

NORTH EAST AMBULANCE SERVICE – PERFORMANCE UPDATE 2024

**REPORT OF THE DEPUTY CHIEF EXECUTIVE AND ASSISTANT DIRECTOR OF
COMMUNICATIONS & ENGAGEMENT – NORTH EAST AMBULANCE SERVICE**

1. PURPOSE OF THE REPORT

- 1.1 The presentation attached, for Members' information, provides an overview of activity and performance for the North East Ambulance Service.

2. BACKGROUND

- 2.1 The North East Ambulance Service presentation covers a wide range of issues including:

- Demand and Performance;
- Response Times Performance;
- Hospital Performance;
- Trust Capacity.

- 2.2 The Chief Operating Officer and the Assistant Director of Communications and Engagement will be in attendance to provide the update and answer any questions from Members.

3. RECOMMENDATION

- 3.1 That the Health and Wellbeing Scrutiny Committee notes and comments on the content of the presentation and performance information provided.

Contact Officers: Mark Cotton
Assistant Director of Communications & Engagement