

NHS Sunderland CCG

360° Stakeholder Survey Update for the Health and Wellbeing Board

As you will be aware, NHS Sunderland Clinical Commissioning Group is progressing on its journey towards authorisation, through which the NHS Commissioning Board will assess our readiness to take on our new statutory responsibilities under the Health and Social Care Act 2012, from April 2013.

We wrote to key stakeholders last month, including Council Members, to inform them about the forthcoming CCG authorisation 360 degree stakeholder survey. Identified stakeholders will receive an email in July/August from Ipsos MORI and your support in this survey will be vital in establishing NHS Sunderland CCG as an authorised statutory body.

The stakeholders were identified for Sunderland CCG in conversation with Neil Revely supported by the criteria for the survey which was;

Members of the Health and Wellbeing board - Chair of the board and two other board members and Council Chief Executive, Director of Adult Services, Director of Children's Services, Chair Overview and Scrutiny Committee and two elected members nominated by the local authority

HWBB stakeholders

Cllr Paul Watson

Cllr Melville Speding

Ms Maureen Crawford

Local Authority stakeholders

Dr Dave Smith

Mr Neil Revely

Mr Keith Moore

Cllr Christine Shattock

Cllr Peter Walker

Cllr John Wiper

In order to support you to complete the survey, below is the evidence that the CCG will be tested on.

Evidence for Authorisation

Local Authority Views

Arrangements in place between local authority (ties) and CCG specifying how public health advice to CCGs will be delivered.

CCG had engaged local authority/ties in establishing its geographic area.

Where the need for integrated commissioning has been identified by the health and wellbeing board and in the JHWS, CCGs are collaborating with the local authority to develop shared plans.

Clear lines of accountability for safeguarding are reflected in the CCG governance arrangements, and CCG has arrangements in place to co-operate with the local authority in the operation of the Local Safeguarding Children's Board and the Safeguarding Adults.

Health and wellbeing board member views

CCG can demonstrate it has taken steps to communicate its vision and priorities to partners via its clinical leadership through the local health and wellbeing board

To test the evidence stakeholders will be asked to answer certain questions. From a pilot carried out previously we understand these questions may include:

Engagement and relationships (overview)

Overall, to what extent, if at all, do you feel you have been engaged by (CCG)?

And how satisfied or dissatisfied are you with the way in which (CCG) has engaged with you so far?

To what extent do you agree or disagree that (CCG) has listened to your views where you have provided them?

To what extent do you agree or disagree that (CCG) has acted on your suggestions?
Overall, how would you rate your working relationship with (CCG)?

Please provide any further comments you would like to make on how (CCG) has engaged with you, and your working relationship with them.

To what extent do you agree or disagree about the leadership of (CCG)...?

Have you been involved in the development of any of the following activities, or not?

Overall, how inclusive, if at all, do you feel the process has been for developing (CCG's) plans and priorities?

Overall, how transparent, if at all, do you feel the process has been for developing (CCG's) plans and priorities?

Overall, how involved, do you feel you have been in developing (CCG's) plans and priorities?

Are you aware of any of the following activities, or not?

Have you been involved in any of the following activities, or not?

To what extent, if at all, are you aware of (CCG's) QIPP plans and priorities?

Overall, how clear, if at all, would you say (CCG's) QIPP plans and priorities are?

How confident are you, if at all, that (CCG's) QIPP plans will deliver continuous improvement in quality within the available resources?

How satisfied or dissatisfied are you with the steps that (CCG) has taken to communicate its vision and priorities to you?

Local authority views

Do you have arrangements in place with (CCG) that specify how your local authority will deliver public health advice to the CCG, or not?

How confident are you, if at all, that these arrangements will enable your local authority to deliver public health advice to (CCG)?

How involved were you, if at all, in discussions about the geographic area that (CCG) would cover?

How satisfied or dissatisfied are you with (CCG) boundaries?

Has a need for integrated commissioning between (CCG) and your local authority been identified by the health and wellbeing board and in the JHWS, or not?

How well, if at all, would you say (CCG) and your local authority are working together to develop shared plans for integrated commissioning?

Does (CCG) have arrangements in place with your local authority to co-operate in the operation of the Local Safeguarding Children Board, or not?

How appropriate, if at all, would you say the arrangements are for (CCG) and your local authority to co-operate in the operation of the Local Safeguarding Children Board?

Do you know who will be accountable for safeguarding children within (CCG), or not?

Does (CCG) have arrangements in place with your local authority to co-operate in the operation of the Safeguarding Adults Board, or not?

How appropriate, if at all, would you say the arrangements are for (CCG) and your local authority to co-operate in the operation of the Safeguarding Adults Board?

Do you know who will be accountable for safeguarding adults with (CCG), or not?

Health and wellbeing board members' views

To what extent do you agree or disagree with the following statements about the clinical leadership of (CCG)...?

How active, if at all, would you say the clinical leaders of (CCG) are as members of your health and wellbeing board?

How well, if at all, would you say the clinical leaders of (CCG) have communicated its vision and priorities to the health and wellbeing board?

How satisfied or dissatisfied are you that the vision that (CCG) clinical leaders have communicated is consistent with the health and wellbeing board's priorities?

Has a need for integrated commissioning between (CCG) and the local authority been identified by your health and wellbeing board and in the JHWS, or not?

How well, if at all, would you say (CCG) and the local authority are working together to develop shared plans for integrated commissioning?

Thanks for your support in this matter; if you have any further questions please don't hesitate to contact me.

Dr Ian Pattison (NHS Sunderland Chair)
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David Robinson

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