

Item 2 Annex 2

Sunderland City Council Service Plans – Washington Area Priorities, for information purposes only.

ADULT SERVICES: Strategic Commissioning Team and Strategic Safeguarding Team

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Washington Old School	In partnership with Strategic Housing, development of Supported Living Accommodation for adults with social care, support and accommodation needs	7/22	5/23	Building works are complete and the property has been handed over to Sunderland Strategic Housing. Potential residents have been identified and viewings have been undertaken. New residents will start a phased move into the service beginning in September 2023
Washington Community Resource Centre	Redevelopment of building-based day care services	4/23	TBC	Building surveys have been undertaken by Property Services and improvement works have been identified. Discussions are ongoing in relation to the implementation of the improvement works.
Moor Way	Development of extra care accommodation provision for adults with social care, support and accommodation needs, with partnership with the Housing provider	1/24	Completion early 2026	Planning permission has been obtained. Building work will start beginning of Jan 2024 with completion anticipated early 2026. Engagement work has started with stakeholders in relation to identifying the model of care that will be provided in the accommodation.

CITY DEVELOPMENT: Economic Regeneration

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Arts Centre Washington improvement works	Improvement works funded through the capital programme	4/23	3/24	

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Washington library improvements	Improvement works funded through the capital programme	4/23	3/24	Update provided to members
North East Community Forest 2023/24 planting	Tree and hedgerow planting at a series of individual sites as part of Low Carbon Framework. Options for sites in each area to be assessed and then discussed with Neighbourhood & Community Boards	9/23	3/24	
Low Carbon Framework and Action Plan	Range of city-wide low carbon programmes and projects across the seven strategic priority areas to include implementation within individual Area Committee areas			

CITY DEVELOPMENT: Regulatory Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Enforcement Project (currently AC funded)	<p>1 x Enforcement Officer <i>Enforcement Signage</i> <i>Replacement of wheeled bins/equipment in residential multi occupied properties</i> <i>10 Streetwatch cameras</i></p> <p>Proactive approach to complement and add value to the current Sunderland City Council and Gentoos provision and allow for the flexibility to respond to Councillors requests and reporting of incidents as well as forging relationships with, working in partnership with and</p>	04/21	03/24	AC update submitted July 2023 via agreed reporting

	supporting other current initiatives such as Clean and Green and Together Clean and Green			
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CORPORATE SERVICES: Smart City Team

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Digital Inclusion	Delivery of a range of DI initiatives subject to interest/approval	4/23	4/26	Significant work ongoing, a newsletter is available and can be circulated if of interest and further information can be found in the City Resources section of our website: www.sunderlandoursmartcity.com
Washington 60	Inclusion of some form of interactive event	4/23		The team are happy to support ideas for this event once planning is underway.
Smart Cities	Opportunities for a range of digital and data solutions e.g. interactive play, smart bins etc	4/23		Significant work ongoing, further information can be found across our website and in the Innovation Challenges section: www.sunderlandoursmartcity.com

ENVIRONMENTAL SERVICES: Bereavement Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
<p>Cemetery Improvements</p>	<p>Prioritisation of improvement measures within area cemeteries according to an assessment of risk, need and local demand</p>	<p>June 22</p>	<p>Ongoing</p>	<p>Meetings: The Cemetery Improvement Boards are now established and convene bi-monthly bringing together representatives from local Ward Members and managers from relevant Council departments. These meetings serve as a platform to identify pressing issues and local concerns in each cemetery and to reach agreement on the priority attached to each.</p> <p>Key improvements: Through site visits and local knowledge key areas of improvement have been identified in each cemetery developed into an action plan.</p> <p>Our immediate focus relates to Regulatory compliance for lawn section graves and the requirement to remove unauthorised grave surrounds and install formal personalisation areas where personal items are placed on graves. This uniformity and standardisation of grave sizes will enable us to achieve a higher standard of maintenance which will contribute to an overall enhancement of these areas.</p> <p>Additionally, to protect public safety within all cemeteries we have launched a dedicated memorial testing programme to assess the stability of all memorials. Upon receipt of the stock condition report in September, the Cemetery Improvement Boards (CIB) will review the findings, determine necessary works, establish a public communication strategy and prioritise tasks accordingly until the programme is adopted and forms part of standard operations</p>

