

## Appendix D

Responsive Services and Customer Care Scrutiny Panel: Reducing Reoffending: Policy Review recommendations 2012/13

Review Progress Summary				
● not on schedule	● on schedule	● undeliverable	● achieved	Total
0	1	0	9	10

Ref	Recommendation	Action	Owner	Timescale	RAG	Progress
A	That the Council identifies ways in which existing housing related support can be better utilised, and that the intelligence currently being gathered through the Council's Gateway informs housing related support commissioning intentions in 2014, specifically taking account of accommodation issues for offenders and particularly women offender.	Ongoing monitoring of the Gateway outcomes to inform the commissioning intentions of the Council for the re-commissioning of Housing Related Support services in 2014.	HHAS Head of Strategic Housing / HHAS Lead Commissioner	April 2014	●	The tender process of Housing Related Support has been progressing on schedule with the new contracts commencing from June / July 2014.
B	That key policies in relation to housing, including the Housing Strategy, the Strategic Tenancy Policy and the Hostel Strategy have a specific focus on the accommodation needs of offenders informed by intelligence.	The accommodation needs of offenders have been included within the Hostel Strategy action plan informed by intelligence gathered from the Partnership Strategic Intelligence Assessment (PSIA). This work will continue to be overseen by the Hostel Strategy Working Group with particular focus on Camrex House and the Norfolk Hotel.	P&N, Safer Communities Officer	Complete	●	The Hostel Strategy working group has completed the transition of residents from Camrex House (Feb 2014) and there is on-going work with partners, inclusive of hostel owners to ensure that the needs of those residing in the hostels are met. Initiatives around hospital discharge and Making Every Adult Matter are ensuring that a co-ordinated approach to presenting issues is being adopted which will help address behaviours and improve outcomes.
		The City Housing Strategy will capture the needs of vulnerable groups including offenders.	P&N, Safer Communities Officer	July 2013	●	The refresh of the Housing Strategy has been delayed however the key area of reducing concentration of hostel

## Appendix D

### Responsive Services and Customer Care Scrutiny Panel: Reducing Reoffending: Policy Review recommendations 2012/13

						accommodation remains a key area of work. Work with new probation arrangements in 2015/16 (Sedexo have recently commenced their contract from the Ministry Of Justice to deliver the new Community Rehabilitation Company element of probation services working with lower risk offenders) will continue.
C	That the Council works with the city's private landlords to meet the accommodation needs of offenders.	Build on existing relationships with Private Landlords to enhance the private rented offer for offenders specifically by – <ul style="list-style-type: none"> <li>• Presenting the need to the Private Landlord Forum to try and engage with a small number of landlords to develop an approach.</li> <li>• Work in partnership with all relevant parties to develop an agreed application process to minimise risk</li> <li>• Pilot a number of tenancies to build confidence in this new approach.</li> </ul>	HHAS Access to Housing Manager / Offender Accommodation Officer	Ongoing	●	Work continues with Private Landlords in relation to accommodating offenders. A presentation was provided to the Private Landlord Forum in relation to Lets Help You which is an advertising tool for their properties and on the back of this individual agreements have been made with particular landlords. This will be an ongoing action as the accommodation needs of each offender has to be considered on a case by case basis.
D	That the Safer Sunderland Partnership develops the appropriate channels and mechanisms to strengthen and embed its influencing role with the:-  (i) Health and Wellbeing Board;	The membership of the Health and Well-Being Board includes The Leader of the Council who is also a member of the Safer Sunderland Partnership. Links are to be strengthened over the coming months to ensure the correlation between crime and disorder and	P&N, Lead Policy Officer, Community Safety	June 2013	●	Complete – cross membership of both Boards is now enhanced with the Director of People Directorate joining the Safer Sunderland Board and the Director Of Public Health remaining a member of both Boards. Recommendations from the Domestic Violence Health Needs Assessment in

## Appendix D

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	and (ii) Clinical Commissioning Group;	health are considered within relevant policies and strategies.  The SSP will engage with the Joint Commissioning Group to identify the most effective ways to build relationships with CCG's.	P&N, Lead Policy Officer, Community Safety	February 2013	●	2013 were accepted by both Boards.  Complete – the CCG have engaged actively with Safer Sunderland Partnership since undertaking the lead responsible authority role for the NHS following the transfer of Public Health to the City Council.
<b>Ref</b>	<b>Recommendation</b>	<b>Action</b>	<b>Owner</b>	<b>Timescale</b>	<b>RAG</b>	<b>Progress</b>
E	That the Safer Sunderland Partnership improves the transition from custody to the community by:-					
	(i) Ensuring effective relationships with all prisons in the NE.	The SSP will continue to work with ANEC & NOMS on improving the relationship between the local authority and NE prisons identifying gaps in delivery.	P&N, Safer Communities Officer	June 2013	●	This recommendation has largely been superseded due to significant reform. The ANEC work has been superseded given the scale of change to the agenda with external contracting of some prisons including HMP Northumberland in 2014 and the reform of Probation Services into a new National Probation Service and externally contracted Community Rehabilitation Company. Building relationships with new providers is key in 2015/16 and elements of the ANEC plan can be reviewed in light of these changes. SSP retains a responsibility around reducing reoffending though now has no full time dedicated resource. The Safer Sunderland Board in April 2015 gave direction to focus on local arrangements regarding joint working in relation to

## Appendix D

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						prolific offenders.
	(ii) Utilising the IOM Prison Officer roles of Durham and HMP Northumberland, to improve information sharing and links with community provision.	Meeting to be arranged with both IOM Prison Officer Links to develop an improved information sharing pathway.	P&N, Safer Communities Officer, HMP Durham, HMP Northumberland	February 2013	●	Completed – effective information sharing between prison estate and Sunderlands Integrated Offender Management Unit in place
	(iii) Improving accommodation outcomes for offenders through the 'Through the Gate' project.	Sunderland to nominate a rep for the Through the Gate steering group to ensure the needs & views of Sunderland are fully represented.  To establish clear operational procedures between Through the Gate and the Access to Housing Team to enable the most successful outcomes for offenders returning to Sunderland.	HHAS Access to Housing Manager / Offender Accommodation Officer	July 2013	●	The Offender Accommodation Officer was nominated to become part of the Through the Gate Steering Group and was involved until commencing Maternity Leave in October 2013. Since that time the Access to Housing Manager has fed into the Regional Homelessness Manager's Meeting as the commissioner of Through the Gate. This has been achieved by gaining regular performance reports from Through the Gate providing scrutiny to its impact and success.
F	That the Safer Sunderland Partnership and the Council seek to improve outcomes for women offenders, in particular accommodation and accommodation related support.	The needs of women Offenders will continue to be addressed as part of the Women Offenders Sub-group Led by Probation and overseen by the Reducing Re-Offending Delivery Network.	Probation, Director of Offender Management	July 2013	●	Complete – transferred into ANEC action plan and considered in retendering of key housing support contracts due for implementation in July 2014.
G	That the Safer Sunderland Partnership and the Council ensures it fully understands the needs of current and future veteran offenders by engaging with relevant bodies and	SSP to strengthen links with the HHAS Veterans Champion to identify any issues regarding offenders.	P&N, Safer Communities Officer, HHAS Head of Strategic Housing	August 2013	●	Head of Housing and Community Living has an identified lead role with veterans organisations through the Armed Forces Network and the Veterans' Forum ensuring that intelligence is gathered and appropriate actions taken.

**Appendix D**

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	organisations.					A Veterans' Centre is being progressed with a third sector provider which will provide accommodation and support for veterans.
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