

# Report Key

This is the latest available performance data from the previous year. A question mark means that information is not available

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Comments against performance

<u>Performance Indicator</u>	<u>Previous Year</u>	<u>Source Date</u>	<u>Latest</u>	<u>Source Date</u>	<u>Are we improving?</u>	<u>Commentary</u>
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Previous Year source date






Latest source date




This is a comparison of Latest against Previous. The symbols mean:




- Performance has improved 
- Performance is stable 
- Performance has declined 
- Information is not available 



# Adult Social Care

Performance Indicator	Previous Year	Source Date	Latest	Source Date	Are we improving?	Commentary
Proportion of people using social care who receive self-directed support and those receiving direct payments (NPI003)	31.81 %	30/09/2010	56.17 %	30/09/2011		<p>The percentage of new and existing customers receiving self directed support, via managed services and/or through direct payments, has increased from 31.81% in 2010/11 to 56.17% for the period 1 October 2010 to 30 September 2011. All new and existing customers are offered self directed support, where appropriate, and the significant improvement in the first half of the year indicates the 68% target set for 2011-12 should be achieved.</p> <p>Changes to counting rules for clients receiving maintained services has influenced a reduction in the number of clients that can be included in this measure.</p>
Permanent admissions to residential and nursing care homes, per 100,000 population (NPI009)	165.00	30/09/2010	202.85	30/09/2011		<p>The number of admissions to permanent residential and nursing care has increased to 456 (equating to 202.85 per 100,000 population) for the period 1 October 2010 to 30 September 2011, a substantial increase from the 371 admissions (equating to 165 per 100,000). The Council is working with health partners to develop better accommodation pathways for these individuals.</p>
Delayed transfers of care from hospital, and those which are attributable to adult social care per 100,000 population (NPI011)	11.30	30/09/2010	13.35	30/09/2011		<p>The number of delayed transfers of care has increased from 11.3 per 100,000 population in 2010/11 to 13.35 per 100,000 population for the period 1 April 2011 to 30 September 2011. However, the Council, PCT and CHS are making progress with a joint project in 2011-12 to improve the joined-up pathways of support as both an alternative to hospitalisation and those on hospital discharge.</p>
Older people (aged 65 or over) helped to live at home per 1,000 population (BV054).	96.99	30/09/2010	53.06	30/09/2011		<p>The number of older people assisted to live in their own home has improved from 2,303 people as at 31 March 2011 (equating to 49.71 per 1,000 population) to 2,458 people as at 30 September 2011 (equating to 53.06 per 1,000 population).</p> <p>Changes to counting rules for clients receiving maintained services has influenced a reduction in the number of clients that can be included in this measure.</p>







Performance Indicator	Previous Year	Source Date	Latest	Source Date	Are we improving?	Commentary
The number of adults with mental health problems helped to live at home per 1000 population (LPI033)	2.99	30/09/2010	1.50	30/09/2011		The number of adult with mental health problems receiving services to assist them to live independently in their own homes has reduced from 481 people as at 31 March 2011 (equating to 2.7) to 268 people as at 30 September 2011 (equating to 1.5). The reduction is due to the review of cases which has led to a number of them being identified as requiring support from Health services only and thus closed down to adult social care.
The number of admissions of supported residents aged 65 or over to residential/nursing care per 10,000 population (LPI035)	33.24	30/09/2010	88.72	30/09/2011		The number of people aged 65 & over admitted to permanent residential and nursing care has increased to 411 (equating to 88.72 per 10,000 population) for the period 1 October 2010 to 30 September 2011, a substantial increase from the 353 admissions (equating to 76.2 per 10,000). The Council is working with health partners to develop better accommodation pathways for these individuals.
The number of admissions of supported residents aged 18-64 to residential/nursing care per 10,000 population (LPI036)	0.45	30/09/2010	2.52	30/09/2011		The number of people aged 18 to 64 admitted to permanent residential or nursing care has increased from 18 in 2010/11 (equating to 1.01 per 10,000 population) to 45 in 1 October 2010 to 30 September 2011 (equating to 2.52 per 10,000 population). This increase has primarily been due to a large number of previously health funded customers transferring to the Council.
Percentage of items of equipment delivered within 7 working days (BV056).	91.33 %	30/09/2010	86.38 %	30/09/2011		Performance against the percentage of equipment delivered within 7 working days has deteriorated in the first half of the year due to reduced staffing resources, these issues have now been resolved and performance in recent months has increased.
The percentage of carers receiving a specific carers service as a % of clients receiving community based services (LPI034).	15.73 %	30/09/2010	5.95 %	30/09/2011		There has been a decline in the percentage of carers receiving specific carer services. Sunderland City Council are also working in partnership with Sunderland Teaching Primary Care Trust and Sunderland Carers Centre to offer the Carers Breaks and Opportunities scheme which aims to improve the quality of life of carers through providing personalised breaks to enable all adult carers to access opportunities outside of their caring role and to lead a fulfilling life, without the requirement for a formal assessment of needs by Health, Housing and Adult Services.



