufficient Assurance
C1a	Health care organisations protect patients through systems that Identify and learn from all patient safety incidents and other reportable incidents, and make improvements in practice based on local and national experience and information derived from the analysis of incidents	✓		
C1b	Ensure that patient safety notices, alerts and other communications concerning patient safety which require action are acted upon within required timescales	✓		
C2	Health care organisations protect children by following national child protection guidance within their own activities and in their dealings with other organisations	✓		
C3	Health care organisations protect patients by following NICE Interventional Procedures guidance in accordance with *The interventional procedures programme* (Health Service Circular 2003/011)	✓		
C4a	Health care organisations keep patients, staff and visitors safe by having systems to ensure that the risk of healthcare acquired infection to patients is reduced, with particular emphasis on high standards of hygiene and cleanliness, achieving year-on-year reductions in MRSA	✓		
C4b	All risks associated with the acquisition and use of medical devices are minimised	✓		
C4c	All reusable medical devices are properly decontaminated prior to use and that the risks associated with decontamination facilities and processes are well managed	✓		
C4d	Medicines are handled safely and securely	✓		
C4e	The prevention, segregation, handling, transport and disposal of waste is properly managed so as to minimise the risks to the health and safety of staff, patients, the public and the safety of the environment	✓		
C5a	Health care organisations ensure hat They conform to NICE Technology Appraisals and, where it is available, take into account nationally agreed guidance when planning and delivering treatment and care	✓		
C5b	Clinical care and treatment are carried out under supervision and leadership	✓		
C5c	Clinicians continuously update skills and techniques relevant to their clinical work	✓		
C5d	Clinicians participate in regular clinical audit and reviews of their clinical services	✓		
C6	Health care organisations co-operate with each other and social care organisations to ensure that patients individual needs are properly managed and met	✓		
C7a	Health care organisations: Apply the principles of sound clinical and corporate governance	✓		
C7b	Actively support all employees to promote openness, honesty, probity, accountability and the economic, efficient and effective use of resources	✓		

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C7c	Undertake systematic risk assessment and risk management and have a system of continuous risk management from front line service to the Board	✓		
C7d	Ensure financial management achieves economy, effectiveness, efficiency, probity and accountability in the use of resources	✓		
C7e	Challenge discrimination, promote equality and respect human rights	✓		
C8a	Health care organisations support their staff through: Having access to processes which permit them to raise, in confidence and without prejudicing their position, concerns over any aspect of service delivery, treatment or management that they consider to have a detrimental effect on patient care or on the delivery of services	✓		
C8b	Organisational and personal development programmes, which recognise the contribution and value of staff, and address where appropriate, under-representation of minority groups	✓		
C9	Health care organisations have a systematic and planned approach to the management of records to ensure that, from the moment a record is created until its ultimate disposal, the organisation maintains information so that it serves the purpose it was collected for and disposes of the information appropriately when no longer required.	✓		
C10a	Health care organisations undertake all appropriate employment checks and ensure that all employed or contracted professionally qualified staff are registered with the appropriate bodies	✓		
C10b	Require that all employed professionals abide by relevant published codes of professional practice	✓		
C11a	Health care organisations ensure that staff concerned with all aspects of the provision of health care: Are appropriately recruited, trained and qualified for the work they undertake	✓		
C11b	Participate in mandatory training programmes	✓		
C11c	Participate in further professional and occupational development commensurate with their work throughout their working lives	✓		
C12	Health care organisations, which either lead or participate in research have systems in place to ensure that the principles and requirements of the research governance framework are consistently applied	✓		
C13a	Health care organisations have systems in place to ensure that: Staff treat patients, their relatives and carers with dignity and respect	✓		
C13b	Appropriate consent is obtained when required for all contacts with patients and for the use of any patient confidential information	✓		
C13c	Staff treat patient information confidentially, except where authorised by legislation to the contrary	✓		
C14a	Health care organisations have systems in place to ensure that patients, their relatives and carers: Have suitable and accessible information about, and clear access to, procedures to register formal complaints and feedback on the quality of services	✓		

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C14b	Are not discriminated against when complaints are made	✓		
C14c	Are assured that organisations act appropriately on any concerns and, where appropriate, make changes to ensure improvements in service delivery	✓		
C15a	Where food is provided, health care organisations have systems in place to ensure that Patients are provided with a choice and that it is prepared safely and provides a balanced diet	✓		
C15b	Patients individual nutritional, personal and clinical dietary requirements are met, including any necessary help with feeding and access to food 24 hours a day	✓		
C16	Health care organisations make information available to patients and the public on their services, provide patients with suitable and accessible information on the care and treatment they receive and, where appropriate, inform patients on what to expect during treatment, care and after-care	✓		
C17	The views of patients, their carers and others are sought and taken into account in designing, planning, delivering and improving health care services	✓		
C18	Health care organisations enable all members of the population to access services equally and offer choice in access to services and treatment equitably	✓		
C19	Health care organisations ensure that patients with emergency health needs are able to access care promptly and within nationally agreed timescales, and all patients are able to access services within national expectations on access to services	✓		
C20a	Health care services are provided in environments which promote effective care and optimise health outcomes by being: A safe and secure environment which protects patients, staff, visitors and their property, and the physical assets of the organisation	✓		
C20b	Supportive of patient privacy and confidentiality	✓		
C21	Health care services are provided in environments, which promote effective care and optimise health outcomes by being well designed and well maintained with cleanliness levels in clinical and non-clinical areas that meet the national specification for clean NHS premises	✓		
C22a	Health care organisations promote, protect and demonstrably improve the health of the community served, and narrow health inequalities by: Co-operating with each other and with local authorities and other organisations	✓		
C22b	The healthcare organisation's policies and practice to improve health and narrow health inequalities are informed by the local director of public health's (DPH) annual public health report. Ensuring that the local Directors of Public Health's Annual Report informs their policies and practices	✓		
C22c	Making an appropriate and effective contribution to local partnership arrangements including Local Strategic Partnerships and Crime and Disorder Reduction Partnerships	✓		
C23	Health care organisations have systematic and managed disease prevention and health promotion programmes which meet the requirements of the National Service Frameworks and national plans with particular regard to reducing obesity through action on nutrition and exercise, smoking, substance abuse and sexually transmitted infections	✓		
C24	Health care organisations protect the public by having a planned, prepared and where possible, practised response to incidents and emergency situations which could affect the provision of normal services	✓		