

Dementia Care in Sunderland Policy Review Recommendations - Progress April to December 2009

RAG Key		Current Performance
★	Green - Recommendation achieved	12 Recommendations (54%)
●	Amber - On schedule to achieve recommendation	5 Recommendations (23%)
▲	Red - Not on schedule to achieve recommendation	5 Recommendations (23%)

Ref	Recommendation Description	Action	Responsible Officer	Deadline	RAG	Progress
PRR01	To clarify the prevalence and incidence of dementia in Sunderland by initially utilising information that has already been collated by the PCT and Local Authority. This will also provide a means of examining the levels of under diagnosis of dementia, which currently exist in Sunderland.	PRR01.1 Initiate work with the needs analysis group to clarify incidence of dementia	Lowes, Sharon	31/12/2009	★	Work was initiated with the Health, Housing and Adult Services Needs Analysis Group to clarify prevalence and incidence of dementia and the initial findings were presented to the OPMH Strategy Group in December 2009. This work confirmed the information in existence, regarding prevalence levels within Sunderland. At the request of the OPMH Strategy Group, a more detailed needs assessment has been commissioned, in order to understand the diagnosing patterns within Sunderland; and in particular what this means for Sunderland over the next 3-5 years and beyond. A project initiation document has been presented to leads for the OPMH Group and work has commenced with initial analysis results expected in June 2010 with further timescales to be agreed.
PRR02	To undertake the development of a Reducing Stigma Campaign that includes a focus on the positive experiences of people with dementia	PRR02.1 Work with equivalent groups in relation to information requirements	Lowes, Sharon	31/12/2009	★	The OPMH Strategy Group is working with the equivalent groups across Gateshead and South Tyneside in relation to information requirements for delivering the National Dementia Strategy. This includes the two campaigns recommended by the Committee. Now that the National awareness raising campaign has been launched work is being done to map requirements for local follow through.
		PRR02.2 Identify monies to fund campaigns	Lowes, Sharon	31/12/2009	★	Monies are being identified within PCT/LA which will be used to fund these campaigns.

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PRR03	To develop and promote a Raising Awareness Campaign that provides a coordinated approach involving all the major stakeholders.	PRR03.1 Work with equivalent groups in relation to information requirements	Lowes, Sharon	31/12/2009		The OPMH Strategy Group is working with the equivalent groups across Gateshead and South Tyneside in relation to information requirements for delivering the National Dementia Strategy. This includes the two campaigns recommended by the Committee. Now that the National awareness raising campaign has been launched work is being done to map requirements for local follow through.
		PRR03.2 Identify monies to fund campaigns	Lowes, Sharon	31/12/2009	★	Monies are being identified within PCT/LA which will be used to fund these campaigns.
PRR04	That Sunderland City Council, if the opportunity arises, should apply to be a demonstrator site for the Dementia Advisor role as outlined in the National Dementia Strategy.	PRR04.1 Apply for Dementia Advisor Role demonstrator site	Lowes, Sharon	30/04/2010	★	Due an unsuccessful application, the PCT and LA are commissioning an Advocacy Service for older people, which includes the specific function of a dementia advisor service within the specification. This service is in the process of being commissioned via a formal tender process with the service expected to be operational in May 2010.
PRR05	To review the current Public Health Strategy in order that messages within the strategy focusing on healthy lifestyles include links to the prevention of vascular dementia.	PRR05.1 Engage with the PCT	Lowes, Sharon	30/09/2009	▲	A meeting took place with Public Health Colleagues and the OPMH Strategy Group to look at how prevention of vascular dementia could be promoted. Now that the National awareness raising campaign has been launched this recommendation will be taken forward mapped to that in conjunction with health colleagues.
PRR06	To develop a coordinated stakeholder service directory that is available to the general public that provides advice and information on dementia services through information that is already held on the Starting Point Database which, is currently in use in the city. . This process would allow for the review of the existing information that is available, taking into consideration the quality and accessibility of support throughout an individual's journey.	PRR06.1 Undertake a review of information that is in use across the city	Lowes, Sharon	30/04/2010	●	<p>The Task and Finish Group (set up to undertake a review of information) continues to meet and is in the process of undertaking the first stage of the action</p> <ul style="list-style-type: none"> Review existing information types and sources of information. Develop an Information Pathway, including standards and the notion of personal information plans for people and their carers. <p>This approach would allow for the service directory to be developed and is anticipated it will be linked to objectives within the NDS also being developed such as Dementia Advisor and Memory Clinics.</p>

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PRR07	To review the current pathway of care identifying where changes need to be made in order that an early diagnosis and intervention can become a reality, including the referral into the pathway.	PRR07.1 Audit against NDS Objectives	Lowes, Sharon	31/12/2009	▲	As reported in the last update, the Joint Commissioning Framework has been developed which identified commissioning of a memory assessment service as a priority. Work has commenced with SunWest Practice Based Commissioning Cluster, to pilot a memory assessment service. This pilot will help shape the future pathway of care and will commence in April 2010.
		PRR07.2 Develop a joint commissioning plan	Lowes, Sharon	31/12/2009	▲	The Joint Commissioning Framework has been developed which identified commissioning of a memory assessment service as a priority. Work has commenced with SunWest Practice Based Commissioning Cluster, to pilot a memory assessment service. This pilot will help shape the future pathway of care and will commence in April 2010.
PRR08	To review the role of the liaison service within City Hospitals to identify and address any capacity issues in service provision.	PRR08.1 Undertake the review as recommended	Lowes, Sharon	30/10/2009	▲	The review of the Liaison Service is ongoing via a task and finish group approach and it is expected that gaps identified will be addressed via the re-allocation mental health resources effectively.
PRR09	To ensure inclusiveness when implementing the local response to the National Dementia Strategy that consideration is given to young people and people with learning disabilities who have dementia.	PRR09.1 Include commissioners in the baseline audit and plan development	Lowes, Sharon	31/12/2009	★	The Joint Commissioning Framework for National Dementia Strategy within Sunderland ensures that inclusiveness is achieved by focussing on needs of people with dementia, rather than age.

