

Fear of Crime Policy Review Recommendations - Progress Report April to December 2009

RAG Key	Current Performance
★ Green - Recommendation achieved	6 Recommendation (32%)
● Amber - On schedule to achieve recommendation	13 Recommendation (68%)
▲ Red - Not on schedule to achieve recommendation	0 Recommendation (0%)

Ref	Recommendation Description	Action	Owner	Due Date	RAG	Commentary
PRR01	Surveys such as Fear of Crime Survey and the MORI reports provides a good deal of useful information on fear of crime. However, we do feel that it is important to further and develop the questions being asked of the public in order to be clearer as to why people feel as they do and the factors affecting fear of crime at the neighbourhood level;	1.1 Rationalise consultation exercises	Smith, Julie		★	Since the scrutiny review, a single safer communities survey has been developed across Tyne and Wear by key partners on the Crime and Disorder Reduction Partnerships (including the Safer Sunderland Partnership) and the Local Criminal Justice Board (e.g. police, councils, probation etc). This collaborative working is cross boundary and cross partnership and was agreed through the Tyne and Wear Public Services Board. This now avoids separately asking the same questions of the same community at different times about what they want in relation to crime, policing and justice. The single survey benefits are: A reduction in duplication of effort amongst community safety agencies undertaking similar work; More questions are included on when and where people feel safe and unsafe and what affects their confidence in the police and council in tackling the crime and ASB issues that matter most locally. The provision of a more consistent view of residents' opinions; Long term financial savings; Reducing the burden on the public to respond to several agencies about the same issues (and survey fatigue / low response rates); and A coordinated approach so agencies are working from one reliable data source thus avoiding conflicting priorities. Data is available at a police sector level (previously just area framework level) Data are available quarterly rather than annually so impact of crime and ASB interventions on perceptions and feelings of safety can be identified more ea
PRR02	If we are to make a significant and long lasting impact on crime and fear of crime it is important that the work of all of the partners is coordinated and focused. It is also important that the partners and the public should be clear on their respective roles and duties;	2.1 SSP to ensure that work is coordinated and resources maximised 2.2 Home Office Neighbourhood Crime & Justice Programme	Susan, Kellie	not set	★	Safer Sunderland Partnership is an intelligence led partnership and has clear guidance and training for all of its partners to fully understand their role in tackling crime and fear of crime. Work through its Crime and Justice Programme is raising public awareness and will continue throughout 2010/11.
PRR03	We support the proposals for a new Magistrates and Crown Court in the city and would urge the Council to do what it can to accelerate its development;	3.1 Support the development of the proposed court complex	Susan, Kellie	not set	★	The Council and Safer Sunderland Partnership fully support the development of the proposed Court complex and the benefits it will realise for victims and witnesses in Sunderland. The development is being led by Her Majesties Court Service.
PRR04	We feel that it is important that the Court continues to actively communicate their work to the general public. Providing information and feedback on issues such as sentencing and rehabilitation should help to build confidence in the criminal justice system. It is important that SSP partners are involved in the use made of resources for marketing;	4.1 Formalised links with the LCGB Engagement & Communications group	Susan, Kellie	31/03/2010	●	The Safer Sunderland Partnership has formalised links with the LCJB Engagement and Communications Group to ensure any marketing to raise public confidence is co-ordinated across a variety of partners. A Northumbria wide protocol between Northumbria Police & Northumbria LCJB is being drafted to promote sentencing outcomes to ensure continuity across pioneer areas.
PRR05	We feel that tackling low level crime and anti social behaviour is a key factor in improving feelings of safety within local communities and we recommend the expansion of initiatives such as the use of Neighbourhood Wardens;	5.1 2010/11 Scrutiny Review of anti social behaviour	Bill, Blackett B	31/03/2010	●	The 2010/11 Scrutiny review of responses to anti-social behaviour is exploring this recommendation in more detail. The ASB Strategy and Delivery Plan has been produced (awaiting endorsement of the SSP Board) and the Delivery Plan has an action which states: 'Consider benefits of the scheme in relation to ASB reduction and public re-assurance, and Opportunities to expand to other areas'.

