Supporting our customers

Housing Teams

gentoo





£500K Tenancy Sustainment Fund

Void loss 100k under target



105Ready to Let 44 less than 22-23



302 voids 107 less than 22-23

£1.9m additional income for customers



£1.7m water discount for customers



802 Crisis Fund referrals totalling £41.8k

Building on HENNE partnership



FTA collected 112.32% of the target



More than 100,000 calls answered by Housing Teams

FTA (Former Tenant Arrears)

Henne (HENNE aims to support tenants and residents with direct access to the local labour market and help people develop skills and experience too).