Coalfield Area Committee 2011/12 Work plan

Item 2 Annex 1

| Priority | Issue | Local Action to Influence Services | Lead Agent | Progress Report | Area Committee's Influencing Role | Outcome Measure | RAG |
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| | | OCIVICES | Agent | | illiactioning Role | Measure | |
| Heritage | A co-ordinated approach required | Local Heritage Community Development Worker | Vicki Medhurst | | Development of heritage projects | Community Development worker in post | A |
| | Lack of awareness/interest | Promote heritage within the Coalfield area | T&R Group | , , , | Raising the profile of the area | Increase in heritage related enquiries and events | G |
| | Lots of uncaptured local knowledge and enthusiasm | Engage community groups and residents to work together to deliver heritage activities | | The VCS Network and partners have been involved in a number of heritage related activities. 18 local groups currently engaged. £5,000 of the heritage budget was allocated to the Coalfield Community Challenge project. The Heritage worker will develop this further. | Engagement of VCS and residents. | No of groups engaged | G |
| | Budget required to deliver small scale projects/ implement relevant recommendations | Allocate a proportion of SIB funding to address the heritage priority | Area Committee | Heritage priority. Individual projects are | Influence budgets (Council/partners/exte rnal) | Projects being delivered | G |
| | Increase interest/participation of young people | Develop educational and participative heritage projects | Vicki Medhurst | The Community Development Worker, once appointed, will develop the education projects utilising the budget identified in the SIB project application | Engagement of young people | No of schools or youth groups involved | 4 |
| | Public transport | Identify venues which are accessible by public transport | | accessible venues using Community | Priorities events and services accessible by public transport | Increased community involvement | A |
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| Local Shopping Centres | area information available | Development of baseline information for three selected centres | Andrew Perkin | tenure of properties will be produced. Research is underway. | Engagement of stakeholders. Improvements suggested | Report produced | R |
|-----------------------------------|--|--|--------------------|--|--|---|-----|
| | Improve physical appearance of shopping centres | Target responsive local services to areas most in need | Dave Ellison | Area Response team are ensuring that street scene issues are tackled and queries and issues from residents are followed up. Without the outcome of the audit of the three centres this work has been delayed | Influence targeted service provision | Increase in satisfaction levels | R |
| | | Carry out an audit to further investigate the current situation in local centres | Andrew Perkin | • . | Consultation and engagement with local traders | No of local businesses supported | R |
| | Lack of new shoppers | Carry out a survey with local shoppers/non shoppers | Andrew Perkin | , , | Consultation with residents and visitors | Increase in shoppers | R |
| | | Research best practice | Andrew Perkin | Research complete. Results will be provided as part of the final audit results | Identify new ways of working | | Α |
| | Public transport | Promote and use community and public transport | | | Identify issues and influence service provision | | R |
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| Activities for Young People | Negative perceptions of young people in some areas | celebrate positive achievements | Pauline Tsentas | To be developed with Comms and via the Task and Result group. Some positive stories have emerged from the XL youth village activities and the additional provision through the Responsive Youth Provision (RYP) pilot. | Promote success | Positive news stories | A |
| | Hotspots of youth disorder | Provide targeted activity in areas most at risk | Pauline Tsentas | The Responsive Youth Provision (RYP) | Influence service delivery and budgets | Reduction in youth disorder | G |
| | Relevant and adequate youth activities | Work with Youth Development Group to evaluate provision | Pauline Tsentas | | Identify and review activities and services | Increase in use of contracted youth provision | G |

