

Health, Housing and Adult Services

Transforming Adult Social Care and Housing in Sunderland – 15 Year Strategy Update

Presentation to Health and Wellbeing Scrutiny Committee

January 2012

Successes of First 3 Year Delivery Plan

- Reviewed care management and assessment process – locality working and focus on self-directed support
- Introduction of Reablement at Home Service
- Further development of extra care schemes
- Widened opportunities for accessing universal services e.g. Aquatic Centre Staff
- Jointly funded (NHS/LA) projects within voluntary and community sector via grants assistance process
- Introduced and developed Quality Standards for Care Homes for Older People

Successes of First 3 Year Delivery Plan

- Transferred responsibility for commissioning learning disabilities services to the Council
- Put in place outcome based specifications and contracts for services
- Delivered significant levels of efficiency for the Council through reinvesting in key services
- Continue to deliver services across all four Fair Access to Care bands

The Outcomes of the 15 year plan have not changed – but the context has shifted

- Aim 1 – Choice and Control
- Aim 2 – Independent Living
- Aim 3 – Equal Access for All
- Aim 4 – Improving Health and Wellbeing
- Aim 5 – Better Commissioning
- Aim 6 – Increasing the number of high quality and sustainable homes in the city and making best use of existing homes

Main themes of current three year plan

- Prevention
- Reablement
- Personalisation

Policy Drivers

The Government has maintained the direction for adult social care...themes are:

- Personalised services and personal budgets
- Focus on prevention
- More partnership working across health and social care
- Greater role for SME's, ULO's and charities
- Role of Local Authority is strengthened in public health
- Productivity, quality and innovation

Demand Pressures over the medium term - 2011/2012 to 2014/2015

- Pressures
 - Increasing population aged 65+ greater number of service users and carers the Council will need to support.
 - Increasing number of Adults with significant Learning Disabilities and Physical Disabilities, resulting in more service users and carers the Council will need to support. Includes carer breakdown, transitions from Children's Services and discharges from Hospital Treatment units.
 - Reduction in overall available resources. Government CSR10
- Dealing with the Pressures
 - Continue implementation and investment in the Directorates 15 year plan

What will the customer experience look like in the future?

- Initial contact will be through the customer service network
- Universal Services increasingly being the response to customer need
- Reablement will provide intensive support for short periods
- Further accommodation choices will provide the alternative to institutional care
- Fewer customers will need long term support
- Personal budgets in place for all customers

Conclusion: Key priorities from 3 year plan

- Extending reablement approach
- Expanding range of accommodation solutions
- Implementation of alternative delivery mechanisms for care and support services
- Embedding personalisation approach
- Further development of Dementia Services
- Improved use of technology to help people maintain their independence
- Development of integrated commissioning plans with GP's and NHS Foundation Trusts