

Item 3 Annex 2

Sunderland City Council Service Plans – East Area Priorities, for information purposes only.

ADULT SERVICES: Strategic Commissioning Team and Strategic Safeguarding Team

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
St Cuthberts	In partnership, with Strategic Housing, development of Supported Living Accommodation for adults with social care, support and accommodation needs	9/23	TBC	<p>Development of St Cuthberts Supported Living Scheme.</p> <p>T Manners & Sons commenced on site in March 2024, demolition has now been completed. Drainage works are now in progress with foundations to follow in the coming weeks.</p> <p>The scheme has an approximate completion date of Spring 2025. The scheme will provide 12 units over 6 properties for people with Learning Disabilities and Autism. SCAS is the provider at the scheme and the scheme is part of a re-provision of an existing SCAS service</p>
Hylton Road	In partnership, with Strategic Housing redevelopment of	1/23	5/24	Development work at Hylton Road is on track for completion in July 2024. All plots have been

	Supported Living Accommodation for adults with social care, support and accommodation needs			watertight since Dec 2023. Work is now progressing with internal wall partitions, plastering. Site will provide 18 Cat 2 supported living bungalows once work is complete. A site visit was completed on 9/05/24 with reps from ASC, SCAS and Commissioning attending. Demand led modelling session with Commissioning, ASC and SCAS have identified potential customers for the scheme and follow up sessions are scheduled to plan actions and next steps to support move on proposals. SCAS are the support provider.
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City Development: Regulatory Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
SAIL (currently VRU funded)	1 x Violence Reduction Lead	12/22	12/25	Project continues to deliver agreed aims and outcomes via the SAIL Strategic Bd. More in depth update

	1 X Legal support officer		<p>can be given to forthcoming AC meetings if required.</p> <p>Recently celebrated 'One-Year of SAIL' event with partners and businesses.</p> <p>Additional £15k Public Health and £25k ICB (Health) Winter Planning funding has allowed XL Health NTE support project to continue from April 23 – approx.. June 25. Future funding streams being sought.</p> <p>Reprofiling of VRU budget has provided additional youth provision from December 2023 in the City Centre on a Friday evening.</p> <p>Year 1 VRU Evaluation Report been drafted</p> <p>Proposals to be discussed at Board meeting on 20 November this will also include the motorcycle disorder work.</p> <p>MD funding agreed at December AC meeting</p> <p>MD taskforce went live Dec 23. snapshot of results so far:</p> <p>Patrols: 52</p>
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Potential Enforcement Project				<p>Nights of action: 1 Social media posts: 2 Call backs:28 School visits:1 Home Visit:5 CPW:5 Vehicle Seizures: 3 Arrests/summons:5</p> <p>June 24 Update</p> <p>Regular updates are being provided through area funding processes, neighbourhood and community boards</p>
CCTV Project (currently AC funded)	<p>5 x mini dome CCTV cameras</p> <p>To enhance the existing East cameras for tackling issues of ASB and environmental crime.</p>	06/23	06/25	<p>Cameras received August 23</p> <p>Four locations have been agreed and one is under discussion/clarification with requesting Officer due to camera vulnerability.</p> <p>We await relocation which should be within the coming weeks.</p> <p>All 5 x camera now erected-(1 per ward)</p> <p>1 x environmental investigation pending</p> <p>No additional update</p>

SHIP	City Centre project to tackle hostels and homeless issues		04/25	<p>Fixed term positions advertised – recruitment ongoing</p> <p>Recruitment is now complete - a part time EHO and a Regulatory Compliance Assistant have been appointed to assist in fulfilling the project requirements</p> <p>Strategic Housing have identified housing providers in scope for the project e.g. (those in receipt of additional payments for support under housing benefit and are not council commission services).</p> <p>Strategic Housing to lead on provision of support plans for tenants, Reg Services to assess housing conditions and take appropriate action to improve standards</p> <p>Survey work has begun and 4 of the housing providers identified have had all of their in-scope properties inspected – no cat 1 or high category 2 hazards have been identified. Some low level disrepair has been identified and subsequently improve following the provision of appropriate advice</p>
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				Ongoing
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CORPORATE SERVICES: Smart City Team

