

HEALTH AND WELLBEING OUTCOMES REPORTING

Report of the Head of Strategy and Performance

1.0 Purpose of Report

- 1.1 To update the Health and Wellbeing Board on the proposals for performance reporting of Health and Wellbeing Outcomes in Sunderland and to note the next steps for the future development of the performance management arrangements.

2.0 Background

- 2.1 At a HWBB Development Session in June consideration was given to how the HWB Strategy should be delivered and performance managed. The discussions centred around the need to 'capture the difference' – under the assumption that 80% of activity to deliver the strategy will be carried out as business as usual within the partner organisations of the Board and the broader system and this should be monitored and performance managed through reporting against the Public Health Outcomes Framework, NHS Outcomes Framework and Social Care Outcomes Framework to the Adults Partnership Board and Children's Trust.
- 2.2 Reports would come to the HWBB on an exception basis and only when the advisory boards felt that it was necessary to escalate issues for joint action. The HWBB performance reporting should focus on the 20% - or the things that are where the Board will show value added, and focus on the short and long term priorities as identified above.
- 2.3 This framework was approved by the HWBB at its meeting on 26th July and this report sets out the next steps regarding the practical delivery.

3.0 Proposed Health and Wellbeing Outcomes reporting

- 3.1 The performance management arrangements include the delegation of outcome framework reporting to the advisory groups and reporting of the outcomes frameworks will be framed around the themes from the HWB Strategy. This will facilitate a focus on those issues which matter to Sunderland.
- 3.2 The HWB Strategy has 6 strategic Objectives and a number of overarching strategic outcome indicators for each strategic objective. The strategic objectives are the following
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- Promoting understanding between communities and organisations
 - Ensuring that children and young people have the best start in life

- Supporting and motivating everyone to take responsibility for their health and that of others
 - Supporting everyone to contribute
 - Supporting people with long term conditions and their carers
 - Supporting individuals and their families to recover from ill health and crisis
- 3.3 Whilst the action planning stage of the development of the HWB Strategy is in development and the final set of indicators to be included has yet to be agreed, the attached (Appendix) reporting framework sets out the format and potential indicators drawn from the three outcomes frameworks.
- 3.4 For reference the measures have been colour coded to indicate the relevant outcomes framework from which they have been drawn:
- NHS Outcomes Framework -Blue
 - Public Health Outcomes Framework – Green
 - Adults Social Care Outcomes Framework- Red
- 3.5 At this stage this is a 'long' list and the final framework will need to consider a condensed list of measures for reporting. Members of the HWBB are currently being consulted on whether there are any errors or omissions from the list and some of the measures may not at this stage be aligned correctly. This consultation may result in the inclusion of locally determined measures in the reporting framework including measures which sit outside the outcomes frameworks.
- 3.6 It is proposed that once the action planning stage is completed the reporting will include analyse and comparisons of Sunderland with other upper tier and unitary local authorities in the North East and in the local authority comparator group, trend information and the pattern of local health inequalities for each measure.
- 3.7 The Health and Wellbeing Outcomes Reporting framework will be maintained to ensure that the latest information is made available to inform the work of the Board and the advisory groups. The framework will highlight indicators which have been updated since the last report, highlighting emerging themes and local progress.

4.0 Summary

- 4.1 The arrangements for reporting of the HWB Outcomes in Sunderland are in development and production of the performance management elements are being aligned to the development of the action planning phase of the HWB Strategy. This report and attached framework provides the format for future reporting with elements requiring further development. These issues will be addressed and included in future reporting.
- 4.2 The Performance Management Framework will allow the HWB and Partnership Boards to assess the effectiveness of the Health and Wellbeing Strategy. If all the measures included in the framework improve over time, then the majority of

people who live and use services in Sunderland will experience better life chances and quality of life.

5.0 Recommendations

5.1 The Board notes progress with reporting of the HWB Outcomes in Sunderland and the steps outlined in the report for the future development of the performance management arrangements.

