

The local standards framework 2008-09 in numbers:

2,863

complaints were received. (2,693 of them had been assessed by the end of the financial year).

Standards committees decided to take no further action on

over half

of all complaints received and to refer almost

345

local authorities dealt with at least one complaint about member conduct.

a third

for investigation.

The average number of complaints received by these authorities was

8

In almost

40%

of cases where the standards committee decided to take no action, the person making the complaint asked for the decision to be reviewed. In

3

local authorities received more than 50 complaints.

93%

of reviews, the original decision was upheld.

128

local authorities received no complaints.

12%

of complaints were referred to the monitoring officer for other action².

More than half

of all complaints were made by the public, and over a third by council members.

6%

of complaints were referred to Standards for England.

Standards committees took an average of

20

working days to make initial assessment decisions about complaints.

² When a standards committee decides to take steps other than carrying out an investigation when dealing with