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Digital Inclusion	Delivery of a range of DI initiatives subject to interest/approval	4/23	4/26	<p>Significant work ongoing, a newsletter is available and can be circulated if of interest and further information can be found in the City Resources section of our website: www.sunderlandoursmartcity.com</p> <p>In addition, Digital Dashboards have been produced for every ward detailing the existing digital provision, challenges, and potential opportunities for consideration. A follow-up meeting has been held with East Area Committee outlining specific opportunities and further meetings can be arranged as appropriate.</p> <p>In addition, the achievements for the year have been collated and are attached for information.</p>

Smart Cities	Opportunities for a range of digital and data solutions e.g. interactive play, smart bins etc	4/23	?	Significant work ongoing, further information can be found across our website and in the Innovation Challenges section: www.sunderlandoursmartcity.com In addition, any specific briefings can be arranged as required.
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Stats delivered during 2023–24



16

Databanks operating and distributing free data SIM cards



5,900+

People accessing free Wi-Fi in the first quarter of opening 22 Digital Health Hubs



385

People with improved basic digital skills and confidence



96

Digital events supported or delivered



1,900+

People attended digital events



70+

Tech Mate volunteers supporting people to go online



320+

Digital Inclusion Network members



£600,000

funding secured, matched with an extra £60,000 on in-kind contribution



Website

Created: www.sunderland.gov.uk/GoOnlineSunderland

ENVIRONMENTAL SERVICES: Bereavement Services

Project/Programme	Project Detail	Start Date	Due for Completion/Full Expenditure by	Area Committee Quarterly Update
Cemetery Improvements	Prioritisation of improvement measures within area cemeteries according to an assessment of risk, need and local demand	June 22	Ongoing	<p>As part of the ongoing cemetery improvement works led by the Cemetery Improvement Boards, work is advancing on the enforcement of cemetery regulations relating to unauthorised items and enclosures on lawn section graves. Signage has been erected in relevant cemetery sections providing advanced notice of the removal of unauthorised items, and work to remove relevant items will begin as soon as ground conditions allow.</p> <p>As consultation with Board Members continues on all actions, the CIB continue to receive updates on any developments in this respect.</p>

			<p>As part of the memorial safety programme in all cemeteries, safety audits have now been conducted and initial findings from our consultants have been received. Further review is required and agreement on the work required work schedule, costs and processes. Further updates will follow.</p> <p>Cemetery Improvement Board (CIB) meetings continue on a bi-monthly basis. As regulatory enforcement becomes part of business as usual, and the memorial safety testing programme is underway, cemetery specific action plans will deliver on improvement works specific to each cemetery dependant on local requirements and need.</p> <p>In addition to the regulatory enforcement and MST programme, the board have also reviewed options to improve cemetery maintenance and increased signage relating to issues around the control of dogs in cemeteries.</p>
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				Memorial product development and management of historic memorial sponsorship terms now also receives focus by the CIB Members, with many new processes agreed and implemented following discussion and agreement within the group.
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ENVIRONMENTAL SERVICES: Local Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee Quarterly Update
Glyphosate Trial	A trial project to help us understand the impact of alternative weed control options in different environments, with a view to the potential elimination of the use of herbicides in weed killing.	1 st April 2023	September 2023	<p>The further targeted trials which started in April have continued into November 2023. The detailed trial will provide clear evidence to review, enabling consideration of the available options, cost and resource implications for each method tested.</p> <p>The results of the trial will inform the appropriate next steps.</p> <p>February Update 2024:</p> <p>The trial has now concluded, findings are currently being compiled into a detailed report.</p>

