

Annex 4 - Washington Area Action Plan- Attractive and Inclusive

Priority	Objective	Action	Lead Officer	Progress	Next Steps/Who?
Invest more in housing programmes	Bring empty properties back into use	Target resources at the key issues of empty properties, poor private landlord practices and anti social behaviour	Derek Welsh Alan Caddick (HHAS)	1. SCC Housing & Neighbourhood Renewal Team engages landlords to provide support and advice on health, safety and housing matters. A voluntary Accreditation Scheme operates across the City to promote good landlord practices. The team investigate cases of ASB within the private rented sector and have the responsibility across all housing tenures. HNRT is responsible for carrying out 'vetting checks' re tenants on behalf of landlords who are members of the Voluntary Accreditation Scheme. 2. Formal action can be taken to ensure housing standards are improved. 3. Empty Property Officer and a Private Sector Housing Officer work across the city to bring empty Private sector properties back into use. 4. SCC works with partners to tackle anti social behaviour through Local Multi Agency Problem Solving groups (LMAPs). 5.The Housing Options Team works with the public and Council Tax to identify empty properties. 6. Gentoo links with Neighbourhood Relations Team/Empty Property Team. 7. Tackle issues re empty properties at Wellington and Waterloo complexes. 8. Smartwater scheme for Washington?	1.SCC developing Empty Property Action Plan which details how empty properties will be brought back into use and sets targets/local area. Currently 2 Empty Homes Officers for whole of City. 2.Community and Safer City Scrutiny Committee agreed proposals for a review of anti social behaviour. 3. Area Committee to consider findings of above review when formulating proposals for tackling asb at a local level. It is recommended a further report is submitted to Area Committees in April 2010. 4. Barmston Village centre flats – demolition delayed for 7 years due to ongoing negotiations with remaining shopkeeper. 5. Need to identify location of empty properties; who owns or is responsible for them, and duration of time property remained empty
Invest more in housing programmes	Strengthen the connection with AC and all Social Registered Landlords	Identify RSLs operating in Washington. Build relationships with RSLs	Alan Caddick (HHAS)	1. Good relation ship with Gentoo - member of groups, attends AC, provides statistical information, active delivery partner	1. Scope for AC to link with other RSLs in the area?
Invest more in housing programmes	Adequate supply of housing to meet need and demand	All delivery partners to ensure supply meets demand and need: Improve access to housing Confirmation of supply of new houses in Washington Affordable Homes Strategy Choice based lettings process	Alan Caddick (HHAS)	1. Work is ongoing to finalise the strategy to promote affordable housing and integrate potential requirements of the development of a Local Housing Company into the economic regeneration strategy for the City. 2. Demolition of existing former care home and construction of new extra care housing at The Woodlands, Oxclose Road, creating Woodridge Gardens	1. Work is ongoing to finalise affordable housing strategy. 2. Liaison and consultation with Lettings Agency required. 3. Gentoo reviewing the allocations systems in partnership with the City Council, who retain the strategic/regulatory responsibility for housing. 4. RSLs to be more involved re co-ordination of demand and supply of housing.
Make the streets and environment more attractive	Develop a safe environment and healthy living, educating people on neighbourhood management	1. Develop a safe environment and healthy living, educating people on neighbourhood management 2. Improve opportunities to recycle materials 3. Take enforcement action against fly tipping, where relevant, poor private landlords and tenants	Helen Peverly (City Services)	1. Dedicated team to investigate cases of anti social behaviour within the private rented sector . 3 Officers employed to cover the City. Officers are committed to reducing the level of anti social behaviour within the private sector and investigate cases and attend community meetings. 2. The Council works with its partners to tackle anti social behaviour through Local Multi Agency Problem Solving groups (LMAPs) 4. Partners,such as Gentoo and the Police also have resources to deal with anti social behaviour and it is necessary to ensure that, along with the Councils own resources, they are used to maximum effect. 5. Gentoo already take action where perpetrators are identified of fly tipping. 6. Neighbourhood Housing Managers are proactive in inspecting estates through the Neighbourhood Plans 7. Enforcement teams in CCS being developed. 8. LA working with schools to develop environmental activity in parks. 9. Groundwork operating community allotment in Washington funded through TPCT. 10. Gentoo's Eco Programme with schools.	1. Address Fly tipping around Washington plantation areas and open land/garage locations. 2. Community and Safer City Scrutiny Committee agreed proposals for a review of anti social behaviour actively. Report April 2010. Suggested areas within the review are as follows: a) To gain an understanding of approaches of the Council and partners in tackling anti social behaviour ensuring a strategic approach b) Map service provision to identify hotspots or gaps in provision c) Examine the issue of underage drinking d) Strengthen the environmental services connecting with LMAPS e) To consider the balance between preventative and enforcement action f) Developing activities and interventions for young people and families that helps meet their needs g) Look at perceptions of anti social behaviour (Local Area Agreement) h) Progress of Local Multi Agency Problem Solving Groups 3. Consider pilot to address graffiti in subways 4. Re-establish Neighbourhood Watch schemes. 5. Consider additional recycling points in Washington 6. Raise awareness re doorstep recycling
Improve public transport, cycle routes and paths,	Improve public transport services, including railway lines and accessibility and signage	1. Review of public transport networks and Service provision 2. Increase influence over private bus operators	Stephen Dodds (Nexus)	• Tyne and Wear Bus Strategy • Washington Road Safety Scheme • Nexus provide a range of services to Washington, including paying for regular bus services (evening and Sunday 'W' services, 77 and 50, and daytime 73 and 184), scholars services and works services; operate Taxi Card scheme and Link Up demand-responsive services and subsidise group travel and Age Concern Shopper Services; administer Network Travel ticket scheme and Teen Travel, and free concessionary travel scheme. The Nexus Secured Services Strategy is currently out to consultation and should be available for publication after end of January 2010. Currently in the process of designing a network of secured services to provide enhancements to existing commercial services. From March 2010 public consultations on the proposals in Washington will take place. Councillors will have the opportunity to view and feed back on the network. It is planned to implement the project in late summer 2010	1. Report to March Area committee (Nexus). Consider access to/from Washington and the rest of the City by public transport is limited. This is reflected in the satisfaction levels with public transport. 2. Clarity with regard to the forms of information which is lacking is required