Performance Indicator	Previous Year	Source Date	Latest	Source Date	Are we improving?	Commentary
The % of clients receiving a review (LPI038)	79.80 %	30/09/2010	70.52 %	30/09/2011		<p>The percentage of adult social care customers receiving a review has declined from 74.76% in 2010/11 to 70.52% for the period 1 October 2010 to 30 September 2011. Further revisions to the Care management &amp; assessment model are addressing improvements in the review process.</p> <p>Changes to counting rules for clients receiving maintained services has influenced a reduction in the number of clients that can be included in this measure.</p>
The % of carers whose needs were assessed or reviewed by the council. (NI135)	53.15 %	30/09/2010	35.00 %	30/09/2011		<p>There has been a decline in the percentage of carers whose needs were assessed or review from 54.09% in 2010/11 to 35% in the period 1 October 2010 to 30 September 2011. A new initiative was implemented in 2009/10 to ensure all carers are offered separate carer assessments and emergency plans; this has led to the number of separate carers assessments more than doubling over the past year.</p> <p>Sunderland City Council are also working in partnership with Sunderland Teaching Primary Care Trust and Sunderland Carers Centre to offer the Carers Breaks and Opportunities scheme which aims to improve the quality of life of carers through providing personalised breaks to enable all adult carers to access opportunities outside of their caring role and to lead a fulfilling life, without the need for a formal assessment of need by Health, Housing and Adult Services.</p>
The % of ethnic clients receiving a review (LPI039)	1.49 %	30/09/2010	1.01 %	30/09/2011		<p>Performance against this indicator has remained fairly constant since 2010/11 with the proportion of the people from BME groups assessed staying around 1.0, indicating that the number of people assessed from BME groups is representative of population.</p>

Performance Indicator	Previous Year	Source Date	Latest	Source Date	Are we improving?	Commentary
The rate of adults per 100,000 population that are assisted directly through social services funded support to live independently. (N1136)	3,039.00	30/09/2010	1,883.18	30/09/2011		<p>The number of people helped to live independently in their own home through service received provided or commissioned by adult social care or through services provided through voluntary agencies who are granted funded through adult social care has fluctuated over the months but is now consistent with the final outturn for 2010-11. Community in-reach projects have taken place to potentially identify those who may be in need of adult social care.</p> <p>Changes to counting rules for clients receiving maintained services has influenced a reduction in the number of clients that can be included in this measure.</p>
Proportion of adults with learning disabilities in paid employment (NPI005)	4.37 %	30/09/2010	5.22 %	30/09/2011		<p>The number of people with learning disabilities, known to adult social care, in paid employment at their latest assessment or review has improved from 4.37% (35 people) in 2010/11 to 5.22% (44 people) for the period 1 October 2010 to 30 September 2011. Further improvements to this indicator are expected through the Council working with Community Interest Company to expand the training, volunteering and paid employment opportunities for people with learning disabilities in 2011/12.</p>
Proportion of adults with learning disabilities who live in their own home or with their family (NPI007)	77.80 %	30/09/2010	79.00 %	30/09/2011		<p>Performance against the percentage of people with learning disabilities known to adult social care living in their own home has improved from the 2010/11 outturn of 77.8% to 79.0% for the 12 month period 1 October 2010 to 30 September 2011, achieving the target set for 2011/12 of 79%.</p>

Performance Indicator	Previous Year	Source Date	Latest	Source Date	Are we improving?	Commentary
The % of new clients where the time from first contact to completion of assessment is less than or equal to four weeks. (NI132)	86.61 %	30/09/2010	85.10 %	30/09/2011		The percentage of new customers being assessed within 28 days of contacting the Council has reduced from 87.88% in 2010/11 to 85.10% for the period 1 October 2010 to 30 September 2011. Further revisions to the care management model are expected to improve the timeliness of assessments.
The % of new clients for whom the time from completion of assessment to provision of services in the care package is less than or equal to 4 weeks. (NI133)	95.01 %	30/09/2010	86.95 %	30/09/2011		The percentage of new customers receiving all services within 28 days of the completion of their assessment has deteriorated from 91.33% in 2010/11 to 86.95% for the period 1 October 2010 to 30 September 2011. Although under the Personalisation agenda there is more emphasis on working with the customer to determine more self-directed solutions which tailor the support to the customers individual needs and outcomes, rather than a focus on the timescales.






