

A Report on the Public Consultation
seeking views on Options and Locations
and the subsequent
Option Evaluation process concerning

PRIDE

**Providing Improved Mental Health
and Learning Disability Environments
in Sunderland and South Tyneside**

PRIDE: Public Consultation and Options Evaluation Report

Document Control

The purpose of this document is to present findings of a period of public consultation, undertaken by NHS South of Tyne and Wear, in accordance with Section 242 of the NHS Act 2006 *and* to report on the process and outcome of the option evaluation managed by Northumberland Tyne and Wear NHS Foundation Trust to select an option from those presented in consultation.

Version Control

Date	Version	Status	Author(s)	Comments
25/11/10	Final proof	Agreed	A Railton/L Allan	Pre-Print/Check version

Summary

Northumberland, Tyne and Wear NHS Foundation Trust (the Trust) has been working with health service commissioners to consider plans for new in-patient accommodation in Sunderland and South Tyneside, to facilitate modern approaches to mental health treatment and care. This includes facilities for all adults and older people in Sunderland and for older people in South Tyneside.

Work has been underway for some time, to develop and consider ideas. After months of preparation, a short-list of four options was agreed and, following further careful evaluation, an option has been chosen for more detailed assessment. This short report provides information about the selection process, and formal public consultation about the options and locations.

Formal public consultation undertaken by NHS South of Tyne and Wear, working together with the Trust, sought views from service users and their carers; from staff and from the general public about the four short-listed options. Feedback from the consultation process and comments from local statutory bodies are summarised in this report.

At the end of the selection process, an option was chosen for further work: preparation of a detailed business case to demonstrate need, benefits, costs, risks and detailed plans. The final business case will be considered by the Trust's Board of Directors and commissioners who will decide if the project should go ahead. The selected option involves three locations: Ryhope Hospital site, Monkwearmouth Hospital and land at South Tyneside District Hospital.

Consultation and who was consulted

NHS South of Tyne and Wear worked with the Trust to seek views from service users and their carers, staff and the general public about potential locations for new in-patient accommodation for people with mental illness. The project is known as PRIDE: Providing Improved Mental Health and Learning Disability Environments in Sunderland and South Tyneside.

The consultation period ran for 14 weeks from 21 September until 31 December 2009. The NHS South of Tyne and Wear Public Involvement Team hosted nine formal meetings at venues across Sunderland and South Tyneside, where Ian Holliday, Lead Commissioner for Mental Health and Learning Disabilities was joined by Tony Railton, the Trust's Project Director, to deliver presentations about the project and options. The meetings were well attended and extremely valuable. Those who attended were able to discuss issues and ask questions about the proposed options and locations.

Over 8,000 consultation booklets were distributed widely. People were invited to express comments and views about the options. 262 responses were received in addition to 5 letters from statutory organisations. The consultation booklet used throughout the consultation period is included as appendix one. A copy of the consultation letter is included as appendix two and the list of formal consultees is given as appendix three.

Comments and views expressed through the process were gathered together and given to the Trust's Project Team, to assist the evaluation process. In this way, all the information gained during the consultation was used to help shape and influence the evaluation process.

Below are a selection of comments made by members of the public at local engagement boards and consultation events:

“Local care for local people”

“Excellent and informative presentation, look forward to seeing new developments in Sunderland and South Tyneside.”

“Please give us a dementia centre of excellence for older citizens of Sunderland and South Tyneside”

“Ensure easy and accessible transport links”

Appendix three shows a list of 65 stakeholders consulted. Responses were received from five and these are copied in appendix four.

The Options

The Trust has set up a Project Team to undertake this work and a Project Board to guide it. Fourteen potential options were initially considered for new facilities. This was narrowed down to four, with support from a wider team experienced in planning modern mental health services and hospitals. Three potential sites have been identified:

- **Ryhope Hospital site**, owned by the Trust
- **Monkwearmouth Hospital**, owned by the Trust
- **Land at South Tyneside General Hospital** (next to the Bede Wing) owned by South Tyneside NHS Foundation Trust.