<p>Improve public transport, cycle routes and paths,</p>	<p>Improve accessibility</p>	<p>1. Transform grass verges into parking bays on housing estates 2. Install traffic calming measures in known high risk areas 3. Establish more options for getting around Washington e.g. cycle routes, pavements, accessibility of wheelchairs/buggies</p>		<p>Graham Carr (City Services)</p>	<p>1. There are many areas across Washington where car parking is at a premium and there are not enough places for residents to park vehicles. Requests are common for grassed areas to be removed. Funding is the main issue. Area Officer meeting regularly with Highways and Traffic section to highlight and address issues. 2. A range of issues have been identified relating to speeding, traffic calming, bus links and footway links - • As part of the Washington Road Safety Scheme the Bus Link removal pilot schemes at Parsons Road, Parsons Industrial Estate, Brandy Lane, Albany and Dunnock Drive, Ayton are currently being implemented. A further 12 are subject to a future Cabinet Report (April/June 2010) • Funded through the Strategic Investment Plan footway links will be introduced at Cambrian Way, Burnhope Road, Pattinson Road, Stone Cellar Road, Sulgrave Road and Ayton Road South. • 13 Accident Cluster Schemes have been approved. 3 traffic calming schemes are already underway • The Council will seek to develop a Policy and Strategy which will contain guidelines to enable roads • Site works re Front Street Concord Loading Bays commence January 2010, expected completion M • Puffin crossing to be installed at Parkway/Roche Court</p>	<p>1. A number of schemes which have been identified require funding to be identified. This includes additional parking bays at Coach Road Estate, dropped kerbs in Harraton and at Coverdale, Warwick and Essex Drive, parking layby at Inkerman Road, , VAS deployment, and parking provision at Kestrel Close. 2. Report to a future Area Committee meeting outlining recommendations of the Jacob's report re issues and solutions for Accident Cluster Sites and progress made as part of the Washington Road Safety Scheme 3. Consider AC support with regard to outstanding gaps and issues and identified schemes</p>
<p>Make the streets and environment more attractive</p>	<p>Encourage healthier living in communities by reducing the amount of unhealthy options i.e. limit the number of fast food outlets, etc</p>	<p>1. Address the number of fast food outlets operating from business units – this results in both litter and anti social behaviour on surrounding estates, e.g. Swan Industrial Estate. 2. Address the number of premises in High Streets and shopping areas having a large number of fast food and drink premises or</p>		<p>Scrutiny</p>	<p>1. Community Health Information Points being provided across Washington. 2. There are currently three Officers employed to cover the City. Officers are committed to reducing the level of anti social behaviour within the private sector and regularly work outside of their office hours (9-5) to investigate cases and attend community meetings. 3. The Council works with its partners to tackle anti social behaviour through Local Multi Agency Problem Solving groups (LMAPs).</p>	<p>Escalate to relevant Scrutiny Committee: A number of business units on Trading Estate (start up, nursery units) have been approved as fast food outlets. This has resulted in an increase in litter and anti social behaviour on nearby estates. In addition, the excessive number of food and drink licenses being granted has resulted in a high proportion of food and drink premises centralised on high streets and shopping areas. Area Committee requests Scrutiny looks at guidelines, regulations and protocols re licensing and how qualitative data and reporting can be taken into consideration when</p>