Contact officer:

Mike Lowe

Head of Performance and Improvement

SPPM

0191 561 1475

michael.lowe@sunderland.gov.uk

Potential measures for inclusion in Health and Wellbeing Outcomes Reporting

Objective 1: Promoting understanding between communities and organisations

Overarching strategic outcome indicators:

1. Communities being able to understand what they can expect of service providers and what other organisations can offer
2. Making best use of local intelligence to identify emerging risks to health and wellbeing
3. Harnessing individuals, communities and service providers views to inform and challenge provision
4. Understanding the strengths and diversity of our communities and reflecting this in our commissioning

Performance Measures	Performance Indicators
Improving people's experience of outpatient care	Patient experience of outpatient services
Improving hospitals' responsiveness to personal needs	Responsiveness to in-patients' personal needs
Improving people's experience of accident and emergency services	Patient experience of A&E services
Improving access to primary care services	Access to GP services and NHS dental services
Improving experience of healthcare for people with mental illness	Patient experience of community mental health services
Improving the wider determinants of health	Statutory Homelessness
	Fuel Poverty
	Older peoples perception of community safety (Placeholder)
Health Improvement	People entering prison with substance dependence issues who are previously not known to community treatment
Health Protection	Air pollution
	Public sector organisations with board-approved sustainable development management plan
	Comprehensive, agreed inter-agency plans for responding to public health incidents (Placeholder)
Safeguarding people whose circumstances make them vulnerable and protecting from avoidable harm	The proportion of people who use services who feel safe
	The proportion of people who use services who say that those services have made them feel safe and secure

Objective 2: Ensuring that children and young people have the best start in life

Overarching strategic outcome indicators:

1. Encouraging parents and carers of children to access early years opportunities
2. Supporting children and families throughout the whole of a child's journey, including the transition into adulthood

Performance Measures	Performance Indicators
Reducing deaths in babies and young children	Infant mortality and Neonatal mortality and stillbirths
Improving women and their families' experience of maternity services	Women's experience of maternity services
Improving children and young people's experience of healthcare	An indicator to be derived from a Children's Patient Experience Questionnaire
Improving the safety of maternity services	Admission of full-term babies to neonatal care
Delivering safe care to children in acute settings	Incidence of harm to children due to 'failure to monitor'
Improving the wider determinants of health	Children in poverty
	School readiness (Placeholder)
	Pupil absence
	First-time entrants to the youth justice system
Health Improvement	Low birth weight of term babies
	Breastfeeding
	Smoking status at time of delivery
	Under 18 conceptions
	Child development at 2-2.5years (Placeholder)
	Excess weight in 4-5 and 10-11 year olds
	Hospital admissions caused by unintentional and deliberate injuries in under 18s
	Emotional wellbeing of looked after children (Placeholder)
	Smoking prevalence – 15 year olds
Healthcare public health and preventing mortality	Infant mortality
	Tooth decay in children aged 5

Objective 3: Supporting and motivating everyone to take responsibility for their health and that of others

Overarching strategic outcome indicators:

1. Encouraging people to take the first steps towards healthy lifestyles
2. Making healthy lifestyle choices easy
3. Promoting and sustaining interest in healthy lifestyle options
4. Raising self-esteem, confidence and emotional health and wellbeing

Performance Measures	Performance Indicators
Reducing premature mortality from the major causes of death	Under 75 mortality rate from cardiovascular disease
	Under 75 mortality rate from respiratory disease
	Under 75 mortality rate from liver disease
	One-and five-year survival from colorectal cancer
	One-and five-year survival from breast cancer
	One-and five-year survival from lung cancer
	Under 75 mortality rate from cancer
Reducing premature death in people with serious mental illness	Excess under75 mortality rate in adults with serious mental illness
Reducing premature death in people with learning disabilities	An indicator needs to be developed
Reducing the incidence of avoidable harm	Incidence of hospital-related venous thromboembolism (VTE)
	Incidence of healthcare associated infection (HCAI) i MRSA ii C. difficile
	Incidence of newly-acquired category 2, 3 and 4 pressure ulcers
	Incidence of medication errors causing serious harm
Improving the wider determinants of health	People in prison who have a mental illness or significant mental illness (Placeholder)
	Domestic abuse (Placeholder)
	Violent crime (including sexual violence) (Placeholder)
	Re-offending
	The percentage of the population affected by noise (Placeholder)
	Utilisation of green space for exercise / health reasons
	Social contentedness (Placeholder)
Health Improvement	Hospital admissions as a result of self-harm
	Diet (Placeholder)
	Excess weight in adults

	Proportion of physically active and inactive adults
	Smoking prevalence – adult (over 18s)
	Successful completion of drug treatment
	Alcohol-related admissions to hospital
	Take up of the NHS Health Check Programme – by those eligible
	Self-reported wellbeing
Health Protection	Chlamydia diagnoses (15-24 year olds)
	Population vaccination coverage
	People presenting with HIV at a late stage of infection
Healthcare public health and preventing mortality	Mortality from causes considered preventable
	Mortality from all cardiovascular diseases (including heart disease and stroke)
	Mortality from cancer
	Mortality from liver disease
	Mortality from respiratory diseases
	Mortality from communicable diseases (Placeholder)
	Excess in under 75 mortality in adults with serious mental illness (Placeholder)
	Suicide
	Preventable sight loss
	Health-related quality of life for older people (Placeholder)
	Excess winter deaths