ENVIRONMENTAL SERVICES: Local Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Glyphosate Trial	A trial project to help us understand the impact of alternative weed control options in different environments, with a view to the potential elimination of the use of herbicides in weed killing.	1 st April 2023	September 2023	<p>The 2023 trial which commenced on the 1st of April which is due to conclude on the 30th of September 2023 is enabling Local Services to ensure we capture a full weed season. The process is allowing us to monitor the impact of using alternative methods to Glyphosate, understand how effective other weed control methods can be, the impact these treatments have on the effectiveness of maintenance, resource, costs, equipment/training requirements, environmental and visual impact, and importantly the views of our residents.</p> <p>To date detailed records on all aspects of the trail are being gathered and analysed. Aspects such as:</p> <ul style="list-style-type: none"> • Application process • Environmental Impact • Cost • Effectiveness • Resident Feedback <p>We are continuing to engage with residents, our wider council colleagues, key city stakeholders and neighbouring authorities.</p> <p>We are also engaging with several other Authorities and organisations such as Cardiff Council, South Lanarkshire Council, Brighton Council the Amenity Forum and APSE.</p> <p>A final report will be produced and published following the conclusion of the trial.</p>

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Tree Surveying	A citywide tree inspection and mapping project.	May 2023	2027	Tree inspections and mapping commenced in May 2023. Starting in the East area to date we have surveyed and digitally mapped over 5000 trees. The survey will move into the West area over the coming weeks. The survey will enable SCC to fully understand our tree stock, which will in turn increase our ability to manage the risk more effectively. The survey will also facilitate a much more proactive approach to tree planting and replacement, establish how much carbon as a city our trees can sequester, it will also inform us of the overall impact of Ash Dieback disease. The data base as it grows will provide a deeper case by case record of each tree and its inspection record which will improve member and customer journeys as the information held will provide more detailed information when responding to customer requests and complaints.
E Technology Trials	Trialling alternative Electric equipment to replace petrol fuelled kit to reduce carbon emissions.	May 2023		We continue to trial alternative kit not only to reduce carbon emissions but to reduce the hand arm vibration some kit exposes our workforce to. To date we have tested Electric hedge trimmers, chainsaws, strimmers and grass cutters. We are hoping in the coming weeks to explore hybrid chipper technology. We are also working with our fleet team to future proof our kit replacement programme factoring in the feedback we capture as part trials and are confident that over a period of time to further reduce our reliance upon petrol tools and equipment.

ENVIRONMENTAL SERVICES: Winter Maintenance

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Winter Smart Solutions	Trials of several infrared road surface sensors across the highway network.	Continue through the winter of 2023/2024	Testing of various options remains ongoing through the winter of 2023/2024	The selection, trial, and testing of additional Smart Road Surface Temperature measuring equipment supplied by the Smart City Team, remains ongoing. It is hoped that the additional equipment options being trialled will accurately enhance existing road monitoring and weather forecasting service provided by the Environmental Services, Winter Maintenance gritting team, and give the team are greater insight into the condition or road surfaces across the city during periods of cold.

HEALTH HOUSING AND COMMUNITIES: Area Arrangements

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Warm spaces – developing into Community Hubs	The current warm spaces which were funded to support residents during the cost-of-living crisis will be supported to develop their offer, to support residents longer term, with five permanent community hubs established linked with social prescribing	April 2023	March 2024	Links for Life delivery plan developing, working closely with the VCS. Call for projects will be circulated in September to support VCS to enhance delivery within communities.
Developing the community support offer, working closely with the voluntary	Supporting VCS to develop their capacity to deliver commissioned services within communities	April 2023	March 2025	As above

