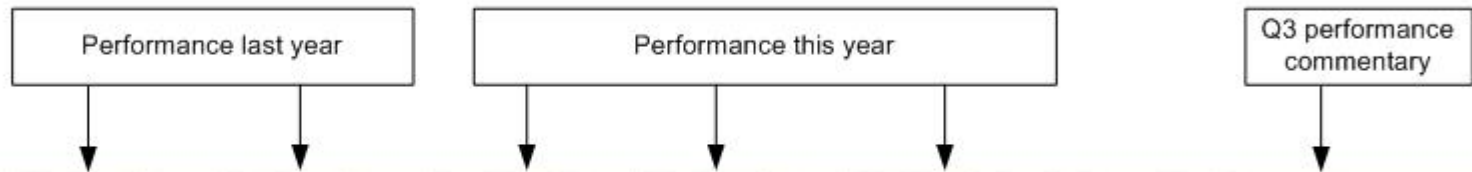








# Report Key






Performance Indicator	Q3 2010/11	Q4 2010/11	Q1 2011/12	Q2 2011/12	Q3 2011/12	Q3 <> Q3	Commentary
The percentage of relevant land and highways that is assessed as having deposits of litter that fall below an acceptable level (NI195a)	5.00 %	3.00 %	1.33 %	2.33 %	2.38 %	✓	Surveys conducted every The litter score is slightly may be down to the fact city centre between Chris time we have surveyed th undoubtedly its busiest tir lanes in the city centre w

This is a Q3 comparison against Q3 last year. The symbols mean:




- Bigger is better and performance has improved 
- Smaller is better and performance has improved 
- Performance is stable 
- Bigger is better and performance has declined 
- Smaller is better and performance has declined 
- Information is not available 

# Community Cohesion

Performance Indicator	Q3 2010/11	Q4 2010/11	Q1 2011/12	Q2 2011/12	Q3 2011/12	Q3 <> Q3	Commentary
The percentage of top 5% of earners that are women (BV011a).	47.12 %	49.38 %	47.14 %	45.60 %	49.20 %		The percentage of top 5% of earners that are women has improved from 45.6% in Q2 to 49.2% (compared to 47.12% at the same time the previous year). This figure relies upon staff turnover within a small comparative sample and the council is not currently recruiting externally.
The percentage of top 5% of earners from black and minority ethnic communities (BV011b).	2.52 %	2.54 %	2.22 %	2.11 %	2.22 %		The percentage of top 5% of earners from black and minority ethnic communities has improved from 2.11% in Q2 to 2.22% (although it has decreased compared to 2.52% at the same time last year.) Again, this figure relies upon staff turnover within a small comparative sample and the council is not recruiting externally.
The % of the top paid 5% of staff who have a disability (BV011c)	1.39 %	1.44 %	1.50 %	1.42 %	1.83 %		These figures have increased both in comparison with Q2 (up from 1.42% to 1.83%) and with Q3 figures at this time last year (1.39%). Again the indicator relies on staff turnover, a small comparative sample and people declaring themselves as having a disability. The council will shortly be carrying out a review of its monitoring information to ensure that the figures being reported remain up-to-date.
The percentage of local authority employees declaring that they are disabled. (BV016a)	1.99 %	1.97 %	1.95 %	1.90 %	1.97 %	n/a	By the end of Q3 in 2011/12, 1.97% of employees had declared themselves as having a disability, compared to 1.90% in Q2 and 1.99% for the same period the previous year. This indicator relies upon staff turnover, people declaring themselves as having a disability and changes to employees' circumstances. The review of monitoring information for employees self-declaring a disability will ensure that figures remain up-to-date.