				<p>A market feasibility study via procurement is also now underway to establish costs and availability of alternative weed control equipment.</p> <p>June Update 2024</p> <p>A report will be going to cabinet on 20 June to provide updates on progress with biodiversity promotion and effective sustainable weed management</p>
Tree Surveying	A citywide tree inspection and mapping project.	May 2023	2027	<p>As of 9th of November 9,353 trees have been surveyed.</p> <p>East and West area street trees are now complete, with the current focus being on the Green Flag parks situated within these areas.</p> <p>As of the 20th of February 12,757, trees have been surveyed.</p> <p>Following completion of the East and West areas, Mowbray, Barnes and Roker Green Flag parks have now all been surveyed. The Inspection programme is now focusing on the North Area.</p> <p>June Update 2024</p>

				<p>As of the 29th May 19,699 trees have been surveyed.</p> <p>Moving on from the Feb update the North Area is now complete and Survey work is now underway in the Coalfields.</p> <p>All work identified as part of the survey is prioritised inline with the Council's tree Policy and scheduled/ carried out accordingly</p>
Plantation Programme	Plantation Maintenance scheme	March 2023	April 2026	<p>The plantation programme is progressing well with over 50,000 sqm of woodland maintained.</p> <p>Resident feedback has been very positive and of the initial 37 priority sites 19 are now complete.</p> <p>February Update 2024:</p> <p>The plantation programme is progressing well with over 50,000 sqm of woodland maintained.</p> <p>Resident feedback has been very positive and of the initial 37 priority sites 19 are now complete.</p>

				<p>June Update 2024</p> <p>The plantation programme is progressing well with over 60,000 sqm of woodland maintained.</p> <p>Activity has decreased during the nesting season in order that we remain compliant with legislation, we can continue to deliver works but the pace of works is vastly reduced as we have to continually survey to woodland for nesting activity, leaving exclusion zones where nests are found. When the nesting period subsides later in the year our plantation programme will pick up pace once again</p>
E Technology Trials	Trialling alternative Electric equipment to replace petrol fuelled kit to reduce carbon emissions.	May 2023		<p>Trials are continuing with appropriate tools being considered as part of our fleet replacement capital programme</p> <p>Following E Tech trials, various kit has been introduced into our operational teams. The kit not only reduces the hand arm vibration levels our operatives are exposed to, it also supports the Council's low carbon agenda.</p>

				<p>The kit includes, E Blowers, E Gum removal packs, E Chainsaws, E Hedge Trimmers and a Hybrid Chipper.</p> <p>We are continuing to explore other E solutions and are currently trialing a E Mechanical Sweeper.</p> <p>June Update 2024 We are continuing to explore other E solutions</p>
City Centre Gum Removal Project	Chewing gum removal project	April 2023	2024	Phase 2 Gum removal programme has completed in line with grant guidelines with a completion date by the end of Nov we are currently on track to achieve this. Project closedown and supporting evidence will be submitted to KBT as per parameters submitted in the grant award which includes a review period into 2024.
Levelling Up	Barley Mow Park Improvements.	April 2023	March 2024	<p>The last few tasks are now underway.</p> <p>There is one planter to be completed ahead of flowers being delivered.</p> <p>Contractor for the repair to building roller shutters has set a date for repairs to take place.</p>

				<p>New completion date expected to be 29/03/24</p> <p>May Update 2024.</p> <p>This project is now complete and allotment beds are being used by the first volunteers</p>
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ENVIRONMENTAL SERVICES: Winter Maintenance

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Winter Smart Solutions	Trials of several infrared road surface sensors across the highway network.	Continue through the winter of 2023/2024	Testing, development, and evaluation of technology and installation options remains ongoing through the winter of 2023/2024	Following the trial of 10 smart sensors at a variety of key locations across the city through the winter of 2022/23, the detailed findings of the trial have enabled the Environmental Services Winter Maintenance Team, to further improve the planning for the essential replacement of the city's Vaisala weather station network and ensure that the positioning of the new equipment is optimised in response to the current and future development of new key routes and any road network changes across the city. With the new installations of modern Vaisala equipment occurring from Summer 2024, the road users of