PRR06	We need to more closely monitor low level anti social behaviour indicators such as litter, graffiti and noise disturbance and the role it plays in promoting fear of crime;	6.1 Neighbourhood helpline, use of LMAPs and enforcement activity	Douglass, Stuart	not set	●	The Neighbourhood Helpline covers problems that require a council response such as litter, noise nuisances, graffiti and vandalism and data has been analysed based on those areas of interest to the Partnership covering ASB and enviro-crime.
PRR07	We feel that the Community Payback scheme has great value in helping to raise confidence in the criminal justice system. We feel that the scheme has the potential for dealing with local environmental concerns - itself a major factor in fear of crime. We support the promotion of unpaid environmental work and people having a say in what work should be undertaken.	7.1 Publicity locally for the Community Payback scheme	Douglass, Stuart	30/04/2010	●	As part of the Neighbourhood Crime and Justice Programme promotion of Community Payback will continue to be co-ordinated through the Safer Sunderland Partnership Marketing Group. Communication will include raising awareness on how the public can nominate areas for the scheme.
PRR08	We feel that it is important that appropriate facilities are available for young people to socialise on an evening and would like to see the further development of the Mobile Youth Village Scheme.	8.1 XL Youth Village Pilot	Bill, Blackett B	not set	●	The XL Youth Village pilot has being rolled out across the city and is flexible to the changing needs of young people in areas experiencing high incidents of ASB. It has responses to local demands for increased access to positive activities for young people at weekend particularly those that are most vulnerable and hardest to reach. A mobile provision is also in the process of being developed to provide additional outreach support to those more inaccessible areas.
PRR09	We feel that there is potential for the Council's new Area Committees arrangements to have a greater role in finding solutions to local crime related issues. Tackling crime and fear of crime successfully depends on working with and listening to the views of local residents.	9.1 Area committee programmes	Smith, Julie J	not set	●	The Area Committees have placed a high priority on the safe theme in 2010/11 and are progressing a number of actions to deliver this.
PRR10	A lot of good work is going on in marketing and communicating the key messages regarding fear of crime. However, we feel that the Council and it partners need to make fuller use of the publications and websites to keep people informed of action being taken in the local community publicise to combat crime and anti-social behaviour	10.1 Local publicity from Area Committees	Douglass, Stuart	not set	●	
		10.2 Safer Sunderland Partnership Webpages	Smith, Julie J	31/05/2010	●	The Safer Sunderland Partnership WebPages have been reviewed and updated to ensure the content is more relevant to residents and not just to partner agencies. The SSP web address is now added to all SSP publications as a central hub for information on crime prevention and what the SSP is doing to tackle local priorities. Further work is still required during 2010-11 to add a stronger resident focus to the web pages and this work is on-going and should be completed by the end of quarter 2.
		10.3 Feedback Postcards	Smith, Julie J	31/10/2009	★	A new template has been provided for LMAPS to record successes on so that these can be transferred into 'feedback postcards' to be delivered to residents experiencing repeat crime and ASB problems. This includes the SSP web address, the non emergency police number and the council's neighbourhood helpline details.
		10.4 Crime & Justice Newsletters	Smith, Julie J	28/02/2010	★	The Neighbourhood Crime and Justice Programme has produced crime and justice newsletters for each area of the city to keep people informed of action being taken in the local community to combat crime and anti-social behaviour. A series of evaluation forms have been produced and are being completed by residents during their Partner and Communities Together (PACT) meetings (spring 2010) to gain feedback on the newsletter's content, style, frequency, relevance and impact on confidence. Results should be available by quarter 2 of 2010-11.
		10.5 Partners & Communities Together (PACT)	Smith, Julie J	not set	★	The Police are making good use of the existing Partner and Communities Together (PACT) meetings to promote action taken to address local concerns.

PRR11	We feel that the visible presence of security staff and the police is a key element in making people feel safer. We need to encourage people that public transport is safe. The more people who use public transport, the safer people will feel and the safer it will become;	11.1 Supporting public transport operatives through a variety of initiatives	Douglass, Stuart	not set	●	Safer Sunderland Partnership will continue to support public transport operators through a variety of initiatives.
PRR12	It is important that respect is maintained in the criminal justice system and that low level crime such as a lack of respect for enforcement officers or the vandalising of public property does not undermine its effectiveness	12.1 Pathfinder Crime & Justice Programme	Susan, Kellie	31/03/2011	●	Safer Sunderland Partnership will continue to implement its Pathfinder Crime and Justice Programme to improve public perception in relation to the criminal justice system.
		12.2 Neighbourhood Crime & Justice Programme	Susan, Kellie	31/03/2011	●	Safer Sunderland Partnership will continue to implement The Neighbourhood Crime and Justice Programme to improve public perceptions and confidence in relation to the criminal justice system. In addition the Council will continue to improve high standards of environmental maintenance with improvements through local service standards.
PRR13	We would suggest that more research is undertaken into the reasons behind the higher than average levels of fear of crime on public transport in Sunderland.	13.1 SSP and Nexus Focus Group Work	Smith, Julie J	30/06/2010	●	The SSP marketing group has worked with Nexus and commissioned a series of focus group work with passengers and non passengers to identify factors that impact on feelings of safety and security on public transport. The focus group top line results were received in April 2010 and have been considered with the findings and actions are being developed and included within the marketing group's action plan of activity to improve feelings of safety on buses and metro.