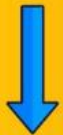


Supporting our customers Housing Teams

gentoo



Arrears **£269k**
under target



100.56%
rent collection

£500k

Tenancy
Sustainment
Fund

Void loss
100k
under target



105 Ready to Let
44 less than 22-23



302 voids
107 less than 22-23

£1.9m
additional income
for customers



£1.7m
water discount
for customers



802 Crisis Fund referrals
totalling **£41.8k**

Building on
HENNE
partnership



FTA collected
112.32%
of the target



More than **100,000**
calls answered by
Housing Teams