

SUBJECT: Q1 PERFORMANCE REPORT 2009/10

REPORT OF THE CHIEF FIRE OFFICER

1 PURPOSE





- 1.1 This report provides the Quarter 1 (April – June) performance of the Authority against the targets for 2009/10 using a revised presentational format. Members of the Policy and Performance Committee are requested to consider the content and provide comments.

2. The Performance Management Report

- 2.1 This report provides the Committee with performance information in line with the Authority's performance management framework. However, the format has been revised, in comparison to past reports, following discussion at previous Performance Review Committees. The revised format focuses on our priorities and shows current performance, trend data and comparison with Metropolitan Authorities on one graph. It is hoped that this will enable clearer focus on issues we need to explore or improve. (The full suite of Local Indicators is available as Appendix A)
- 2.2 The report is based on applying performance management against service-wide targets that have been set over a three year period, as featured within the Strategic Community Safety Plan. However, for the purposes of this report performance is only reported against the target set for 2009/10.
- 2.3 In order to reflect the delivery of services and performance at a more local level this report also contains data relating to district performance. The provision of such data should help to identify any issues in respect of the overall performance of the service and take remedial action if necessary.
- 2.4 To reflect the overall performance of this service versus other Metropolitan FRS a comparison (where available) has been provided against the average and quartile performance. Comparative performance has also been reflected at district level so that each districts can compare performance between themselves.
- 2.5 The report also contains action plans based on commentary provided by the relevant head of service. This will enable members of the committee to consider what actions are being undertaken to in response to the performance information.
- 2.6 In line with past reports, it should also be noted that the performance of each indicator in Appendix A has been colour coded to reflect the following:
- Forecasted performance against the end of year performance for the previous year

- Forecasted performance against the end of year target

The following traffic light system has been adopted to highlight the performance related to each of the indicators:

-  Where the target is likely to be missed by more than 2.5%, the colour is **red**;
-  Where the projected figure is within - 2.5% of the target, the colour is **yellow**;
-  Where the target is forecast to be achieved the colour is **green**.
-  Where no target has been set the cell remains **white**

2.7 The report is also supported by Appendix B that provides further detail on the performance of the Authority in relation to its performance against targets.

3. LEGISLATIVE IMPLICATIONS

3.1 No additional implications are envisaged.

4. LEARNING AND DEVELOPMENT IMPLICATIONS

4.1 No additional implications are envisaged.

5. ICT IMPLICATIONS

5.1 No additional implications are envisaged.

6. FINANCIAL IMPLICATIONS

6.1 No additional implications are envisaged

7. RISK MANAGEMENT IMPLICATIONS

7.1 The risk management implications associated with the implementation of the performance report have been assessed as medium risk.

8. STRATEGIC COMMUNITY SAFETY PLAN LINK

8.1 The production of the performance report are related directly to the Strategic Community Safety Plan (SCSP). The performance measures identified within the performance report are referred to within the SCSP.

9. EQUALITY AND FAIRNESS IMPLICATIONS

9.1 No additional implications are envisaged

9.2 The performance report is available in alternative formats and languages upon request.

10. HEALTH AND SAFETY IMPLICATIONS

Creating the Safest Community

10.1 No additional implications are envisaged.

11. RECOMMENDATIONS

11.1 The Committee is requested to:

- a. Note and endorse the contents of this report.
- b. Agree to the publication of the Performance Report.

BACKGROUND PAPERS

The following background papers refer to the subject matter of the above:

- Strategic Community Safety Plan 2009 -12
- National Indicator Set