				<p>Sunderland can be assured the city will have some of the most advanced weather monitoring and forecasting equipment available, provided and supported by one of the main market leaders in the industry.</p> <p>May 14th Update. Installation of the new Vaisala weather monitoring & forecasting equipment at 5 key sites around the City, will commence as planned from May 26th 2024, with completion expected in late June 2024</p>
Winter Service Review	Comprehensive review of the Winter Maintenance Service	Spring 2024	Autumn 2024	<p>February Update 2024:</p> <p>Following on from the review undertaken 2023, the 2024 review will commence following the completion of this year's winter maintenance period. The review takes in all aspects of the Winter Service. A key focus of the review is the priority network coverage. The review process is be based upon the requirement to deliver an efficient resilient service for the residents of Sunderland and the commuting public, whilst also meeting any legal requirements, adhering to best practice and meeting</p>

				<p>deliverable expectations with a finite resource. Where there are legislative changes, the policy will be reviewed immediately, and further approval sought from the Council. All recommendations produced by The Department for Transport and the UK Road Liaison Group along with identifiable best practice are considered during the annual review.</p>
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HEALTH HOUSING AND COMMUNITIES: Area Arrangements

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Developing the community support offer, working closely with the voluntary sector to enable maximise positive outcomes from Social Prescribing	Supporting VCS to develop their capacity to deliver commissioned community support services within communities	April 2023	March 2025	UKSPF funds secured to support VCS in Sunderland to deliver 12 months of community support across the city. VCS providers will support the establishment of the Links for Life social prescribing programme in Sunderland, signing a delivery charter, ensuring a digital platform is developed and delivery is evaluated to

				<p>inform future community support service delivery</p> <p>The platform is now live here: www.linksforlifesunderland.co.uk</p> <p><i>Useful information includes;</i></p> <ul style="list-style-type: none"> • <i>Meet the Links for Life team</i> • <i>Discover the digital hub</i> • <i>Become a member or use the hub for referrals</i> • <i>See the difference Links for Life activities are already making in communities</i> • <i>Get involved – help us promote Links for Life within your network and let us know about opportunities that the team could link in with.</i>
VCS Alliance – growing capacity of voluntary and community sector	Continue to work in partnership with the voluntary sector Alliance to maximise resources into the sector via external funding and grow social value resources	April 2023	March 2025	The Council continue to support the VS Alliance in Sunderland, who are now an independent Charity as a member of their strategy board, alongside other VCS partners, Gentoo and the ICB,.

<p>Delivery of Financial Wellbeing Strategy Delivery Plan</p>	<p>Supporting residents within areas to improve their resilience</p>	<p>April 2023</p>	<p>March 2025</p>	<p>Continue to use household data and intelligence to identify issues and inform Support offer available within communities, working closely with partners including the voluntary sector. The UKSPF community support offer is supporting residents to become financially resilient and forms a core part of the wider Links for Life service offer.</p> <p>The delivery of Financial Wellbeing support activities across services is nearing completion. From Jan 22 to date 170 of 175 actions in the delivery plan have been completed or mainstreamed as BAU – outstanding actions are expected to complete by June 24.</p> <p>Arrangements to close the project are in place, including revised governance arrangements. Also the relocation of the project into Strategic Advice Services to further embed Financial Wellbeing as BAU – post project.</p> <p>The project end date is 30/06/24.</p>

HEALTH HOUSING AND COMMUNITIES: Housing Strategy

Areas	Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
<p>The following wards show a high prevalence of empty properties:</p> <ul style="list-style-type: none"> • Hendon • Millfield • St Michaels • Washington North • Pallion • Hetton • Southwick • Barnes • Copt Hill • St Peters 	<p>The service is generally responsive based on requests for service and the severity of empty property conditions. However, the Empty Homes Strategy identified the areas of the City where empty properties were most prevalent. Work to tackle empty properties is targeted in these areas.</p>	<p>This is not a specific project</p>	<p><i>Progressing</i></p>	<p><i>Initial presentation complete</i></p> <p><i>Future reports presented for Area Committee Information quarterly</i></p>	<p>Work to further analyse council tax data has been undertaken following a small increase in empty homes was shown in the data received. It is acknowledged that the increase be attributed to more homes tipping from 0-3 months empty into 6 months + showing a need for more early intervention and preventative work. A revised loans and grants scheme has been launched which will assist in some way with this prevention work.</p>