Performance Indicator	Q3 2010/11	Q4 2010/11	Q1 2011/12	Q2 2011/12	Q3 2011/12	Q3 <> Q3	Commentary
The percentage of local authority employees from minority ethnic communities (BV017a).	1.24 %	1.07 %	1.29 %	1.41 %	1.40 %	n/a	The proportion of employees from minority ethnic communities in Q3 is very similar at 1.4% to Q2 figures (1.41%), although higher than for the same period the previous year (1.24%). There remains some under-representation of Black and Minority Ethnic (BME) staff across the council compared to the BME population in the City of Sunderland (2.1% - 2001 Census). The number of black and minority ethnic staff is unlikely to increase in the near future as the council is not recruiting externally (except in schools).
Level of Equality on a scale of 1 to 3 (1=Developing, 2=Achieving, 3=Excellent) (LPI017)	Achieving	Achieving	Achieving	Achieving	Achieving	➡	The Council's new Equality Scheme was agreed by Cabinet on 14th March 2012. In order to meet obligations under the Equality Act 2010 Specific Duties, an action plan will be published in April 2012 to show how the council intends to make progress against the equality objectives. The action plan will include actions aimed at making progress towards achieving a rating of 'excellent' against the level of equality judgement.



# Culture

Performance Indicator	Q3 2010/11	Q4 2010/11	Q1 2011/12	Q2 2011/12	Q3 2011/12	Q3 <> Q3	Commentary
The number of visits to/usage's of museums per 1,000 population (BV170a).	1,201.00	1,542.00	366.00	887.00	1,221.00		Performance against this indicator continues to be strong.
The number of visits to museums that were in person per 1,000 population (BV170b).	1,041.00	1,316.00	318.00	734.00	989.00		The Sunderland Museum and Winter Gardens was also closed for two weeks over Christmas as previously agreed as part of the 2011/12 budget setting process. It was decided that this period has traditionally seen very low visitor numbers, is an expensive time of year in terms of utilities and the museum is already closed for some days due to Bank Holidays. Since the opening of the new wagon shed and sidings area at Monkwearmouth Station Museum in October the Museum has seen its visitor numbers increase every month, which is an improvement on last year. New exhibitions at both venues and an exciting programme of events and activities should attract good numbers of visitors in Q4.
The number of pupils visiting museums and galleries in organised school groups (BV170c).	9,210.00	16,050.00	2,091.00	4,067.00	6,575.00		In addition to TWAM's (Tyne and Wear Archives and Museums) latest offer to schools, further initiatives include offering CPD (continuous professional development) sessions to teachers, highlighting what is on offer across our musuems and increasing pupil visits. The annual programme of assemblies for schools is also being offered in the spring term as well as new storytelling sessions at both venues.






# Housing

Performance Indicator	Q3 2010/11	Q4 2010/11	Q1 2011/12	Q2 2011/12	Q3 2011/12	Q3 <> Q3	Comments
The total number of homelessness cases prevented (LPI044)	462.00	708.00	181.00	384.00	550.00	✓	Performance has continued to improve in the third quarter of 2011/12. At the end of December 2011, 550 households were prevented from becoming homeless, exceeding our projected target for December 2011. 89 more households have been prevented from becoming homeless in 2011/12 compared to the same period last year. Due to the strong performance in Q4 2010/11, it is unlikely that performance will continue to accelerate into the final quarter of 2011/12 compared to historical trends.
Total number of homelessness acceptances (LPI065)	146.00	168.00	26.00	51.00	67.00	✓	Performance has continued to improve into the third quarter of 2011/12. At the end of December 2011, 67 households were accepted as being unintentionally homeless and in priority need, significantly below the projected target of 120 households for December 2011. 79 fewer households have been accepted as homeless in 2011/12 compared to the same period last year.

Performance Indicator	Q3 2010/11	Q4 2010/11	Q1 2011/12	Q2 2011/12	Q3 2011/12	Q3 <> Q3	Comments
The total number of residential properties in council tax band C through to G (LPI069)	28,533.00	28,645.00	28,645.00	28,645.00	28,645.00		An improvement of 112 properties.
Total number of additional homes provided (NI154).	411.00	376.00	74.00	31.00	104.00		<p>The reduction in the number of net additional homes provided in 2011/12 is due to two main reasons: -</p> <p>Firstly, the number of new build completions across the city has declined from 536 units in the first three quarters of 2010/11 to 358 units in the first three quarters of 2011/12. The rate of new build in Sunderland has been artificially sustained primarily due to the previous Government's affordable housing policies, such as the Kickstart scheme. In 2010/11 407 out of 641 (63.5%) new build properties were developed by the social housing sector. This contrasts with only 178 in 2009/10, which only accounted for 39.9% of all new build completions. In addition, the extra care housing programme in Sunderland has created sites in Hetton, Houghton, Silksworth and Washington which has delivered additional affordable housing schemes over the last several years. Private developers during this period however have not been able to develop and deliver private schemes. The principle factor being the lack of mortgage availability as opposed to the lack of available sites that are ready to develop for housing.</p> <p>Secondly, the number of demolitions in the first three quarters of 2011/12 was 254, an increase of 103% from 126 in 2010/11. This is due to several large regeneration sites across the city being demolished, particularly in the Doxford Park (101 demolitions), Broom Hill (64 demolitions), Castletown (34 demolitions) and Downhill (40 demolitions) parts of the city.</p>

