

Fear of Crime Policy Review Recommendations

Summary Review Progress				
				Total
0	0	0	19	19
Recommendation & Action	Owner	Due Date	RAG	Commentary
RECOMMENDATION 1 Surveys such as Fear of Crime Survey and the MORI reports provides a good deal of useful information on fear of crime. However, we do feel that it is important to further and develop the questions being asked of the public in order to be clearer as to why people feel as they do and the factors affecting fear of crime at the neighbourhood level;	Smith, Julie J	not set		
1.1 Rationalise consultation exercises	Smith, Julie J	not set	★	Action completed in October 2010. Community safety surveys rationalised into a single survey that also includes community engagement and service recovery. Survey results are reported to the SSP every quarter.
RECOMMENDATION 2 If we are to make a significant and long lasting impact on crime and fear of crime it is important that the work of all of the partners is coordinated and focused. It is also important that the partners and the public should be clear on their respective roles and duties;	Susan, Kellie	31/03/2010		
2.1 SSP to ensure that work is coordinated and resources maximised	Susan, Kellie	not set	★	Action completed March 2010. The Partnership's delivery groups and delivery plans co-ordinate, capture and monitor the added value partnership activity covering prevention, early intervention, enforcement, support, rehabilitation and reassurance. The Partnership's Induction Pack also clearly set out partners roles and responsibilities.
2.2 Home Office Neighbourhood Crime & Justice Programme	Susan, Kellie	31/03/2010	★	Action completed March 2010. The Crime and Justice Programme ended in March 2011. It promoted how the public could take a more active role in helping keep their community safe, backed up by marketing and communications activity. At a national level, proposals to encourage people to become active citizens are being put forward by Baroness Newlove in the context of the big society and these now extend beyond safer communities. In April 2011, the recommendations from the Victim's Champion work on the risk assessment matrix (RAM) were reported to the SSP and agreed by the SSP Board. The report highlighted the need to monitor implementation of the RAM together with a number of recommendations to improve the identification of vulnerable victims and witnesses. The recommendations will be progressed by the ASB Delivery Group.
RECOMMENDATION 3 We support the proposals for a new Magistrates and Crown Court in the city and would urge the Council to do what it can to accelerate its development;	Susan, Kellie	not set		
3.1 Support the development of the proposed court complex	Susan, Kellie	30/11/2011	★	Action complete. The council has continued to have a close working relationship with the Sunderland Court through its engagement in the Local Criminal Justice Board.

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RECOMMENDATION 4 We feel that it is important that the Court continues to actively communicate their work to the general public. Providing information and feedback on issues such as sentencing and rehabilitation should help to build confidence in the criminal justice system. It is important that SSP partners are involved in the use made of resources for marketing;	Susan, Kellie	31/03/2010		
4.1 Formalised links with the LCGB Engagement & Communications group	Susan, Kellie	not set	★	Action complete. The LCJB Engagement and Communications Group no longer exists and so a task and finish piece of work was done with the LCJB on guidance for staff around key messages to promote how offenders are dealt with (completed in May 2011). These key messages are now included within its 2011-12 SSP marketing and communications plan. Northumbria Police continue to publicise local sentencing outcomes across all of its area commands via its website, local media and face to face engagement e.g. PACT meetings. At a national level, Government has committed to publishing key data on criminal justice. Much of this will be outcomes of sentencing data published by the courts and probation but from May 2012, it is proposed that the national crime mapping website, Police.uk, will provide the public with information on what happens next for crime occurring on their streets, i.e. police action and justice outcomes.
RECOMMENDATION 5 We feel that tackling low level crime and anti social behaviour is a key factor in improving feelings of safety within local communities and we recommend the expansion of initiatives such as the use of Neighbourhood Wardens;	Bill, Blackett B	31/03/2010		
5.1 Expansion of initiatives such as the use of Neighbourhood Wardens	Bill, Blackett B	31/03/2010	★	The council has been reviewing its Local Responsive Services programme and has carried out a strategic review of its ASB services in order to inform the development of locality based ASB service in 2011 (this include Environmental Enforcement Officers).
RECOMMENDATION 6 We need to more closely monitor low level anti social behaviour indicators such as litter, graffiti and noise disturbance and the role it plays in promoting fear of crime;	Bill, Blackett B	not set		
6.1 Neighbourhood helpline, use of LMAPs and enforcement activity	Douglass, Stuart	not set	★	Action completed
RECOMMENDATION 7 We feel that the Community Payback scheme has great value in helping to raise confidence in the criminal justice system. We feel that the scheme has the potential for dealing with local environmental concerns - itself a major factor in fear of crime. We support the promotion of unpaid environmental work and people having a say in what work should be undertaken;	Susan, Kellie	30/04/2010		
7.1 Publicity locally for the Community Payback Scheme	Douglass, Stuart	30/04/2010	★	Action completed. Messages around community payback have continued to feature in the SSP's marketing and communications plan. Articles on local activity have been promoted through feedback postcards; police e-newsletters; PACT meetings; and the Council's 'Community News' newsletters, including information on how residents can make suggestions for community payback work.
RECOMMENDATION 8 We feel that it is important that appropriate facilities are available for young people to socialise on an evening and would like to see the further development of the Mobile Youth Village Scheme;	Bill, Blackett B	not set		
8.1 XL Youth Village Pilot	Bill, Blackett B	not set	★	Action completed in July 2010. XL youth villages and the mobile youth buses continue to operate. Some areas have seen a 30% decrease in youth disorder during the time the events are on. Feedback from young people has told us that the events have given them an alternative to drinking and hanging around on streets.