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PRR10	To progress the workforce development strategy that exists in each sector (Local Authority, Public Health, and PCT) so that all dementia service providers offer good quality services to people with dementia.	PRR10.1 Engage the Tyne & Wear Care Alliance	Lowes, Sharon	30/10/2009	●	This recommendation is being progressed via objective 13 of the NDS as services are being re-aligned against it. Along with HHAS workforce, the independent sector workforce are being supported and incentivised to meet requirements via Sunderland Quality Standards for care homes for older people and is being followed by similar Quality Standards for Homecare. The standards relating to dementia include basic dementia training for staff linked to Life Story Work support planning as well as identification of a senior staff member to take the lead in quality of care for people with dementia. Work is ongoing to ensure the above is supported by TWCA and NTW in reach.
PRR11	To raise awareness of the Community Mental Health Team in Sunderland, including increasing the profile of the team and how potential service users can access the service	PRR11.1 Develop a communication plan	Lowes, Sharon	31/12/2009	★	The CMHT have activated their communications plan, which increasing their profile and as reported previously, referrals to the service are more appropriate and timely.
		PRR11.2 Raise team profile and referral routes	Lowes, Sharon	not set	★	Work continues to be progressed with GPs and their practices to raise the profile and referral routes. Improvements have been made in the referrals received by GPs.
PRR12	To undertake a financial exercise on current spending levels for services that provide support for people with dementia and compare this to other Local Authorities and PCTs, with a view to informing best practice in both the current and future provision of services.	PRR12.1 Establish a Task Group to progress the recommendation	Lowes, Sharon	30/10/2009	●	This recommendation is being taken forward by the PCT/Health, Housing and Adult Services, Finance Managers, as it is a complex exercise due to the many different levels and range of services people with dementia access. Further complications arise when dementia is not recorded as the main presenting need. It is important to assess current cost as accurately as possible before attempting to predict future requirements, especially anticipating the potential increase in early detection and diagnosis NDS objectives will produce, therefore the PCT has commissioned specialist Dementia Modelling expertise to facilitate this in each LA area and an initial workshop has been held.

Ref	Recommendation Description	Action	Responsible Officer	Deadline	RAG	Progress
PRR13	To review existing support services to ensure they are fit for purpose against the vision set by the National Dementia Strategy identifying good practice and clear areas for improvement	PRR13.1 Commission a Task Group	Lowes, Sharon	30/04/2010	●	Objective 6 has been identified as a regional priority and funding has been provided by DH and RIEP to support implementation across LA's over a period of 2-3years via a project plan (dependent on continued funding). The first stage in the process will be development of a comprehensive evidence base followed by processes to ensure that personalisation changes are fully inclusive of people with dementia and their carers with the final stage supporting reviewed service provision by identifying good practice and development of innovative pilots. The commissioning lead from Sunderland will work alongside the project in the City's best interests as applicable and report on progress.
PRR14	To recognise the importance of third sector in delivering good quality support to people with dementia through better engagement across the statutory and third sector.	PRR14.1 Review Third Sector engagement	Lowes, Sharon	31/12/2009	★	The Joint Commissioning Framework recognises the contribution that the third sector plays and will continue to play in supporting people with dementia to live well. Organisations have received grant assistance funding from both PCT and LA for 2010 to support work with people with dementia and their carers. Close links remain with these organisations and they are included in all new development plans.
		PRR14.2 Role of the Third Sector acknowledged and built into the joint commissioning plan	Lowes, Sharon	31/12/2009	★	Throughout the baseline audit, the contribution provided by third sector organisations was acknowledged and will be built upon as the joint commissioning plan is developed.
PRR15	To review and strengthen existing peer support mechanisms, which could be strengthened by the statutory sector working closer with the third sector.	PRR15.1 Commission a task group to undertake the review and report findings	Lowes, Sharon	26/02/2010	●	A review of peer support networks is currently being undertaken. Findings will be mapped against NDS objectives with full involvement of current third sector providers. Strengthening of these services will be undertaken as part of the whole system as services develop against the NDS objectives.

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PRR16	That consideration is given to the possibility of a Dementia Champion within Sunderland City Council as outlined in the National Dementia Strategy.	PRR16.1 Present a report to the Adult Social Care partnership Board	Lowes, Sharon	29/01/2010	▲	Discussions have taken place within HHAS regarding the Dementia Champion, as it is recognised that many people working across the council 'champion' the needs of people with dementia. An anticipated presentation of a paper at the February Adult Social Care Partnership Board to discuss this recommendation further will now take place in April.
PRR17	That the Health and Wellbeing Review Committee receives regular reports on the local implementation plan.	PRR17.1 Report to committee on a quarterly basis	Lowes, Sharon	30/10/2009	★	Through this monitoring, regular updates are provided on the key areas for consideration as the local implementation plan includes the review recommendations.
PRR18	That the Health and Wellbeing Review Committee provides a written response to the Department of Health on the National Dementia Strategy	PRR18.1 Written repose to Department of Health on National Dementia Strategy	Cummings, Nigel	04/11/2009	★	Letter sent on behalf of the committee to Department of Health with a response to the newly published National Dementia Strategy.