

Report Key

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The target is what we want to achieve

	2008/09 Outturn	2009/10 Outturn	Are we improving?	Target	Have we achieved the target?	Commentary
The % of older people discharged from hospital and benefiting from intermediate care / rehabilitation still living at home 3 months after discharge (NI125).	70.50 %	72.90 %	✓	78.30 %	▲	
The % of adults, older people and carers who are social care clients receiving self-directed support. (NI130)	5.83 %	7.42 %	✓	8.50 %	▲	<ul style="list-style-type: none"> • New and existing clients will be offered self directed support from 1st August 2010 to help achieve the 30% target set for 2010/11
The % of carers whose needs were assessed or reviewed by the council. (NI135)	54.10 %	56.50 %	✓	56.40 %	★	<ul style="list-style-type: none"> • A new initiative in late 2009/10 was implemented to ensure all carers engaging with HHAS are offered a separate carer assessments.

This is a comparison of the 2008/09 outturn against the 2009/10 outturn. The symbols mean

- performance has improved ✓
- performance is stable →
- performance has declined ✗
- Information is not available ?

This traffic light is a comparison of performance at 31st March 2010 against the target

- The target has been achieved ★
- Performance is within 10% of the target ●
- The target has not been achieved ▲
- Not applicable due to no target being set ?!

Adult Social Care

	2008/09 Outturn	2009/10 Outturn	Are we improving?	Target	Have we achieved the target?	Commentary
The % of older people discharged from hospital and benefiting from intermediate care / rehabilitation still living at home 3 months after discharge (NI125).	70.50 %	72.90 %		78.30 %		
The % of adults, older people and carers who are social care clients receiving self-directed support. (NI130)	5.83 %	7.42 %		8.50 %		<ul style="list-style-type: none"> • New and existing clients will be offered self directed support from 1st August 2010 to help achieve the 30% target set for 2010/11
The % of carers whose needs were assessed or reviewed by the council. (NI135)	54.10 %	56.50 %		56.40 %		<ul style="list-style-type: none"> • A new initiative in late 2009/10 was implemented to ensure all carers engaging with HHAS are offered a separate carer assessments.
The rate of adults per 100,000 population that are assisted directly through social services funded support to live independently. (NI136)	3,124....	3,008....		3,415....		<ul style="list-style-type: none"> • Work began in 2009/10 to develop community in-reach programmes (eg working with GP practices) to identify potential new customers who may require social care services. This work will continue and expand in 2010/11.
The percentage of residents who believe that older people locally receive the support they need to live independently at home as long as possible. (NI139)	36.20 %	39.80 %		39.20 %		
The % of vulnerable people (i.e. people who are receiving a Supporting People Service) who have moved on from supported accommodation in a planned way. (NI141)	82.21 %	77.60 %		85.00 %		<ul style="list-style-type: none"> • This is an area for improvement. Performance deteriorated due to a higher number of SP contracts aimed at supporting young people with sometimes variable and difficult to change behaviour.
The % of vulnerable people (i.e. people who are receiving a Supporting People Service) who have established or are maintaining independent living. (NI142)	98.45 %	98.87 %		99.00 %		<ul style="list-style-type: none"> • This is an area for improvement. Performance deteriorated due to a higher number of SP contracts aimed at supporting young people with sometimes variable and difficult to change behaviour.
The percentage of adults with learning disabilities in settled accommodation at the time of their assessment or latest review. (NI145)	104.1...	76.10 %		80.00 %		<ul style="list-style-type: none"> • In 2008/09 the numerator was for a 6 month period collection and then doubled as per guidance, for 2009/10 the indicator was for a 12 month collection period.
The percentage of adults with learning disabilities in paid employment at the time of their assessment or latest review. (NI146)	3.10 %	4.10 %		4.20 %		<ul style="list-style-type: none"> • Further improvement may be achieved in 2009/10 through the WNF employment scheme for people with disabilities to get people employment ready.
The % of new clients where the time from first contact to completion of assessment is less than or equal to four weeks. (NI132)	89.40 %	76.80 %		92.80 %		<ul style="list-style-type: none"> • This is being addressed in the revised Care Management & Assessment Model to provide a more pro-active approach to identify and assess individuals who need some help through an initial advice & assessment team.
The % of new clients for whom the time from completion of assessment to provision of services in the care package is less than or equal to 4 weeks. (NI133)	90.00 %	91.20 %		91.20 %		<ul style="list-style-type: none"> • The Improvement to date may be an indirect consequence of freeing up practitioner resources via greater use of Independent Living Team to provide individuals with low-levels of equipment.
The % of respondents who consider themselves to have received fair treatment by various local services. (NI140)	74.60 %	72.20 %		74.60 %		
The number of admissions of supported residents aged 65 or over to residential/nursing care per 10,000 population (LPI035)	84.90	80.99		84.40		<ul style="list-style-type: none"> • Reduction due to greater provision of intermediate care service and extra care.
Percentage of items of equipment delivered within 7 working days (BV056).	90.00 %	91.56 %		93.00 %		<ul style="list-style-type: none"> • Improvements made in 2009/10 through revised processes around the assessment and delivery of equipment.