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RECOMMENDATION 9 We feel that there is potential for the Council's new Area Committees arrangements to have a greater role in finding solutions to local crime related issues. Tackling crime and fear of crime successfully depends on working with and listening to the views of local residents.	Smith, Julie J	not set		
9.1 Area committee programmes	Smith, Julie J	not set	★	Action completed. Stronger links exist between elected members and Neighbourhood Policing Teams through the Area Committees and the LMAPS groups. Actions to improve community safety continue to be progressed as part of the Area Committee work programmes with delivery also supported through the LMPAS and/or the Safer Sunderland Partnership's themed delivery groups. Examples of where Area Committees have been strengthened work in tackling crime and disorder includes: (i) considering public's priorities from the safer communities survey when developing Local Area Plans; (ii) joint meetings outside of Area Committee with Neighbourhood Police Teams; (iii) strengthening the connection between the 'cleaner/safer/greener' agenda with the 'tackling crime' priority through Area Response Managers attendance at LMAPS; (iv) strengthening PACT meetings through the attendance of Responsive Local Services Ward Managers, with outcomes being feed into Area Committees and LMAPS when necessary; and (v) Elected members, Neighbourhood Police Team and Streetscene (RLS) staff holding local ward walkabouts.
RECOMMENDATION 10 A lot of good work is going on in marketing and communicating the key messages regarding fear of crime. However, we feel that the Council and its partners need to make fuller use of the publications and websites to keep people informed of action being taken in the local community publicise to combat crime and anti-social behaviour	Smith, Julie J	31/05/2010		
10.1 Local publicity from Area Committees	Douglass, Stuart	not set	★	Action completed. Community safety updates have been included in all issues of Community News covering each area framework.
10.2 Safer Sunderland Partnership Webpages	Smith, Julie J	31/05/2010	★	Action completed. In addition, partners websites continue to be improved and become more customer focused.
10.3 Feedback Postcards	Smith, Julie J	31/10/2009	★	Action completed in 2009. It is of note that the safer communities survey results indicate that residents' top 3 'preferred' methods of receiving community safety information are: (1) Leaflets, flyers and letters; (2) Council / Police / Community newsletters and magazines; (3) Email.
10.4 Crime & Justice Newsletters	Smith, Julie J	28/02/2010	★	Action completed March 2010. Whilst efficiencies made to the SSP marketing and communications budget have meant bespoke community safety newsletters have ceased, regular community safety updates (bespoke to each area framework) are now included within each edition of Community News. Furthermore, the SSP contributes content on partnership activity to the regular police e-newsletters. Action Completed.
10.5 Partners & Communities Together (PACT)	Smith, Julie J	not set	★	Action completed. Northumbria Police has continued to promote awareness of PACT meetings in Sunderland and neighbourhood policing teams proactively engage with residents face-to-face as part of their planned patrols. The PACT meetings and on-line PACTs are also promoted via www.police.uk ; the Northumbria Police website; the police e-newsletters; and partner agencies. The Q1 (2011-12) safer communities survey results show that 71% of residents are aware of PACT meetings and is in line with the force average (68%). Awareness of Neighbourhood Policing Teams is strong in Sunderland (60%), particularly in Sunderland East (84%) where it is by far the highest result of all sectors in the force area (54%).

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RECOMMENDATION 11 We feel that the visible presence of security staff and the police is a key element in making people feel safer. We need to encourage people that public transport is safe. The more people who use public transport, the safer people will feel and the safer it will become;	Douglass, Stuart	not set		
11.1 Supporting public transport operatives through a variety of initiatives	Douglass, Stuart	not set	★	Action completed. The Safer Sunderland Partnership jointly funded a reassurance campaign in April 2011 with British Transport Police and Nexus (called "a dedicated force") to raise awareness of the visible police presence on public transport. The aim was to improve feelings of safety on public transport through the promotion of a 'dedicated force'.
RECOMMENDATION 12 It is important that respect is maintained in the criminal justice system and that low level crime such as a lack of respect for enforcement officers or the vandalising of public property does not undermine its effectiveness	Susan, Kellie	31/03/2011		
12.1 Pathfinder Crime & Justice Programme	Susan, Kellie	not set	★	Action completed.
12.2 Neighbourhood Crime & Justice Programme	Susan, Kellie	31/03/2011	★	Action completed
RECOMMENDATION 13 We would suggest that more research is undertaken into the reasons behind the higher than average levels of fear of crime on public transport in Sunderland.	Smith, Julie J	30/06/2010		
13.1 SSP and Nexus Focus Group Work	Smith, Julie J	30/06/2010	★	Action complete