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sector to enable maximise positive outcomes from Social Prescribing				
VCS Alliance – growing capacity of voluntary and community sector	Continue to work in partnership with the voluntary sector Alliance to maximise resources into the sector via external funding and grow social value resources	April 2023	March 2025	VS Alliance developing their offer to support the sector. Update to be included in September Area Committee report
Delivery of Financial Wellbeing Strategy Delivery Plan	Supporting residents within areas to improve their resilience	April 2023	March 2025	<p>Using household data and intelligence to identify issues and inform support across services.</p> <p>Establishing partnerships to deliver support to communities, including the VCS through Links for Life Sunderland</p> <p>Working through the Partnership Task Force Group to share knowledge and insights, leading to collaborations, such as a working arrangement with Gentoo on Cost-of-Living issues, including workshops to develop information and ensure the best support is provided to residents across all services.</p> <p>The team continues to talk to residents in Welcoming Spaces about their experience and report on issues and themes from the conversations</p> <p>The work is facilitated by excellent relationships already established with local VCS organisations.</p>

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				<p>We are combining quantitative and qualitative data to provide context and a deeper understanding of the Lived experience of residents.</p> <p>We are currently refining a recording and reporting system to manage both statistical and anecdotal information so that if a service or partner organisation requires some contextual information we can find and provide it.</p>

HEALTH, HOUSING & COMMUNITIES: Housing Development

<p>Housing Delivery and Investment Plan 2020-26 – approved to deliver 574 new Council owned homes for letting, broken down into three workstreams: Empty Homes - 210 Bungalows - 193 Supported - 171</p>	<p>Washington Empty Homes - 32 Bungalows - 19 Supported - 25</p>	<p>Feb 2020</p>	<p>March 2026</p>	<p>A presentation on Empty Properties has been delivered to all Area Committees. This showed the data relating to area, Ward and across the City.</p> <p>An Empty Homes Report is being developed following the views and questions provided as part of the Area Committee discussions.</p> <p>This report will be presented to Area Committees quarterly</p>
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HEALTH HOUSING AND COMMUNITIES: Housing Strategy

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
<p>The following ward shows a high prevalence of empty properties: <i>Washington North</i></p> <p>The service is generally responsive based on requests for service and the severity of empty property conditions. However, the Empty Homes Strategy identified the areas of the City where empty properties were most prevalent. Work to tackle empty properties is targeted in these areas.</p>	This is not a specific project	In progress	<p>Initial presentation complete</p> <p>Future reports presented for Area Committee Information quarterly</p>	<p>A presentation on Empty Properties has been delivered to all Area Committees. This showed the data relating to area, Ward and across the City.</p> <p>An Empty Homes Report is being developed following the views and questions provided as part of the Area Committee discussions.</p> <p>This report will be presented to Area Committees quarterly</p>

HEALTH HOUSING AND COMMUNITIES: Welfare Reform Service and Business Development

Foodbank Support	Council currently supporting range of foodbanks / food aid organisations in all area of the city – majority in East / West via fresh food and FareShare – will be refining offer / support during the year	N/a	N/a	<p>Information to be collated for December Area Committee papers.</p> <p>Future quarterly updates will include information on:</p> <ul style="list-style-type: none"> • foodbank usage in each local area (to cover Sunderland Foodbank Distribution Centres, Washington Community Food Project, Salvation Army, Loaves & Fishes, Space 4 and Bethany Houghton) • links to SC webpages covering food support / advice provision etc
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HEALTH HOUSING AND COMMUNITIES: Active Sunderland

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Parks tennis court programme	Refurbish tennis courts in Usworth Park	5/23	7/23	Complete and operational
Parks tennis court programme	Develop tennis activation programme	6/23	10/23	Complete – taking place
Regular physical activity opportunity	Consultation and development of bid for Playzone in Washington – location tbc	7/23	10/23	Engagement session in member diary 11/9/23
Weight management service	Establish 1 delivery site for targeted offer	5/23	12/23	Delayed due to appointment if team member – scheduled to commence Oct

HEALTH HOUSING AND COMMUNITIES: Public Health and Integrated Commissioning – Living Well

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Development of Social Prescribing hubs	To deliver Social Prescribing “hub” to allow for localised presence of the offer	4/23	3/25	Progressing model development
Stop Smoking Clinics	To deliver stop smoking clinics in the wards with the highest smoking rates	4/23	12/12	Galleries Health Centre – established The Millennium Centre – planned to start mid September