

HEALTH AND WELLBEING PERFORMANCE AND ASSURANCE

Report of the Executive Director of People Services

1. Purpose of the Report

This is the first report to the Health and Wellbeing Board (HWBB) that provides a number of elements of performance data including performance against outcomes and case study evidence of progression against the Health and Wellbeing Strategy (HWBS).

2. Background

As set out in the Health and Social Care Act, the HWBB has as its major responsibility the development and ongoing monitoring of a Health and Wellbeing Strategy. In Sunderland the HWBS was approved by the Board in March 2013. The implementation of the HWBS was delegated by the HWBB to a project group. This group is chaired by the Executive Director for People Services at the City Council and comprises of members from throughout the health and social care system in the City. This group includes a named Lead for each of the strategy's 6 Objectives and their role is to oversee actions that contribute to the delivery of the new ways of working that the HWBS design principles require.

The report is split into a number of distinct sections:

- Performance figures relating to outcomes
- A narrative description of areas of underperformance
- A description of key innovative actions taken under each of the 6 objectives.

It is also proposed that future reports also include:

- Assurance from key providers of delivery against the strategy
- An analysis of behaviour change as a result of the strategy.

The last two elements of the reporting are under development and progress against these will be reported to the Board in 2015.

3. Performance figures relating to outcomes

Included in the report are all the performance figures relating to the three major outcomes frameworks associated with health and wellbeing – the Public Health Outcomes Framework, the Adult Social Care Outcomes Framework and the NHS Outcomes Framework. For the purpose of this first performance report all of the associated indicators have been included, organised by strategic objective. This includes a red amber green rating for each outcome alongside an analysis of the trend or direction of travel.

4. A narrative description of areas of underperformance

A description of any areas of underperformance relating to the six HWBS objectives is included. As a number of the indicators relate to more than one of the strategic objectives, a section on cross cutting issues has also been included in the report.

5. A description of key innovative actions taken under each of the six objectives

There is an appreciation that the ethos of the strategy (its Design Principles and introducing a new way of doing things) is already impacting on the day to day work of many partner organisations across the city - this clearly highlights the confidence that partners have in the approach to service provision that the strategy advocates. The Leads from the six strategic objectives of the HWBS have provided evidence of how progress is being made against their objective. This is not to cover the 'business as usual' element of delivery, but to capture those actions that are new and/or innovative and are specifically targeted at the way that things are done as opposed to cataloguing what is done.

6. Future Steps

As highlighted above, there is an intention to strengthen the performance report by including assurance from partners and an assessment of behaviour change across organisations and local people. Both of these elements will be developed over the first quarter of 2015 and a further update will be brought to the HWBB.

It is recognised that partners are quality assured in a number of different ways – through Monitor, CQC, internal and external audit, peer review and scrutiny. It is not the intention to replace or reproduce any of these statutory mechanisms. Where possible existing mechanisms will be strengthened and the role of the HWBB clarified. What is currently missing from assurance processes is to ensure that delivery reflects the design principles and ways of working enshrined in the HWBS - it is proposed that this is the focus for the assurance reports.

In order to clearly articulate how implementation is being embedded, a 'plan on a page' will be prepared that will capture how organisational plans support the delivery of the strategy.

In terms of behaviour change, the first behaviour change workshop was held in October 2014. The workshop aimed to ensure that all partners had a common understanding of behaviour change and also developed a number of test cases to establish what will work in Sunderland. This is to be progressed throughout 2015 with a number of small test cases being developed alongside a number of more complex organisational and individual behaviours.

In parallel, discussions with Sunderland University are underway to deliver a joint programme that will establish a baseline and monitoring framework for the more innovative aspects of the implementation plan. The assets approach that the HWBS advocates is a new approach that demands new methods for improving health and in

turn this requires new and innovative ways of measuring success that will sit alongside the more traditional outcomes measures in this report.

Recommendations

The HWBB is recommended to:

- Receive the performance against outcome figures and provide any comments
- Receive the HWBS Objective actions and provide any comments
- Agree the next steps outlined in 6 above.