					Monthly analysis on empty homes officer caseloads has been undertaken and priority properties are under senior management scrutiny with clear plans of action regarding enforcement.
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HEALTH HOUSING AND COMMUNITIES: Housing Development

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Housing Delivery and Investment Plan 2020-26 – approved to deliver 574 new Council owned homes for letting citywide broken down into three workstreams: Empty Homes - 210 Bungalows - 193 Supported - 171	East Area Empty Homes - 61 Bungalows - 60 Supported - 38	February 2020	March 2026	Empty Homes - 13 Bungalows - 23 Supported - 2

HEALTH HOUSING AND COMMUNITIES: Welfare Reform Service and Business Development

Project/Programme	Project Detail	Start Date	Due for Completion by	Area Committee quarterly update
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Foodbank Support	Council currently supporting range of foodbanks / food aid organisations in all areas of the city – majority in East / West via fresh food and FareShare – will be refining offer / support during the year	N/a	N/a	<p>Service continues to collate and analyse monthly foodbank usage and will be providing up to date area-based breakdowns for the support provided by Sunderland Foodbank Distribution Centres and 5 Independent foodbanks . These are the organisations that have provided figures to the council since at least the start of the pandemic .</p> <p>Separately the service is collating information from other foodbanks , and food aid providers to better understand gaps in provision and potential issues within communities including wider food insecurity. This links to range of actions in the Good Food Charter Action Plan</p> <p>Information continues to be made available for residents to access via website and also</p>
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				voluntary sector and partners such as housing, health, etc
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HEALTH HOUSING AND COMMUNITIES: Active Sunderland

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Parks Tennis Court Programme	Refurbish Tennis Courts in Ryhope Park and Barley Mow Park	5/23	7/23	Ryhope - complete and operational Barley Mow - - practical completion scheduled for 12/9 complete and operational
Parks Tennis Court Programme	Develop Tennis activation programme	6/23	10/23	Complete - taking place
Swim Bike Run programme	Develop new parkrun opportunities for young people in Mowbray Park	6/23	Ongoing	Complete - taking place
Regular Physical Activity Opportunities	Consultation and development of Bid for Playzone in East - location tbc	7/23	10/23	Next stage progressing with community organisation and community engagement

HEALTH HOUSING AND COMMUNITIES: Public Health and Integrated Commissioning – Living Well

Project/Programme	Project Detail	Start Date	Due for Completion/	Area Committee quarterly update
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			Full expenditure by		
Development of Social prescribing physical hubs	To deliver a Social Prescribing 'hub' to allow for localised presence of the offer	4/23	3/25	Progressing model development	
				Area	Organisation
				City Wide	Northern Engagement into Recovery from Addictions Foundation (NERAF)
				City Wide	International Community Organisation of Sunderland (ICOS)
				City Wide	Friends of Drop in (FODI)
				City Wide	Veterans In Crisis
				City Wide	Grace House
				City Wide	Active Families @ Broadway Youth & Community Centre
				City Wide	Sunderland and County Durham Royal Society for the Blind

				City Wide	Sunderland and County Durham Royal Society for the Blind
				East	St Michaels Community Centre
				East	The Bunker
				East	The Box Youth & Community Project
				East	Ryhope Community Association
				East	Back On The Map
Targeted substance misuse related death prevention	Development of targeted substance misuse related death prevention interventions	6/23	03/24	<p>Targeted Outreach and identification of additional spaces including, Swan Lodge Hendon, Betsy Jenny's Community Café, Poplar House (Hendon) and Back on the Map (Hendon) in target areas.</p> <p>CGL also offer online sessions, and support service users in the Southwick/Hendon and St Peters area with free data sim cards to improve digital assess. This is alongside the enhanced harm reduction services to at risk clients.</p>	

