

Appendix 1

Tyne and Wear Strategic Resilience Objectives

1. To work with all communities to build their resilience and ability to cope with crises
2. To identify, quantify and treat risks and threats
3. To ensure robust arrangements are in place to enable an effective response
4. To effectively respond to emergencies
5. To develop robust arrangements to enable the rebuilding, restoring and rehabilitation of the community after an emergency
6. To develop and maintain relationships and co-ordinated arrangements across agencies in preparing for, responding to and recovering from emergencies
7. To develop and maintain appropriate skills to enable effective preparedness, response and recovery
8. To validate and test the integrity of arrangements
9. To ensure effective communication before, during and after an emergency
10. To ensure that arrangements are in place to support vulnerable people before, during and after an emergency

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Working with Communities

To work with all communities to build their resilience and ability to cope with crises

Strategic Actions

Business Continuity Promotion

Community Impact Assessment

Business Continuity Promotion

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
To organise a follow up event to the LRF BCM Conference held in March 2010	All/LRF	End March 2011	Event held with local businesses	EPU/ LRF Sub Group	

Community Impact Assessment

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Community Impact Analysis in relation to Neighbourhood Management Areas completed.	Gateshead	End Sept 10	CIA in place	EPU	

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Develop an action plan for community engagement activity following analysis of CIA and production of Neighbourhood Management Plan template	Gateshead	End Sept 10	Action plan in place which supports the Gateshead Community Resilience Strategy	EPU	
Community Impact Analysis conducted in relation to wards/community boundaries	Sunderland and North Tyneside	End March 11	CIA in place	EPU	
Write a Community Resilience Strategy and Action Plan for longer term delivery	Sunderland and North Tyneside	End March 11	Strategy and action plan written	EPU	
Review CIA for Newcastle to identify any updates required	Newcastle	End Sept 10	Review complete and recommendations to lead office in Newcastle	EPU	
Refresh South Tyneside Local Risk Register (Step 1)	South Tyneside	End Sept 10	Identification of key risks in South Tyneside	EPU	
Map key risks spatially against defined neighbourhoods (Step 2)	South Tyneside	End Sept 10	Mapping of key risks completed	EPU	
Evaluate mapped risks against socio economic, deprivation and vitality information at neighbourhood level (Step 3)	South Tyneside	End Sept 10	Evaluation of mapped risks against socio-economic, deprivation and vitality information at neighbourhood level complete	EPU	
Establish risk-based programme of resilience development work (i.e. programmed list of neighbourhoods) (Step 4)	South Tyneside	End Oct 10	A risk based programme of resilience development work for each neighbourhood completed.	EPU	
Work with each neighbourhood to facilitate hazard identification (Step 5)	South Tyneside	End Dec 10	Ways of working with each neighbourhood identified.	EPU	
Work with each neighbourhood to identify and assess key risks (Step 6)	South Tyneside	End Dec 10	Key risks identified.	EPU	
Work with each neighbourhood to identify and evaluate neighbourhood vulnerabilities (Step 7)	South Tyneside	End Mar 11	Neighbourhood vulnerabilities evaluated.	EPU	

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Work with each neighbourhood to develop any appropriate risk mitigation measures (Step 8)	South Tyneside	End Mar 11	Risk mitigation measures identified.	EPU	
Work with each neighbourhood to develop neighbourhood emergency response arrangements (Step 9)	South Tyneside	End Mar 11	Emergency response arrangements in place.	EPU	
Ensure that neighbourhood emergency response arrangements 'fit' with agency response plans (Step 10)	South Tyneside	End Mar 11	Ensure 'fit' against other plans.	EPU	
Work with each neighbourhood to develop neighbourhood recovery arrangements (Step 11)	South Tyneside	End Mar 11	Recovery arrangements in place.	EPU	
Work with each neighbourhood to identify appropriate capacity building needs (Step 12)	South Tyneside	End Mar 11	Capacity building needs identified.	EPU	

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Risk Management
Identify, quantify and treat risks and threats

Strategic Actions
Community Risk Register
Local Risk Register
Horizon scanning for new and emerging risks

Community Risk Register					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Continue to represent councils on the LRF Risk Assessment Working Group	All/LRF	Ongoing	Input to the Northumbria Community Risk Register on behalf of councils	EPU	