Anti Social Behaviour Policy Review Recommendations

Summary Review Progress					
					Total
0	0	0	9		9
Recommendation	Owner	Due Date	RAG	Progress	
RECOMMENDATION 1 The comments and recommendations of the Anti Social Behaviour Policy Review be incorporated into the forthcoming SSP Anti Social Behaviour Strategy;	Bill, Blackett B	not set			
1.1 Finalise Delivery Plan to include partner comments and contribution. Seek endorsement from SSP Board at April 2010 meeting.	Bill, Blackett B	01/05/2010	★	• Action complete.	
RECOMMENDATION 2 The Safer Sunderland Partnership considers the options for a more unified system of data capture, particularly across the housing sector, in order to improve the response of partners to ASB;	Bill, Blackett B	not set			
2.1 Seek a more unified system of data capture across the partnership to include partner response to ASB. This is to include requirements in relation to victims of ASB, and the Challenge and support ethos.	Bill, Blackett B	01/12/2010	★	• The City Council is reviewing its anti social behaviour service delivery arrangements. This action is being developed within the scope of that review and is on target to be completed by October 2011.	
RECOMMENDATION 3 The Safer Sunderland Partnership investigates how it might better identify potential victims of anti social behaviour	Bill, Blackett B	not set			
3.1 Agencies supporting victims of ASB to be asked to provide victim profile data for inclusion in future PSIAa. Police are working with partners to implement a system to protect, reassure and empower vulnerable victims of crime. Use of a case conferencing approach being considered for high risk victims of ASB.	Bill, Blackett B	01/12/2010	★	• Action complete	
RECOMMENDATION 4 The Safer Sunderland Partnership reviews the enforcement measures available to partners and provides staff with guidance on the powers currently available for tackling ASB	Bill, Blackett B	not set			
4.1 Knowledge on use of tools and powers needs to be refreshed and suitable guidance and training for staff to be put in place during 2010-11	Bill, Blackett B	01/12/2010	★	• Safer Sunderland Partnership has responded to the Governments review and consultation in conjunction with the Scrutiny Committee. The outcome of the home office review is still pending.	
RECOMMENDATION 5 That the City Council and its partners investigate options for improving the enforcement of environmental ASB and combat issues such as graffiti, litter and fly-tipping;	Clarke, Les	not set			
5.1 Service Delivery on priorities to be reviewed pending Street Scene Transformation/ restructure. Greater emphasis to be placed upon responsive local services, to ensure swifter reporting and sorting of issues backed up by feedback to the community on enforcement taken.	Clarke, Les	01/12/2010	★	• Action complete. Local response of service arrangements are now in place.	
RECOMMENDATION 6 Partners investigate ways of expanding the operation of the Phoenix project in order to help tackle areas experiencing higher levels of ASB fires	Bill, Blackett B	not set			
6.1 YOS and TWFRS to assess if additional referrals could be sourced for the project from those areas experiencing higher levels of ASB fires.	Bill, Blackett B	01/12/2010	★	• The Phoenix Project has confirmed funding for 2011/12. The project selects referrals from areas of greatest need. Action complete.	

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RECOMMENDATION 7 Partners investigate the potential of expanding the operation of the XL Village concept throughout the city	Bill, Blackett B	not set		
7.1 Weekend youth work to be targeted in ASB hotspot areas (via local data and survey findings)	Bill, Blackett B	01/12/2010	★	<ul style="list-style-type: none"> Action complete. XL Youth villages operate in consultation with local partners including Northumbria Police to plan and deliver the programme.
RECOMMENDATION 8 Partners investigate the potential of introducing improved security on buses and explore the potential of the youth work pilot working with young people.	Bill, Blackett B	not set		
8.1 Partners investigate the potential of introducing improved security on buses and to examine youth worker engagement with youths in bus shelters to involve them in alternative activities.	Bill, Blackett B	01/12/2010	★	<ul style="list-style-type: none"> Action complete. NEXUS continue to extend CCTV use on the bus network and detached youth work arrangements can be targeted via the local multi agency problem solving arrangements.
RECOMMENDATION 9 The City Council and its partners consider the extension of the CCTV monitoring system subject to the availability of resources.	Frost, Barry	not set		
9.1 Make full use of CCTV technology to tackle ASB in public spaces to deter, aid detection and support prosecutions.	Frost, Barry	31/03/2011	★	<ul style="list-style-type: none"> Action complete