

## IMPROVEMENT TO URGENT AND EMERGENCY CARE SERVICES IN SUNDERLAND

### NHS SUNDERLAND CLINICAL COMMISSIONING GROUP (CCG)

#### 1. PURPOSE OF THE REPORT

- 1.1 The report will provide Members with an update on the programme of reform work related to the pathway for Urgent Care in Sunderland.

#### 2. BACKGROUND

- 2.1 Reconfiguring and improving unscheduled care (i.e. urgent care) is a key objective of Sunderland CCG's long term plan and the 2013/14 "Plan on a Page". In identifying this area as a priority, the CCG has agreed to take forward a number of key initiatives to improve the quality, access and value for money of services across Sunderland including:-

- The adoption of a city-wide GP led WIC model;
- The opening of a GP-led WIC in Houghton (via Houghton PCC);
- A new integrated urgent care "Hub" co-located with Accident and Emergency at Sunderland Royal Hospital, resulting in the closure of the MIU at Grindon Lane Primary Care Centre.

- 2.2 The extensive formal public consultation on improving urgent and emergency care services in Sunderland began on 28 August 2012 and formally ended on 30 November 2012, during which time a series of public meetings were held across the city.

- 2.3 During the consultation period, the Scrutiny Committee commissioned the Public Health, Wellness and Culture Scrutiny Panel to undertake a detailed review of the proposals and the public consultation and the Panel's final response was subsequently endorsed by the Scrutiny Committee for submission to the CCG. This response was largely positive and supportive of the proposals.

#### 3. CURRENT POSITION

- 3.1 Following the outcome of the public consultation, the final proposals were agreed by the former NHS South of Tyne and Wear PCT Cluster Board at a special public meeting on 16 January 2013. These included:-

- Developing a new, integrated care service at Sunderland Royal Hospital which will deliver the Urgent and Emergency Care services side-by-side;

- Closing the minor injury and illness unit at Grindon Lance Primary Care Centre; and
  - Opening a GP-led minor injury and illness service at Houghton Primary Care Centre, to ensure that people living in Houghton and the surrounding Coalfields area receive care for minor ailments closer to where they live and work.
- 3.2 The implementation of the proposals is now well underway, and it is timely to inform the Scrutiny Committee of the progress made to date and timescales for final implementation.

#### **4. CONCLUSION**

- 4.1 The presentation will provide Members with an outline of the progress made to date.

#### **5 RECOMMENDATION**

- 5.1 That Members consider and comment on the progress update.