



Mr C Parker



City Services  
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Date: 21 December 2009  
Our ref: JDG/AON/RE  
Your ref:

Dear Mr Parker

**Question to Washington Area Committee**

I refer to your question submitted to Washington Area Committee in respect of the changed Active 8 card to Life card, which has been forwarded onto me to respond to you direct.

I would like to re-affirm, as detailed in our previous correspondence, that the former 'Active8' leisure card was priced at £12 per year, giving users discounts on the prices of individual swimming, wellness and exercise sessions. The new Life Card costs just £8 a year for non concessionary residents and is free to children. The terms and conditions have not been affected, all of these benefits were transferred to the Life Card.

I understand you have received a pro-rata refund of the unused portion of the Active8 card and can confirm that the Council's position remains the same, in that should any Active8 card holders feel as you did then who felt similarly disadvantaged by the changes they would also be offered a pro-rata refund.

Yours sincerely

A handwritten signature in black ink, appearing to read "Julie D Gray".

Julie D Gray  
Head of Community Services

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Beacon Authority  
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