



Attractive and Inclusive Delivery Partnership

Local Area Agreement Delivery Plan 2009/2011

Outcome 1: Sunderland is a clean, green city with a strong culture of sustainability that nurtures its natural, built and social environment

- **Development of a costed and resourced Green Infrastructure Strategy**
- **Develop plans to support development of community initiatives to encourage sense of place including green initiatives and shared meeting / social places**
- **Develop a plan to assist residential developments to improve the star rating of homes built**
- **Develop a surface Water management partnership with key agencies and a Surface Water management plan**

Key LAA aim: Continue to improve service delivery so that the city has a public realm that is well maintained, accessible, sustainable and functional

LAA Priority Performance Measures

NI 175 To improve access to services and facilities by public transport, walking and cycling

NI 192 Household Waste Recycled and composted

LAA Performance Measure	2008-09 outturn	2009/10 progress	LAA Target		Key actions	Completion date	Responsible Partner
			09/10	10/11			
NI 175: Access to services and facilities by public transport, walking and cycling					Co-ordinate cycling expenditure and infrastructure development in line with the Cycling Strategy and Local Transport Plan (LTP) for Tyne and Wear. Projects include: <ul style="list-style-type: none"> • Barnes Park Cycleway • Northern Boundary cycleway • Washington Cycle network • Dame Dorothy and Roker cycleway • Pilot cycleway cleansing programme 	2010/2011	Cycle Network/Public Rights Of Way Officer, Sunderland City Council
(i) % of households within 20 minutes of closest secondary school	100%	n/a	100%	100%			
(ii) % of households within 20 minutes of closest primary school	100%	n/a	100%	100%			
(iii) % of households within 30 minutes of closest (A&E) hospital	88.5%	n/a	88.2%	88.2%			
(iv) % of households within 20 minutes of closest GP surgery	99.7%	n/a	99.8%	99.8%			
(v) % of households within 40 minutes of specific employment sites					Progress the Sunderland Strategic Transport corridor <ul style="list-style-type: none"> • New Wear Bridge, Wessington Way to European Way and Woodbine Terrace • Vaux Site and Farringdon Row route • Woodbine Terrace to Beach Street • A19 junction along Wessington Way to the New Wear Bridge • linkages to the Port and the Southern Radial from Wear Mouth Bridge 	Dec 2014	Project Executive Officer; and Project Director
(ii) Doxford	86.6%	n/a	86.9%	86.9%			
(iii) Nissan	78.3%	n/a	70.8%	70.8%			
(iv) Pattinson	74.3%	n/a	83.7%	83.7%			
(v) City Centre	85.8%	n/a	89.7%	89.7%			
					Undertake Bus Network re-design to improve accessibility for local residential areas	Implement revised network April 2011	Nexus \ Sunderland City Council

LAA Performance Measure	2008-09 outturn	2009/10 progress	LAA Target		Key actions	Completion date	Responsible Partner
			09/10	10/11			
					Develop business case for and implement a programme of Bus Corridor improvements and bus priority measures. Projects to be completed include: <ul style="list-style-type: none"> • Wheatsheaf Gyrotory, Newcastle Road, Kier Hardy Way • Durham Road • Chester Road 		Sunderland City Council
NI 192: Household waste Recycled and composted	25.59% (08/09)	30.7% (Apr – Sept 09)	30%	32%	Continue the development of the South of Tyne and Wear Waste Management Plan (STWWMP) in respect of the procurement of the joint residual waste treatment facilities. <ul style="list-style-type: none"> • Progress the short term contract for treatments for residual waste (to cover the interim period prior to development of long term solution) and ancillary contracts to cover Dry recyclables, Green Waste and Landfill Contracts (current landfill contracts being extended by a further year) • STWWMP undertaking procurement process for contract to develop a joint waste management treatment facility (financial close of anticipated in 2012 with construction completed in 2015) • Commence ancillary contract arrangements covering Dry Recyclables, Green Waste and Landfill Contracts (three year period 2010-2013 with possibility of single year extensions) • Initial Planning for the replacement of Beach Street Civic Amenities Site linked to the outcome of the procurement of the strategic waste management solution 	2009 to 2015	Project Director Strategic Services, Sunderland City Council

Outcome 2: Sunderland is recognised by people inside and outside the city as an attractive and accessible place to live, work, study and visit

- Delivery of Legible city
- Assist delivery of City Centre partnerships proposals for the Central Area and use as a pilot for Legible city ideas
- Integrate digital challenge across the attractive and inclusive delivery partnerships work programme

Key LAA aim: Continue to improve service delivery so that the city has a public realm that is well maintained, accessible, sustainable and functional

LAA Priority Performance Measure: NI 195 Improved street and environmental cleanliness

LAA Performance Measure	2008-09 outturn	2009/10 progress	LAA Target		Key actions	Completion date	Responsible Partner
			09/10	10/11			
NI 195: Improved street and environmental cleanliness:					Introduce integrated neighbourhood refuse collection and recycling services, street cleaning and grounds maintenance services in the city of Sunderland	2009/2010	Sunderland City Council
a) levels of graffiti,	4	4	9	8	Develop the skill base of the Street Care Operations management and operatives in line with Improvement Programme Service Transformation Project timescales to increase employee morale by moving them out of pay protection and empowering them to take ownership and make decisions.	2009/2010	Sunderland City Council
b) litter,	5	5	7	6			
c) detritus and	4	4	3	3			
d) fly posting	0	0	1	1			
					Undertake an evaluation of service improvement realised by integrated service provision in South, East and West Sunderland.	2009/2010	Sunderland City Council
					Review service delivery arrangements to take account of the revision of local area arrangements.	2009/2010	Sunderland City Council
					Complete implementation of revised arrangements for bulky waste and graffiti removal.	2009/2010	Sunderland City Council
					Integrated Neighbourhood Services project complete. Refuse Collection (including Kerb It and Green It) re-zoned. Grounds Maintenance and Street Cleaning services re-scheduled and aligned with Refuse collection and grass cutting provided by Gentoo. Improvements in: <ul style="list-style-type: none"> • resource provision • perception of the city's image • resident satisfaction with the service • customer focused services, better VFM, sustainable and seamless service delivery. 	2010/2011	Sunderland City Council