

Supporting our customers

Safety and Support Teams

gentoo

1214 involvement events and activities across 8 schemes



1379 equipment and adaptation referrals

545 assisted viewings

1364 Victim Support referrals received

of which **216** customers were supported

of those **70%** supported were due to domestic abuse

377 category 1 ASB cases closed

465 Positive Engagement referrals received



of which **155** customers were supported

81% of those supported were due to mental health

294 safeguarding alerts received from colleagues



902 SNQRs received from trades



young people supported in Holmewood

253 Outreach referrals completed