Local Risk Register					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Create a local risk register for North Tyneside based on local risks for communities	North Tyneside	End Sept 10	Risk register in place	EPU	
Refresh the local risk register for Gateshead	Gateshead	End October	Risk register refreshed	EPU	

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based on community and critical risks		10			
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Horizon scanning for new and emerging risks

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Maintain horizon scanning activities to identify new and emerging risks	All	Ongoing	Reports to SMB as required	All	

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Emergency Preparedness

Ensure robust arrangements are in place to enable an effective response

Strategic Actions

Create and maintain COMAH and PSR plans on behalf of site operators

Radiation

CBRN

Mass Fatalities

Excess Death

Pandemic Flu

Evacuation

Animal Disease

Other

COMAH

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
To develop plans for any new upper tier COMAH Plans (Plan authors)		End Mar 11	New plans developed where applicable	EPU	
Update eight current Off Site COMAH Plans (Plan authors)		End Mar 11	Updated plans in place and maintained as part of review cycle	EPU	
Maintain and update pipeline Plans within		End Mar 11	Updated plans in place and maintained as	EPU	

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Tyne and Wear (Plan authors)			part of review cycle		
To ensure compliance with Buncefield recommendations report		End Mar 11	Buncefield action plan completion	EPU	

Radiation

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Update and maintenance of REPIR plan and scheme activation arrangements as necessary	All	As required	Updated plan and/or arrangements in place and part of review cycle	EPU	
Update and maintenance of RIMNET arrangements	All	As required	Updated plan and/or arrangements in place and part of review cycle	EPU	

CBRN

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Continue role as Regional CBRN Chair	All/RRT	Ongoing	Chair and direct work of the Regional group	EPU	
Further development of Site Specific Plans across Tyne and Wear	Sunderland and Gateshead - which has priority -TBC	End Mar 11	Plans in place and part of review cycle	EPU	
Update and maintenance of Regional CBRN Plan	As necessary	End Mar 11	Updated plan in place and part of review cycle	EPU	

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Continue role as North East representative for National CBRN Group	All/RRT	End Mar 11 – Ongoing	Contribute to the group and feedback and report to SMB and TWROPS	EPU	
Development of Care of People part of the Newcastle SSP in line with HA arrangements already in place.	Newcastle	End March 2011	Care of People is an integral part of the SSP and has been trained and exercised	EPU	
Develop funding bid for EU CIPs project – CBRN care of people	Newcastle	March 2011	Bid developed and put in to meet bid deadline	EPU	

Mass Fatalities

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Represent Tyne and Wear Councils at RRF Mass Fatalities Group	All	Ongoing	Feedback and reports to SMB and TWROPS	EPU	
Represent Tyne and Wear Councils at LRF Mass Fatalities Group	All	Ongoing	Feedback and reports to SMB and TWROPS	EPU	
Update and maintenance of LRF Northumbria Emergency Mortuary Plan (Plan authors)	All/LRF	End Dec 2010	Updated plan in place once revised SLRO document is received from the Home Office	EPU	
Support, as required, to address the local aspects of mass fatalities planning (hospitals, HM Coroner involvement, local Police etc)	Newcastle (Oct 10), Sunderland and Gateshead	Oct 10 for Ncle, End Mar 11 for others	Support provided and arrangements in place	EPU	
Launch a new local mass fatalities plan with partners across council area	Newcastle, Sunderland and Gateshead	End Mar 11	Support provided and arrangements in place	EPU	

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Excess Deaths					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Continued development of LRF Excess Deaths Plan at direction of LRF PIWG Chair	All/LRF	End Dec 2010	Completed plan in place and part of a review cycle	EPU/LRF Excess Deaths Group	

Pandemic Flu					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Update and maintain LRF MAPIP as necessary	All/LRF	2011 – Ongoing as required	Updated plan in place and part of a review cycle	EPU/LRF Group	

Flood Planning					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Update and maintain LRF MA Flood Plan	All/LRF	Revision due Oct 2010	Updated plan in place and part of a review cycle TBC	EPU/LRF Group	