## Health Inequalities

Performance Indicator	Previous Year	Source Date	Latest	Source Date	Are we Improving?	Commentary
The mortality rate per 100,000 population, from all causes at all ages - females (NI120f).	578.70	31/03/2010	555.00	31/03/2011		<p>Helped by the national health inequalities support team, a comprehensive programme of targeted lifestyle change, prevention, and identification / management of high risk people is in place including NHS Health Checks, smoking, obesity &amp; alcohol services.</p> <p>Evaluation and development of these services features in the 2011-2015 ISOP.</p>
The mortality rate per 100,000 population, from all causes at all ages - males (NI120m).	851.00	31/03/2010	758.00	31/03/2011		As Above.
Mortality rates from all circulatory diseases per 100,000 population aged under 75 (NI121).	88.90	31/03/2010	78.30	31/03/2011		As Above.
Mortality rates from all cancers per 100,000 population aged under 75 (NI122)	141.14	31/03/2010	147.00	31/03/2011		As Above.
The rate of self-reported 4-week smoking quitters per 100,000 population aged 16 or over (NI123).	314.93	30/06/2010	353.66	30/06/2011		Early indications are that the improvement in quit rates has continued into quarter 2 as we tend to uncover more quitters as time goes on.
The % of women who have seen a midwife or a maternity healthcare professional, for health and social care assessment of needs, risks and choices by 12 completed weeks of pregnancy (NI126)	77.10 %	30/06/2010	107.30 %	30/06/2011		The City Hospitals performance team are working with the midwives to improve data capture, including an audit, communications work and review of processes.

<p>The average weekly rate of delayed transfers of care from all NHS hospitals, per 100,000 population aged 18+. (NI131)</p>	<p>5.48</p>	<p>30/06/2010</p>	<p>14.00</p>	<p>30/06/2011</p>	<p></p>	<p>The PCT achieved it's target of an average rate of less than or equal to 15.</p> <p>Reporting of delayed discharges has changed which makes the figures less robust. The figure reported on the FT SITREP, is a snapshot of delayed discharges and the NIS figure is the average of these snapshots over the quarter. Before August 2010 this was a weekly snapshot so we quoted the average of 13 collections, but now it is only monthly, i.e. three snapshots only. Hence, there is potential for a single untypical snapshot to skew the figures.</p> <p>Significant improvements in performance against this joint health and social care indicators were not made in 2010/11 because of the underlying issues associated with urgent care services in the city. However, the Council, PCT and CHS are making progress within a joint project in 2011/12 to improve the joined-up pathways of support as both an alternative to hospitalisation and those on hospital discharge.</p>
<p>The rate of alcohol related hospital admissions per 100,000 population (NI039).</p>	<p>2,659.00</p>	<p>31/03/2010</p>	<p>2,580.83</p>	<p>31/03/2011</p>	<p></p>	<p>The alcohol programme is being evaluated and this will show whether plans for reducing admissions quickly were over-ambitious but still achievable in the long term or whether services need changing to achieve the reductions.</p>



# Sport and Leisure

Performance Indicator	Previous Year	Source Date	Latest	Source Date	Are we improving?	Commentary
Total number of visits to leisure centres (LPI021)	1,123,166.00	30/09/2010	1,110,257.00	30/09/2011		2010/11 attendances included free swimming statistics which inflated last year's attendances. The economic downturn has also had an effect on leisure complex visits. However, attendances at the city's leisure complexes are ahead of this year's target by 46,925.
Total number of swims within leisure centres (LPI022)	335,368.00	30/09/2010	323,447.00	30/09/2011		Last year's attendances included free swimming statistics which inflated attendances. However, swimming attendances are ahead of this year's target by 14,921
Total number of other visits to leisure centres (LPI023)	787,798.00	30/09/2010	786,810.00	30/09/2011		Attendances are slightly down on last year, with the economic downturn having an effect. However, other visits are ahead of this year's target by 32,004
% of population volunteering in sport and active recreation for at least one hour per week (LPI018).	4.94 %	31/03/2010	7.20 %	31/03/2011		An improvement on previous Active People Survey results and on target. 7.2% of Sunderland adults are sports volunteers, compared to 4.5% nationally.
The % of the population (aged 16 plus) who participate in sport for at least 30 minutes on 3 or more times a week (NI008)	19.60 %	31/03/2010	22.50 %	31/03/2011		An improvement on previous Active People Survey results and on target. The percentage of adults participation in sport and physical activity (3x30mins) has increased in Sunderland since 2009 from 19.5% to 22.5%, and this compares to the national average of 22%.

# Environmental Health

Performance Indicator	Previous Year	Source Date	Latest	Source Date	Are we improving?	Commentary
Outcomes of activities carried out by local authorities in order to create /maintain a fair trading environment for business and consumers (NI183)	3.21	31/03/2010	2.22	31/03/2011		An improvement on the previous year and on target.
The percentage of food establishments within the local authority area which are broadly compliant with food law. Broadly Compliant is an outcome measure which the FSA has developed, with local authorities to monitor the effectiveness of the regulatory service relating to food law (NI184)	83.82	30/09/2010	86.09	30/09/2011		<p>The National Food Hygiene Rating System launched in June 2011 has influenced businesses to improve. All businesses will be encouraged to display their rating on door stickers to help motivate further improvement.</p> <p>Whilst we have already been contacted by good businesses seeking to improve to become "top rated", many businesses at the lower end are likely to be struggling to survive. There is a high level of turnover of these businesses and any good work by Officers to promote knowledge of hygiene and management standards disappears when the business closes.</p>