Objective 4: Supporting everyone to contribute

Overarching strategic outcome indicators:

1. Work together to get people fit for work
2. Understanding the health barriers to employment and training, and supporting people to overcome them
3. Actively working with local businesses to ensure a healthy workforce
4. Supporting those who don't work to contribute in other ways

Performance Measures	Performance Indicators
Improving functional ability in people with long-term conditions	Employment of people with long-term conditions
Enhancing quality of life for people with mental illness	Employment of people with mental illness
Improving the wider determinants of health	16-18 year olds not in education, employment or training (NEET)
	Employment for those with a long-term health condition including those with a learning difficulty / disability or mental illness
	Sickness absence rate
Enhancing quality of life for people with care and support needs	Proportion of adults with learning disabilities in paid employment
	Proportion of adults in contact with secondary mental health services in paid employment

Objective 5: Supporting people with long term conditions and their carers

Overarching strategic outcome indicators:

1. Supporting self-management of long-term conditions
2. Providing excellent integrated services to support those with long-term conditions and their carers
3. Support a good death for everyone

Performance Measures	Performance Indicators
Ensuring people feel supported to manage their condition	Proportion of people feeling supported to manage their condition
Reducing time spent in hospital by people with long-term conditions	unplanned hospitalisation for chronic ambulatory care sensitive conditions (adults)
	Unplanned hospitalisation for asthma, diabetes and epilepsy in under 19s
Enhancing quality of life for carers	Health-related quality of life for carers
Enhancing quality of life for people with dementia	An indicator needs to be developed
Improving the experience of care for people at the end of their lives	An indicator to be derived from the survey of bereaved carers
Improving the wider determinants of health	People with mental illness or disability in settled accommodation
Health Improvement	Recorded diabetes
	Cancer diagnosed at stage 1 and 2 (Placeholder)
	Cancer screening coverage
	Access to non-cancer screening programmes
Healthcare public health and preventing mortality	Dementia and its impacts (Placeholder)
Enhancing quality of life for people with care and support needs	Social care-related quality of life
	The proportion of people who use services who have control over their daily life
	Proportion of people using social care who receive self-directed support, and those receiving direct payments
	Carer reported quality of life
	Proportion of adults with learning disabilities who live in their own home or with their family
	Proportion of adults in contact with secondary mental health services living independently, with or without support
Delaying and reducing the need for care and support	Permanent admissions to residential and nursing care homes, per 100,000 population
Ensuring people have a positive experience of care and support	Overall satisfaction of people who use service with their care and support
	Overall satisfaction of carers with social

	services
	The proportion of carers who report that they have been included or consulted in discussion about the person they care for
	The proportion of people who use services and carers who find it easy to find information about services

Objective 6: Supporting individuals and their families to recover from ill-health and crisis

Overarching strategic outcome indicators:

1. Supporting individuals and families to have emotional resilience and control over their life
2. Providing excellent integrated services to support people to recover from ill health and crisis
3. Winning the trust of individuals and families who require support

Performance Measures	Performance Indicators
Improving outcomes from planned procedures	Patient Reported Outcomes Measures(PROMs) for elective procedures: i Hip replacement ii Knee replacement iii Groin hernia v Varicose veins
Preventing lower respiratory tract infections (LRTI) in children from becoming serious	Emergency admissions for children with LRTI
Improving recovery from injuries and trauma	An indicator needs to be developed
Improving recovery from stroke	An indicator to be derived based on the proportion of stroke patients reporting an improvement in activity/lifestyle on the Modified Rankin Scale at 6 months
Improving recovery from fragility fractures	The proportion of patients recovering to their previous levels of mobility / walking ability at 30 and 120 days
Helping older people to recover their independence after illness or injury	Proportion of older people (65 and over) who were still at home 91 days after discharge into rehabilitation
	Proportion of older people (65 and over) who were offered rehabilitation following discharge from acute or community hospital
Improving the wider determinants of health	Killed or seriously injured casualties on England's roads
Health Protection	Treatment completion for tuberculosis
Health Improvement	Falls and injuries in the over 65s
Healthcare public health and preventing mortality	Emergency readmissions within 30 days of discharge from hospital (Placeholder)
	Hip fractures in over 65s
Delaying and reducing the need for care and support	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services
	Delayed transfers of care from hospital, and those which are attributable to adult social care per 100,000 population