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Evacuation					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
City wide evacuation planning to compliment the Sunderland City Centre Evacuation Plan	Sunderland	End Mar 11	Plan in place and ready to launch with City Partners	EPU	

Animal Diseases					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Update and maintain Animal Diseases Plan	All	End Sept 10	Updated plan in place and part of annual review cycle	EPU	
Update and maintain Rabies Plan	All	End Sept 10	Updated plan in place and part of annual review cycle	EPU	

Other					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Refresh Major Incident Plan for Sunderland City Council	Sunderland	End Sept 10	Refreshed plan published	EPU/SCC	
Launch the MIP in Sunderland with staff and partners	Sunderland	End March 11	Launch complete	EPU/SCC	

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Complete the review of the Major Incident Plan for Gateshead Council	Gateshead	End Sept 10	Plan published	EPU/ Gateshead Council	
Provide assistance to Newcastle City Council to research operational detail for severe weather plan	Newcastle	End Sept 10	Research completed	EPU	
Produce an updated Elected Members Handbook	All	End Sept 10	Updated handbook complete and distributed to councils	EPU	
Produce a Gateshead neighbourhood Emergency Plan template based on analysis of the CIA information	Gateshead	End December 2010	Template produced	EPU	
Integration of logistics issues into local authority plans	All	End March 11 and ongoing	Logistics guidance followed and practical issues included in plans	TWROPS	
Conduct a peer review of LA Major Incident Plans (Gateshead Plan post Sept 10)	Gateshead	End Mar 11	Review completed and improvements identified	TWROPS	
Conduct a gap analysis of the results of the 2010 National Capabilities Survey	All	Sept 10	Analysis conducted and gaps identified for action	TWROPS	

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Emergency Response

To effectively respond to emergencies

Strategic Actions

To provide support for emergency response as at the direction and request of local authorities

To support the debrief process as requested by the local authorities.

Support to Local Authorities

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Maintenance of EPU Duty Officer scheme	All	Ongoing	Responses to incidents via incident logs	EPU	
Duty Officer response to incidents as required	All	Ongoing - as necessary	Responses to incidents via incident logs	EPU	
Update of response protocols and arrangements as part of DO and IO Handbooks	All	As necessary	Updated arrangements in place and part of a review cycle	EPU	

Support the Debrief Process

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
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Participate in debrief activities as requested by the Local Authorities.	All	As necessary	Debrief documentation produced as necessary	EPU	
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Emergency Recovery

To develop robust arrangements to enable the rebuilding, restoring and rehabilitation of the community after an emergency

Strategic Actions

To provide support to the LAs as required

Support to Local Authorities

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
To support the councils in the development of Recovery and Restoration issues in individual areas	Newcastle and North Tyneside	Ongoing - as necessary	Support in place	EPU	
To provide recovery action cards to support the North Tyneside Council and Newcastle Council Recovery Plans	Newcastle and North Tyneside	End Sept 10	Action cards produced	EPU	

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Partnership working

To develop and maintain relationships and co-ordinated arrangements across agencies in preparing for, responding to and recovering from emergencies

Strategic Actions

Facilitate working between agencies

Tyne and Wear Resilience Review

Facilitate Working Between Agencies

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Support Newcastle City Council as Chair of Core Cities Group	Newcastle	As required	Support provided	EPU	
Support Newcastle City Council as Chair of LRF Humanitarian Assistance Group	Newcastle/LRF	Ongoing	Support provided	EPU	

Tyne and Wear Resilience Review

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Participate in review activities as directed by the Review Team	All	Ongoing into Mar 2011	Completion of review and timetable for implementation of recommendations	EPU Councils	

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Training and Exercising

To develop and maintain appropriate skills to enable effective preparedness, response and recovery and also to validate and test the integrity of arrangements

Strategic Actions

To develop and deliver a cross Tyne and Wear training prospectus based on individual council requests as below

LRF training and exercise group Chair and participation

Norland

Develop and deliver exercise prospectus

Training

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Develop induction training for new council staff	All	End March 11	Training package in place	TWROPS	
Develop and deliver 'Care of People Centres' training in Newcastle City Council. Including rest centre, humanitarian assistance centres etc.	Newcastle	October 10	Training delivered and evaluated	EPU	
Development of recovery exercise for all staff in councils across Tyne and Wear	All	End Sept 10	Training package ready for delivery	TWROPS	

