

## **Community Warden Scheme**

### **Areas of Work**

The locations of work in which the Community Warden scheme would be deployed will be based upon intelligence held regarding areas of Anti Social Behaviour related disorder which will be upon which the work is based.

Historic areas of disorder include but not restricted to:

Motorcycle Disorder (Fulwell Quarry, Sunderland North Community Sports Complex)

Seafront and immediate areas

Bunnyhill

Downhill

Hylton Castle/Hylton Dene

Marley Potts

The locations of work will expected to be for up to a 3 month period.

### **Main Responsibilities/Objectives of Warden**

- Eyes and Ears of statutory services – communication of issues, ASB, areas of concern, potential requirement of services (e.g. youth services)
- Reporting ASB, potential ASB to statutory services.
- Visible presence at identified times in areas identified.
- Provision of information to residents and local communities e.g motorcycle information leaflets, intelligence diaries, youth activities etc.
- Provision of and participation in the delivery of ASB related education e.g RESPECT.
- Supporting the building of communities and assisting in the establishment of resident groups, neighbourhood watch groups etc to support the sustainability of the Community Warden Project.
- Provision of reassurance and communication with residents, community groups, and partners.
- To support the relationships, links and communication between residents, communities and statutory services, e.g. encouraging/supporting residents to actively report issues and build trust in public bodies.
- Reporting environment issues and hotspots to Responsive Local Services.
- Identifying and reporting empty properties within the area and empty properties which appear open to access.
- Feedback and communication to local ward councillors.

### **Operational Hours of Warden**

- 40 hours per week of which 2 10hr shifts will be on Friday and Saturday covering afternoon and evening.
- The warden will have 2 rest days and the remaining 20 hours will be spread over the rest of the week (not including the rest days).
- The variable 20 hrs will be subject to change dependent upon the need of the area in which they will be working at the time dictated by the Management Steering Group.

### **Management of the Scheme**

The warden will be line managed by SNCBC as employer, however a management steering group will be set up as part of the SIB conditions. This steering group will be made up of partners (Police, Council ASB, Gentoo ASB team, SNCBC, Councillor representation) and will meet initially on a 6 weekly basis moving to 3 mthly when the scheme is established. The steering group will performance manage the scheme, agree locations into which the scheme will move and dictate the operational hours required as well as suggest improvements, identify issues and offer support.

### **Outputs**

- The number of ASB incidents reported to partners.
- The number of environmental issues reported.
- Number of young people diverted into activities for young people.
- The number of residential/community groups established.
- The number educational delivery activities in which the warden has participated.
- The number of information leaflets (by type) provided.
- Number of new services established as a result of information provided by the warden scheme (e.g. targeted youth services).
- The number of empty properties and open to access empty properties reported.
- How well known the warden scheme is throughout the area (Lisa can you see if a question can be included in the survey?)