








Appendix L





HHAS Scrutiny Panel: Accessing Mental health Services In Sunderland: Policy Review recommendations 2012/13

Review Progress Summary				
 not on schedule	 on schedule	 undeliverable	 achieved	Total
0	4	0	4	8

Ref	Recommendation	Action	Owner	Timescale	RAG	Progress
A	To develop the frontline councillor role to enable elected members to identify the signs associated with mental illness within their own communities and enhance their understanding of the mental health pathway and services available for people with mental health problems in their own wards.	<p>Arrange members briefing sessions using 'No Health without Mental Health' material, including Mental Health first aid information, to be delivered by MH Managers and partner agencies.</p> <p>Link named MH social workers to each ward for locality working, inform members of nominated worker in their area.</p>	Pippa Corner (left council Dec 13). Lennie Sahota Head of Personalisation.	<p>September 14</p> <p>May 14</p>	<p></p> <p></p>	<p>Work still to be progressed. A training programme, material and time table to be established.</p> <p>Geographical locality arrangements are being taken forward through the Councils Customer Journey Transformation project. This will compliment the work NTW and partners are progressing through the Principal Community Pathway programme.</p>
B	To develop and implement an awareness-raising strategy to ensure that all stakeholders across the city understand the services available to people with mental health problems, including health practitioners, voluntary and community sector organisations and the Local Strategic Partnership.	<p>Work with the Model of Care Programme Board (this board is changing in line with Sunderland CCG) to develop the strategy.</p> <p>The strategy would sit under the Health and Well-being Board as part of the HWBB strategy for Sunderland</p>	Neil Revely (Executive Director of HHAS) on behalf of HWBB	October 13		Complete


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C	To look at raising the awareness of the signs and symptoms of mental illness among local authority employees through mental health awareness sessions, held in partnership with VCS organisations, and promoting the benefits of awareness raising to the wider audience of employers in Sunderland.	Develop as part of the Wellness initiative for employees for the council; materials could then be extended for use in the economic forum	Julie Gray (Head of Community Services) working with Economic Forum	March 14		Health Champion modules have been developed that contribute towards raising awareness. These modules are available to all SCC employees to access as well as the broader population of Sunderland as part of the Health Champion Programme
D	To investigate an approach that ensures that all directorates operate in a way that is complementary to the access pathways to mental health services or support for potentially any individual coming into contact with local authority services, including the council website.	Ensure the council operating model for accessing the Council through the CSN has information relating to pathways for mental health services or support. Good information and advice should be part of that as standard Work with NTW to ensure the Council access routes are complementary to the recently developed Initial Response Team	Lennie Sahota (Head of Personalisation)	May 14	 	Complete and operational An integrated working group has been established, lead by the CCG, to take the work of the Principal Community Pathway programme forward. An access work stream is being progressed with NTW and other partners to bring together the various access routes for mental health issues into one. This will see a phased implementation from May 14
E	That the People Services Directorate looks at how it can actively involve frontline staff and service users in future service	We have recently developed a plan with partners to develop a MH strategy for Sunderland. Engaging staff and service users and carers	Lennie Sahota (Head of Personalisation)			Work on the strategy is on hold while the integrated approach to the Principal Community Pathway work is progressed

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	design and delivery of mental health services.	in that work will be central to it.	ion) Working with CCG and other partners			this year. This will see a redesign of mental health services throughout the city Which will inform the development of a Joint Mental Health Strategy
F	That the Health, Housing and Adult Services Directorate monitor the appropriate use of the Government's additional funding prescribed for the expansion of the Improved Access to Psychological Therapies programme through the Council/CCG Joint Commissioning Group	The Joint Commissioning Group will include the recommendation within its work programme and monitor the use of funding reporting to the Scrutiny Committee as required	Graham King (Head of Strategic Commissioning) on behalf of JCG	September 2013		The Joint Commissioning Board receives regular reports from key programme boards; including MH Programme Board where the responsibility for IAPT services sits.