| | Children's Services | Area Committee (via Youth Task and Result Group) to identify areas of need | Pauline Tsentas | Area Committee agreed to develop a programme of holiday activity and also to extend the RYP pilot as above | | Funding allocated | G |
|------------------------|---|--|--|---|---|---|-----|
| | | Map provision of existing services | Children's Services locality team | This has been discussed with Children's | Identification of gaps in service | Audit of local provision | R |
| | Development of services for 8-12s required | Work with Youth Development Group to evaluate provision and target resources | Pauline Tsentas | Area Committee agreed to provide £30,000 SIB to match the budget from Children's Services. A programme of activities will be developed for 8-12 year olds (further information in attached SIB project application) | Target mainstream and area resources | | Α |
| | | Work with Children's Services to identify lead agent | Sandra Mitchell | This will be taken forward once the Children's Services locality team is in place. Sandra Mitchell, Head of Performance Improvement and Policy will update Committee at this meeting | Review current arrangements | Identified lead | R |
| | Holiday provision | Evaluate current provision to identify what should continue | Pauline Tsentas | | mainstream budgets | No of holiday activities provided | A |
| | Play parks and play areas | Promote and utilise existing sites | Victoria French | members to develop and agree a way forward for the next phase of play site improvements. This follows previous | stage of the Play and Urban Games Strategy (PUGS) including maximising S106 funding | Number of new play areas | A |
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| Allotments and gardens | Inaccurate or incomplete baseline information | Audit of all sites required | Gerry Roll | | Review and update of current information | Plan of each allotment site | A |

| | Derelict plots | Pilot programme on two allotment sites | Gerry Roll | Two sites selected - Burnside and Britannia Terrace | | Reduction in vacant/ unkempt plots | R |
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| | Waiting lists | Correspond with those on waiting list to confirm still interested | Ethel Wilson | All on waiting list have been contacted. Waiting lists have been revised | Review and revise current waiting lists | Reduction in waiting lists | G |
| | Community gardens | Develop community allotment plots within existing sites | Ethel Wilson/ Susan Brown | To be developed once audit is complete | Support development of community use | Community spaces created | R |
| | | Identify ring fenced and mainstream budgets | Gerry Roll | | Influencing mainstream budgets | | R |
| | | External funding and partnership working | Pauline Hopper/ Susan Brown | l | Attracting funding to area | External funding secured | A |
| | | Allocation of area budgets to support work | Pauline Hopper | A budget of £35,665 SIB has been 'ring fenced' for this priority. An application for £3,382 to make improvements to the Burnside site is presented to this meeting. | Targeting of resources | SIB allocated | G |
| | Public transport | | | | | | |
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| Child Poverty | • | Neighbourhood model of service delivery | Raj Singh | Phase 2 of the Strategy has now been developed | Consultation and involvement during development | Strategy produced | G |
| | _ | Neighbourhood model of service delivery | Raj Singh | Results of pilot will be reported to Area Committee | Initiatives delivered to meet local need | Development of local services | G |
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| Unadopted Roads | Policy regarding unadopted roads | Information and issues provided to Lead Agent | Stephen Pickering | A significant amount of work has been carried out to determine a baseline position in regard to private streets. An extensive desktop study together with on site photography exercise to identifying all the unadopted streets in the Coalfield Area and across the city has been undertaken. An officer from City Services will attend this meeting (September) to update Committee | current arrangements | Report to Area Committee | A |

| | Poor road surfaces | Carry out minor repairs as part of area or mainstream budgets | Area Committee | A number of minor improvements have been undertaken using area SIP allocations. However, this one off budget is now fully spent | Ensure planned road and building works consider ways to improve roads | No of improved road surfaces | Α |
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| Dangerous and speeding traffic | Co-ordinated or strategic approach required | Identification of road safety issues and development of an overall plan | Les Clark | The Lead Agent will attend the September meeting to provide an update regarding the strategic approach to traffic related issues. Information on accidents and other intelligence will form part of the information gathering exercise to inform next steps | Ensure services meet local requirements | Area action plan or strategy | A |
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| Support for Older People | Content and quality of current services | Audit of local services provided for older people | Steph Downey/ Victoria Brown | An audit of locally provided services (including statutory and voluntary sector) is underway. Coalfield Community Coordinator is assisting with this via the VCS network | Highlight areas of concern to HHAS | Improved service provision | A |
| | Accessibility to services | Audit of where local services are delivered/accessible | S Downey | As above | | | Α |
| | Mobility and 'getting around' - including public transport | Highlight areas of concern and promote accessible services | S Downey | As above | | | Α |
| | Money and debt advice – mobile and outreach services | Promote on line or telephone support. Develop outreach services - | Task and Result Group | Recent research has shown that there is an increased demand for advice. Locally delivered sessions are being reviewed e.g. SHARP | Partnership working e.g. DWP | More outreach and accessible advice | Α |
| | Promote support available – market and advertise | Local groups to promote support to their members. VCS Network can assist in this | Task and Result Group | Once the audit is drafted the group will address these issues. An update will be given at the November 2011 Area | Promote services to local people | | Α |
| | Volunteers for services available e.g. allotments | Encourage and develop local communities to become volunteers | Area Network Volunteer | Committee meeting. | Identify volunteering opportunities and training available | Number of volunteers engaged | Α |
| | Social interaction (especially those in residential care) | Promote and support services such as befriending and visiting schemes | Task and Result Group | | | | Α |

