

Appendix B





HHAS Scrutiny Panel: Accessing Mental health Services In Sunderland: Policy Review recommendations 2012/13

Review Progress Summary				
● not on schedule	● on schedule	● undeliverable	● achieved	Total
0	0	0	8	8

Ref	Recommendation	Action	Owner	Timescale	RAG	Progress
A	To develop the frontline councillor role to enable elected members to identify the signs associated with mental illness within their own communities and enhance their understanding of the mental health pathway and services available for people with mental health problems in their own wards.	<p>Arrange members briefing sessions using 'No Health without Mental Health' material, including Mental Health first aid information, to be delivered by MH Managers and partner agencies.</p> <p>Link named MH social workers to each ward for locality working, inform members of nominated worker in their area.</p>	Pippa Corner (left council Dec 13). Lennie Sahota Head of Personalisation.	<p>September 14</p> <p>May 14</p>	<p>●</p> <p>●</p>	<p>Completed</p> <p>A briefing Session with members was held on 2nd December 2014 jointly delivered by NTW Mental Health Trust Partners and Council Managers.</p> <p>Upon further consideration allocating a named MH social worker to each ward was an unrealistic action given the size of the mental health social work teams. Also since this policy review in 2012/13 agreement has been reached between health and social care to establish integrated teams within each of the 5 localities. The MH social workers will be linked to the 5 localities.</p>
B	To develop and implement an awareness-raising strategy to ensure that all stakeholders across the city understand the services available to people with	Work with the Model of Care Programme Board (this board is changing in line with Sunderland CCG) to develop the strategy.	Neil Revely (Executive Director of HHAS) on behalf of	October 13	●	Complete


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	mental health problems, including health practitioners, voluntary and community sector organisations and the Local Strategic Partnership.	The strategy would sit under the Health and Well-being Board as part of the HWBB strategy for Sunderland	HWBB			
C	To look at raising the awareness of the signs and symptoms of mental illness among local authority employees through mental health awareness sessions, held in partnership with VCS organisations, and promoting the benefits of awareness raising to the wider audience of employers in Sunderland.	Develop as part of the Wellness initiative for employees for the council; materials could then be extended for use in the economic forum	Julie Gray (Head of Community Services) working with Economic Forum	March 14		Health Champion modules have been developed that contribute towards raising awareness. These modules are available to all SCC employees to access as well as the broader population of Sunderland as part of the Health Champion Programme
D	To investigate an approach that ensures that all directorates operate in a way that is complementary to the access pathways to mental health services or support for potentially any individual coming into contact with local authority services, including the council website.	Ensure the council operating model for accessing the Council through the CSN has information relating to pathways for mental health services or support. Good information and advice should be part of that as standard Work with NTW to ensure the Council access routes are complementary to the recently developed Initial Response Team	Lennie Sahota (Head of Personalisation)	May 14	 	Complete and operational Completed. Enquiries to the Council are received at Customer Services Network who then refer mental health queries directly to the point of access at the NTW Initial Response Service.
E	That the People Services Directorate looks at how it can actively involve frontline staff and	We have recently developed a plan with partners to develop a MH strategy for Sunderland. Engaging	Lennie Sahota (Head of			Completed. The integration agenda and MH PCP work both

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	service users in future service design and delivery of mental health services.	staff and service users and carers in that work will be central to it.	Personalisation) Working with CCG and other partners			have and continue to encompass the inclusion of service users, carers and staff. Further, there is a Mental Health Programme Board chaired by the CCG which includes representation from the voluntary sector and user led groups which enables consideration of service user views within Mental Health development within the city.
F	That the Health, Housing and Adult Services Directorate monitor the appropriate use of the Government's additional funding prescribed for the expansion of the Improved Access to Psychological Therapies programme through the Council/CCG Joint Commissioning Group	The Joint Commissioning Group will include the recommendation within its work programme and monitor the use of funding reporting to the Scrutiny Committee as required	Graham King (Head of Strategic Commissioning) on behalf of JCG	September 2013		The Joint Commissioning Board receives regular reports from key programme boards; including MH Programme Board where the responsibility for IAPT services sits.