Performance Indicator	Q3 2010/11	Q4 2010/11	Q1 2011/12	Q2 2011/12	Q3 2011/12	Q3 < > Q3	Comments
The number of homeless households living in temporary accommodation (NI156).	6.00	9.00	7.00	5.00	5.00		With the ongoing success of the homeless prevention agenda the number of households placed in temporary accommodation has continuously fallen for a number of quarters. The lack of suitable move-on accommodation however means that some households are remaining in temporary accommodation for a longer period of time.
The total number of net additional dwellings that are deliverable as a percentage of the planned housing provision (in net additional dwellings) for the 5 year period (NI159).	120.16 %	120.00 %	120.00 %	120.00 %	120.00 %		Latest data relates to 2010/11. Only a very marginal decrease on 2009/10 and still 20% over and above the housing supply requirement.

# Sport and Leisure

Performance Indicator	Q3 2010/11	Q4 2010/11	Q1 2011/12	Q2 2011/12	Q3 2011/12	Q3 <> Q3	Commentary
% of population volunteering in sport and active recreation for at least one hour per week (LPI018)	7.20 %	7.20 %	7.20 %	7.20 %	3.70 %		A fall from 7.2% to 3.7%. It should be noted that this indicator reflects all voluntary and private sector volunteering in the city and is not necessarily a reflection of the Council's performance.
Total number of visits to leisure centres (swims + other visits) (LPI021)	1,659,366.00	2,265,159.00	573,495.00	1,111,810.00	1,634,688.00		2010/11 attendances included free swimming statistics which inflated last year's attendances. The economic downturn has also had an effect on leisure complex visits.
Total number of swims within leisure centres (LPI022)	491,115.00	667,214.00	157,513.00	323,447.00	471,416.00		Last year's attendances included free swimming statistics which inflated attendances.
Total number of other visits to leisure centres (LPI023)	1,168,251.00	1,597,945.00	415,982.00	788,363.00	1,163,272.00		Attendances are slightly down on last year, with the economic downturn having an effect.
The percentage of the adult (aged 16 plus) population who participate in sport for at least 30 minutes on 3 or more times a week (NI008)	22.50 %	22.50 %	22.50 %	22.50 %	21.30 %		The percentage of the adult population in Sunderland in at least 30 minutes of sport and active recreation of at least moderate intensity on at least 3 days a week, has decreased from 22.50% in 2010 to 21.30% in 2011. Since the Active People Survey (APS) commenced in 2005, Sunderland has improved the percentage of adults participating in sport and physical activity, rising from 20.3% to 21.3% in 2011. Sunderland's participation levels still remain higher than average scores for Tyne & Wear (20.12%) and the North East (21.21%). Although slightly below the national average of 21.8%.



# Sustainability

Performance Indicator	Q3 2010/11	Q4 2010/11	Q1 2011/12	Q2 2011/12	Q3 2011/12	Q3 <> Q3	Comments
The % CO2 reduction from LA operations against a set baseline (2008-2009 emissions). (NI185)	-0.18 %	2.00 %	2.00 %	2.00 %	2.00 %	✔	An improvement year on year against this annual measure. Latest data relates to 2008. A 2009 update is available in March 2012.
The % reduction in CO2 emissions across an agreed set of sectors (housing, road transport and business) against emissions from the 2005 baseline year. (NI186)	5.41 %	8.50 %	8.50 %	8.50 %	8.50 %	✔	As above.
The level of preparedness reached in relation to Climate Change against the 5 levels of performance, graded 0 to 4. The higher the number, the better the performance (NI188).	2	2	2	2	2	➡	Stable performance year on year against this annual measure which is due to be updated in March 2012.