

RESPONSIVE SERVICES AND CUSTOMER CARE SCRUTINY PANEL

DATE: Thursday 19 July 2012

VENUE: Committee Room 2

TIME: 5.30 pm

Panel Membership:

Lead Panel Member, Cllr David Errington
Cllrs Bob Heron, Elizabeth Gibson, Barry Curran, Anne Lawson, John Scott (apologies), George Thompson, Iain Kay.

AGENDA

1. Welcome and Introductions (including apologies for absence)
2. Declarations of Interest
3. Notes of the meeting held on 5 July 2012
4. Policy Review 2012/13: Reducing Re-offending – Scoping the Review (report attached)
5. Policy Review 2012/13: Reducing Re-offending – Setting the Scene (presentation)
6. New issues referred from Scrutiny Committee
7. Issues to feedback to next Scrutiny Committee (13 September)
8. AOB / Members items
9. Dates of future meetings