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Hold staff briefing sessions to promote CIA analysis and Neighbourhood Management Plan template in Gateshead	Gateshead	End Sept 10	Training session developed and delivered	EPU	
Launch of revised Gateshead MIP with strategic managers	Gateshead	End March 11	Awareness raising mini exercise delivered with strategic managers	EPU	
Develop and deliver staff awareness sessions on wider care of people issues in Newcastle City Council	Newcastle	End March 11	Training delivered and evaluated	EPU	
Deliver control room training for front line staff in North Tyneside	North Tyneside and Sunderland	End Sept 10	Training delivered and evaluated	EPU	
CBRN awareness for staff in all councils	All	March 2011	Awareness sessions delivered	EPU	
Revival of Core Modules Prospectus (incorporating previous separate action for Recovery Training and Awareness Session)	All	As required, depending on staff availability	Core modules ready to be delivered as necessary	EPU	
Development of SSP training and awareness package	All – as necessary	End Mar 11	Design and delivery of package in line with national guidance and initiatives	EPU	
To deliver training to operators as requested.	All	End Mar 11	Development and delivery as necessary	EPU	
Develop and deliver strategic level training in advance of Norland Strategic in Dec 2010.	North Tyneside	November 10	Training developed and delivered	EPU	

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LRF Exercise and Training Group					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Continue with role of E&TG Chair	All/LRF	Ongoing	Agreement of group members	EPU	
Actively participate in setting the LRF E&TG Calendar	All/LRF	Ongoing	Publication of calendar	EPU	

Norland					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Continue as leading member of Norland Planning and Steering Groups, representing LA's at the Norland Planning and Steering Group to support the continued development of the Norland exercises based on lessons learnt and in conjunction with the rest of the Group.	All/LRF	Ongoing	Successful delivery of the Norland Series of exercises	EPU	
To facilitate the delivery of the Norland exercise calendar for the 6 Councils in Northumbria as one of the directing staff .	Ongoing		Delivery and evaluation feedback Tactical Exercises delivered to date: Gateshead 14.04.10, Sunderland 27.05.10, Newcastle 01.07.10 Strategic Exercises remaining to date: South Tyneside 03.11.10, North Tyneside 01.12.10	EPU	

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Develop and Deliver Exercise Prospectus					
Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Local level strategic multi agency response exercise to be developed for Gateshead Council. To be delivered in October 2010	Gateshead	End March 11	Scenarios developed and materials ready for delivery in October 2010	EPU/ Gateshead Council	
Work with Newcastle City Council to develop a 'care of people' exercise, linked to CBRN	Newcastle	End March 11	Exercise developed (delivery date TBC)	EPU	
Work with Newcastle to develop a strategic and tactical level Mass Fatalities exercise	Newcastle	October 2010 (19 th)	Exercise developed and delivered	Laura Mayhew	
Exercise Off Site Plans as detailed within the regulations – Chemson	All	End Mar 11	Development and delivery of exercises with site operators	EPU	
Exercise Off Site Plans as detailed within the regulations – Simon Storage	All	End Sept 10	Development and delivery of exercises with site operators	EPU	
Exercise Off Site Plans as detailed within the regulations – International Paints	All	End Mar 11	Development and delivery of exercises with site operators	EPU	
Exercise Pipelines Plan	All	End Sept 10	Exercise completed	EPU	

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Communications

To ensure effective communication before, during and after an emergency

Strategic Actions

To support and further develop the work of the LRF Public Communications Group

Vulnerable People

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Support the Chair of the LRF Public Communications Group	Gateshead LRF	Ongoing	Support as required	LRF Group	

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Vulnerable People

To ensure that arrangements are in place to support vulnerable people before, during and after an emergency

Strategic Actions

Support and further develop the work of the LRF Vulnerable People Group

Vulnerable People

Description	Council/s	Delivery date	Outcome/Success Measure	Delivered by	Status
Support the Chair of the LRF Vulnerabilities Group in delivery of the Vulnerability Strategy	All/LRF	Ongoing	Support as required	TBC	
Maintenance and update of Vulnerability Strategy	All/LRF	As necessary	Updated strategy in place	TBC	