				<p>CGL are also expanding needle exchange provision with 7 pharmacies offering needle exchange in the targeted area.</p> <p>SSMTRG funding to be used to uplift clinical nursing provision alongside buvidal prescribing and naloxone expansion.</p> <p>Oct 23 SSMTRG underspend to be used to deliver stimulant specific training within Wear Recovery</p> <p>Jan 23 – Year 3 SSMTR grant submission includes continuation of buvidal, increased naloxone provision across the city and dedicated outreach posts for targeted interventions based on DRD/Near Miss trend analysis.</p>
Stop Smoking Clinics	To deliver stop smoking clinics in the wards with the highest smoking rates.	4/23	12/23	<p>SSSS are actively investigating clinic/drop in sites within the high prevalence wards. The following clinics are either established, planned to start or in discussion:</p> <p>Hendon: Riverview Health Centre (established)</p> <p>Back on the Map (in discussion)</p>

				<p>Millfield: The Salvation Army (established)</p> <p>Central Sunderland: Betsy Jenny Wellbeing Café (established).</p>
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TOGETHER FOR CHILDREN: Early Help Systems and Family Hubs

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Family Hub	<p>The Family Hubs and Start for Life programme helps meet commitments in the best start for life: a vision for the 1,001 critical days, published as government policy in March 2021. This programme is jointly led by the Department for Education (DfE) and Department of Health and Social Care (DHSC).</p> <p>The aim of Family Hubs is to join up and enhance services, ensuring all parents and carers can access the support they need when they need it.</p>	2022	2025	<p>Winnibell family hub in Hendon was officially opened in March 24. There is now a full timetable on offer for families to access.</p> <p>Phase two of My Best Life website was launched at the beginning of May it now hosts SEND local offer and Family Information Service information. The site's main features include advertising and booking of Family Hub events and a library of resources that is maintained by the Family Hubs. The main benefit from this is families being able to access immediate support and book sessions online.</p>

	<p>To bring services together and make them more accessible, improve the connections between families, professionals, services, and providers, and put relationships at the heart of family support.</p> <p>Following a competitive bidding process, 14 trailblazers were selected and awarded additional funding to go further and faster in delivering some or all of the Start for Life services funded by the Family Hubs and Start for Life programme – perinatal mental health and parent-infant relationships, infant feeding, and parenting support. Sunderland</p> <p>were one of the 14 local authority areas who were awarded trailblazer status.</p> <p>https://www.togetherforchildren.org.uk/article/27857/Start-for-Life</p>			<p>As part of the Family Hub Community Grants, Sunderland Family Hubs have commissioned three providers from the Voluntary and Community Sector to further expand the wellbeing support for new mams through specific baby massage, baby yoga, ‘mam and me’ sessions.</p> <p>Launch of Ha’way the dads’ Monthly activities session informed by consultation of dads. In addition to weekly dads’ session being run through the hubs by Northeast Young dads& lads.</p> <p>MMR vaccinations are now being offered within the family hubs.</p> <p>Summer HAF offer will be supported by extension of funding via Household Support Fund Grant Funding.</p>
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	<p>Sunderland will have 5 Family Hubs across the city offering services from conception up until the age of 18 or 25 for young people with special educational needs. The face-to-face offer Sunderland Family Hubs offer is mirrored as a virtual offer to our children, young people and families, with access to activities, services and resources on a new digital platform called My Best Life. MBL will also provide families with information around childcare, SEND local offer, support for older children and young people in addition to interactive resources that families can access at home.</p> <p>Our Family hubs sits in line with the national vision of building an Early Help System offering support to children and families across universal services, community support and targeted services which</p>			
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	<p>will all be available in our family hubs.</p> <p>Early Help targeted family support teams are co-located within the family hubs. These teams provide targeted support to families with children aged 0 to 19. The Early Help workers complete a robust assessment and plan, provide interventions and work alongside our partners to address the needs of children young people and their families.</p> <p>HAF continues to be available across all localities of the city during School Holidays.</p>			
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