

# Supporting our customers

## Safety and Support Teams

gentoo

**1214** involvement events and activities across 8 schemes



**1379** equipment and adaptation referrals

**545** assisted viewings

**1364** Victim Support referrals received

of which **216** customers were supported

of those **70%** supported were due to domestic abuse

**377** category 1 ASB cases closed

**465** Positive Engagement referrals received



of which **155** customers were supported

**81%** of those supported were due to mental health

**294** safeguarding alerts received from colleagues



**902** SNQRs received from trades



young people supported in Holmewood

**253** Outreach referrals completed