

PROGRESS REPORT ON COMPLAINTS

REPORT OF THE HEAD OF LAW AND GOVERNANCE

- 1** Members will recall that in accordance with the agreed procedures for dealing with complaints, the Head of Law and Governance reports the outcome of assessments and investigations that have been dealt with under delegated authority. The purpose of this report is to advise the committee of the outcome of two assessments which have been undertaken by the Assistant Head of Law and Governance (Governance Services), who is also the deputy monitoring officer. In both cases, it was determined that no further action should be taken.
- 2** The first complaint concerned allegations that three members had acted improperly at a Development Control Sub Committee, in particular in respect of the declaration of interests. One of the members had not in fact attended the Sub Committee concerned and in respect of the other two members, there was nothing to suggest that they had done anything other than comply with the Council's Development Control protocol.
- 3** The second complaint concerned an allegation that a member had failed to assist a constituent who believed that they had been the victim of theft. However, no information was provided to substantiate this allegation and on the contrary, it was clear from documentary evidence available that the councillor had brought the matter to the attention of relevant officers and that it had been dealt with and a response sent to the complainant.
- 4** **Recommendation**

Members are requested to note this report.