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| Empty properties | Planned approach | Development of an area based Empty Properties Action Plan | Liz McEvoy | | Input into development of plan | Area Plan with targets agreed | G |
| | Enforcement | Identify nuisance properties | Liz McEvoy | matrix. Issues area addressed on an | part of matrix includes referrals from ward members | Number of notices issued | G |
| | Private landlords | Agree a date and hold a landlords' forum to discuss the Empty property Action Plan. | Liz McEvoy | promote the Empty Property Action Plan | Encourage local landlords to participate | Number of accredited landlords | A |
| | Learn from best practice (e.g. square root group) | | Area Committee | | Encourage partnership working and community ownership | | A |
| | Identify 1 or 2 hotspots for improvement | | Liz McEvoy | above the City average for empty | Develop improvements to meet local need | Properties brought back into use | A |
| | HCA funding - explore further and consider match | | Liz McEvoy | 1 | To help identify empty properties which are refurbished through the project. | Funding secured/ funding allocated | A |
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| Neglected land | Identify neglected land | Carry out audit of relevant sites | Dave Ellison | , , | | Audit produced | Α |

| Industrial sites/fly tipping | Report incidents | Dave Ellison | During the audit of sites some areas of regular fly tipping have been identified and measures are being put in place e.g. barriers and boulders to block access and the installation of flash cams where | Influence enforcement powers | Reduction in fly tipping | A |
|--|--|---------------------------------------|--|---|--|---|
| Ownership (SLM large and small plots) | Provide local intelligence to lead agent and Task and Result group | Craig Logue/lan Crosby | The lead agent has been liaising with the SLM project staff and is in the process of setting up a system with Land Registry to identify ownership on specific pieces of | Development of land use | SLM system updated | Α |
| Investigate adverse possession of appropriate sites | Provide local intelligence to lead agent and Task and Result group | Property Services | This issue will be addressed via the Task and Result group once the audit has further developed and been prioritised for action | Advise and influence policy regarding adverse possession | Identified sites | Α |
| Involve Property Services in addressing issues | | Colin Clark | The Head of Land and Property will be consulted where appropriate and will be invited to attend the Task and Result group once the audit is further developed | Development of land use | | A |
| Work with landowners - eg Lambton Estates | | Colin Clark | The Head of Land and Property will be consulted where appropriate and will be invited to attend the Task and Result group once the audit is further developed | | | R |
| Link with other priorities - greenspace, unadopted roads, empty properties etc | Provide local intelligence to lead agent and Task and Result group | Pauline Hopper/ Dave Ellison | The Task and Result group met with Clive Greenwood to discuss areas identified to date and how this would link to the work being carried out as part of the greenspace audit. The information collected will inform next steps for use of specific sites | Consider links to other strategies and identify joint working | | A |
| Allocation of funding relating to Section 106 Agreements | Identify local community need | Area Committee | Area Committee are asked to agree to the 'referral' of this issue to the Head of Planning and Environment. | Influence allocation | Allocation of S106 influenced by Area | R |
| Unfinished developments | | Building Control | The lead agent is liaising with the relevant officers who will be invited to attend the Task and Result group if required | Escalate relevant planning or policy issues | | Α |