The four options consulted upon were:

Option 1

- Ryhope : Sunderland adult service
- Monkwearmouth : Sunderland older people's services and South Tyneside organic illness.
- South Tyneside : South Tyneside older people's functional illness

Option 2

- Ryhope : Sunderland adult service
- Monkwearmouth : Sunderland older people's services
- South Tyneside : All South Tyneside older people's services

Option 3

- Ryhope : Sunderland adult and older people's functional illness services
- Monkwearmouth : Sunderland and South Tyneside older people's organic illness service
- South Tyneside : South Tyneside older people's functional illness

Option 4

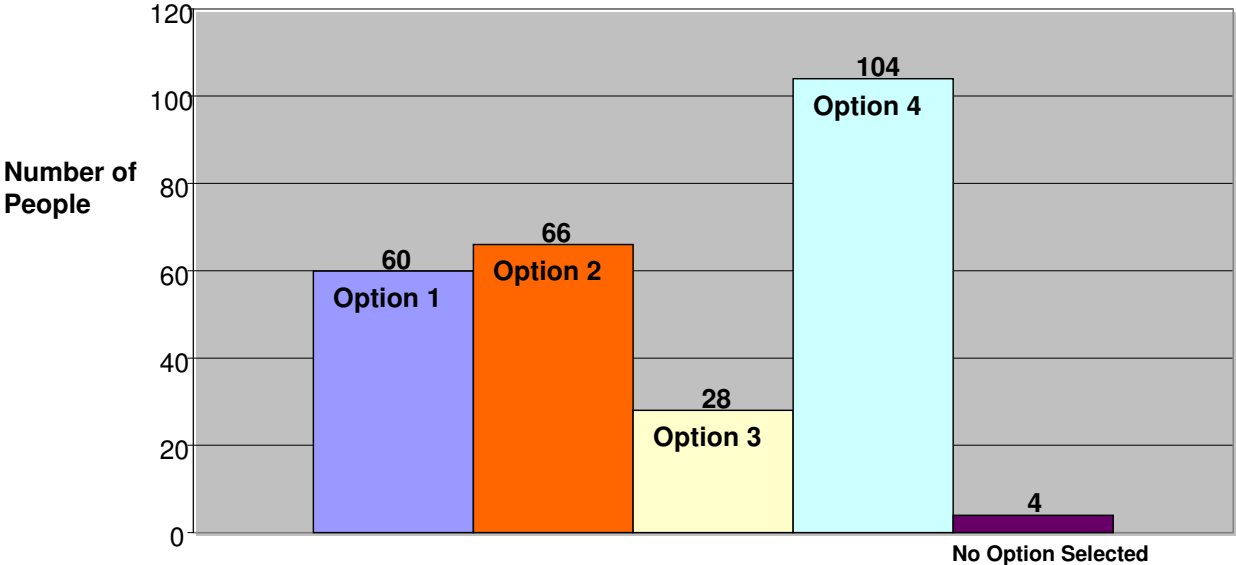
- Ryhope : All Sunderland adult and older people's services
- South Tyneside : South Tyneside older people's services.

*Functional illness refers to a range of illnesses, such as depression, psychosis, schizophrenia, anxiety states that can happen at any age.

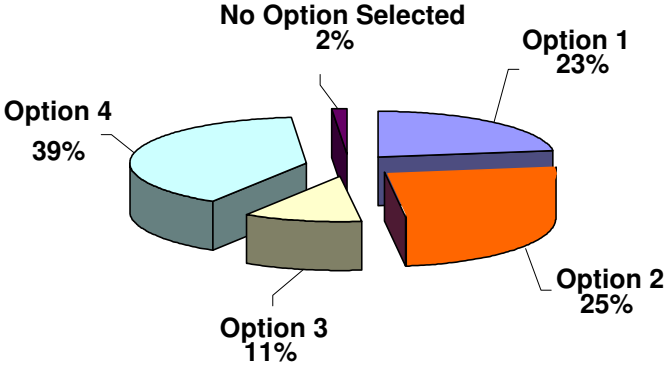
*Organic illness refers to dementia, such as Alzheimer's disease.