Health Inequalities (please refer to main body of the report for commentary)

	2008/09 Outturn	2009/10 Outturn	Are we improving	Target	Have we achieved the target?	Commentary
The rate of alcohol related hospital admissions per 100,000 population (NI039).	2,378....	2,659....		2,204....		
The % of residents who report that they are in good health (NI119)	66.20	68.90		69.20		
The mortality rate per 100,000 population, from all causes at all ages - females (NI120f).	579.82	578.70		546.00		
The mortality rate per 100,000 population, from all causes at all ages - males (NI120m).	878.22	851.00		748.00		
Mortality rates from all circulatory diseases per 100,000 population aged under 75 (NI121).	98.00	88.90		80.50		
Mortality rates from all cancers per 100,000 population aged under 75 (NI122)	137.00	141.14		120.70		
The rate of self-reported 4-week smoking quitters per 100,000 population aged 16 or over (NI123).	1,100....	1,289....		1,437....		

Sport and Leisure

	2008/09 Outturn	2009/10 Outturn	Are we improving?	Target	Have we achieved the target?	Commentary
The % of the population (aged 16 plus) who participate in sport for at least 30 minutes on 3 or more times a week (NI008)	18.70 %	19.60 %	✓	23.03 %	▲	<ul style="list-style-type: none"> The figure of 19.6% is based on a two year pooled data from the active people survey (Oct 07 to Oct 09) to boost the annual sample size from 500 to 1000. The baseline is 20.1%. The confidence level is +/- 3.5% so the interim figure represents no change from the 2008 baseline.
% of population volunteering in sport and active recreation for at least one hour per week (LPI018).	4.30 %	4.94 %	✓	4.56 %	★	
Total number of visits to leisure centres (LPI021)	2,236,294.00	2,265,877.00	✓	2,258,657.00	★	
Total number of swims within leisure centres (LPI022)	608,807.00	657,016.00	✓	614,355.00	★	
Total number of other visits to leisure centres (LPI023)	1,627,487.00	1,608,861.00	✗	1,644,302.00	●	<ul style="list-style-type: none"> Other visits have been affected by the closure of the Northumbria Centre and Silksworth artificial turf pitch.

Environmental Health

	2008/09 Outturn	2009/10 Outturn	Are we improving?	Target	Have we achieved the target?	Commentary
The percentage of satisfied customers with regulatory services. (trading standards, environmental health and licensing) (NI182)	77.00 %	77.70 %		78.00 %		
The number of significant issues that the Trading Standards Service is called upon to deal with less the number that it is actually able to deal with (NI183).	4.25	3.21		3.75		
The percentage of food establishments within the local authority area which are broadly compliant with food law (NI184).	87.20	82.92		88.00		Statistics for premises being 'broadly compliant' have altered following new guidance produced by the Food Standards Agency. This guidance aims to improve consistency in the rating of food premises prior to the introduction of a 'National Food Hygiene Ratings Scheme' later this year. In Sunderland the management of food safety in local businesses was identified as an area of where assistance was required prior to the introduction of our own 'Scores on the Doors' rating scheme. This was addressed by the organising of three seminars across the city and the subsequent implementation of training courses to help food businesses. This will ensure that the number of premises becoming 'broadly compliant' will increase and conditions in all establishments are expected to improve.