Respondents were asked to express a preference about the four options. 262 people responded and results are shown in the graph and pie-chart below. Responses are shown in more detail in the feedback log, appendix five.

Stated Preferences about Options



Stated Preferences by Percentage



Option Evaluation

Using consultation responses and a first draft copy of this report, option evaluation workshops took place on 4 May and 15 June 2010. This was carried out by a group that included the Trust Chairman, senior clinical and management personnel from both the Trust and NHS South of Tyne and Wear, representatives from local authorities and a Carer. The purpose was to select an option, which could be recommended to the Trust Board of Directors so that work on a business case could commence. Further evaluation and public involvement will be undertaken as the business case develops.

Restrictions on the publication and general release of certain documents during the General Election period prevented circulation of a stand alone consultation report at that time. However, all the comments provided as part of the consultation were considered as part of the option evaluation process.

The method used for option evaluation was considered and approved by the Project Board January 2009. It is a widely used method of weighted scoring endorsed in Government guidance. Measurement criteria defined as benefits, are allocated a value (weighting) out of a total value of 100 – the greater the defined or perceived value, the greater the weighting.

The evaluation panel scored each criterion for each option out of ten, which in turn was multiplied by the weighting; thus resulting in a total weighted score. In this way, criterion with the highest defined or perceived value received scores relative to their previously agreed benefit (value) when compared to other criterion. This, in turn, generates a rank order: first, second, and so on.

The views of services users, their carers, staff and other formal bodies were judged to be of great importance to the process, so the weighted values for consultation and stakeholder support were set at 20 and 5 respectively; making up a full quarter of all weighted values.

Options 3 and 4 were identified for final evaluation at the workshop held on 4 May 2010. The second, final workshop was held on 15 June 2010.

The scoring process assessed differences between the two final options. A number of questions of clarification were addressed at each step to ensure that the delegates had a thorough understanding of all the information available.

Before declaring the rank order, confirmation was sought that group members had participated fully in the process, were in agreement with the weighted scores, and satisfied with the validity of outcome. This was confirmed unanimously by all delegates.

The Preferred Option

Option 3 was ranked in first place – the weighted scores are shown in the table overleaf.

Option 3 involves the following proposals:

- Ryhope : Sunderland adult and older people's functional illness services
- Monkwearmouth : Sunderland and South Tyneside older people's organic illness service
- South Tyneside : South Tyneside older people's functional illness

Looking at consultation alone, option 4 was ranked higher than option 3, however, the total sum of weighted scores for all other criteria was greater in option 3. Therefore, option 3 was ranked in first place overall.

Option 3 was duly considered and approved for business case preparation.

Next Steps

Work is now underway to prepare a Business Case, which will be submitted for consideration to the Trust's Board of Directors in 2011.

Criteria								Weighted Score	RANK
Site Characteristics and development constraints	CONSULTATION	Stakeholder Support	Accessibility - Location	Accessibility - Site	Improved Environment	Fit with Service Delivery Model	Supports Staff in Service Delivery		
10	20	5	10	5	20	20	10	100	
7	1	5	7	6	6	9	8	595	1
5	4	5	6	6	8	5	6	565	2

Consultation Scores	Expressed Preferences	Score	Rank
Option 1	60	2	3
Option 2	66	3	2
Option 3	28	1	4
Option 4	104	4	1
	258		

Final evaluation workshop weighted scores

Appendices

Appendix One: PRIDE Consultation Booklet

<http://www.sotw.nhs.uk/content.aspx?id=686>

Appendix Two: Copy of Consultation letter

Appendix Three: Stakeholder consultee list

Appendix Four: Letters received from stakeholder consultees

Appendix Five: Consultation feedback log