

Community and Safer City Scrutiny Committee

April 2010

Performance Report Quarter 3 (April – December 2009)

Report of the Chief Executive

1.0 Purpose of the report

The purpose of this report is to provide Community and Safer City Scrutiny Committee with a performance update relating to the period April to December 2009. This quarter the report includes:

- Progress in relation to the LAA targets and other national indicators.
- Progress in relation to the Fear of Crime Policy Review Recommendations.
- Results of the annual budget consultation which took place during October/November 2009

2.0 Background

- 2.1 Members will recall that a new national performance framework was implemented during 2008/2009. This includes 198 new National Indicators which replaces previous national performance frameworks. As part of this new framework 49 national indicators have been identified as key priorities to be included in the Local Area Agreement (LAA). Performance against the priorities identified in the LAA and associated improvement targets have been reported to Scrutiny committee throughout 2009 as part of the quarterly performance monitoring arrangements. The LAA priorities are a key consideration in CAA in terms of the extent to which the partnership is improving outcomes for local people.
- 2.2 CAA was introduced in April 2009 to provide an independent assessment of how local public services are working in partnership to deliver outcomes for an area. The first results were reported on the Oneplace website (www.oneplace.direct.gov.uk) on 9 December 2009. Community and Safer City Scrutiny Committee considered the findings of the draft Area assessment report in January 2010.
- 2.3 Members will recall from previous performance reports that the CAA lead plans to adopt a Risk Assessment Matrix which will be the primary tool against which the Sunderland Partnership will be assessed. The Matrix will incorporate those issues that were identified in the first year of the CAA area assessment as having the most potential to become red flags and green flags. Once the Risk Assessment Matrix has been agreed, the CAA Lead will use it to monitor progress against the agreed performance trajectory (up until the end of September 2010) for each issue to arrive at his final area assessment judgement for 2010. Progress will be monitored through the Council and the Sunderland Partnership's performance management and reporting arrangements.

- 2.4 As part of ongoing improvement planning the Sunderland Partnership's Delivery Plans have refreshed to ensure that the work programme is targeting the right issues, and outcomes can be demonstrated, minimising the risk of areas for improvement becoming red flags in 2010. These Delivery Plans were presented to Scrutiny committees in February 2010.
- 2.5 The annual budget consultation took place during October/November 2009. The consultation took the form of a survey followed by participatory workshops which were held across Sunderland with Community Spirit panel members and representatives from the voluntary and community sector. The purpose of the workshops was to prioritise approaches to addressing the budget priorities that had been drawn from the survey results and also provide attendees with:
- A better understanding of the issues that have to be addressed in the budget setting process and information about the budget priorities
 - An opportunity to hear the viewpoints of others when making judgements about budget priorities

The findings helped to inform the Council Revenue Budget for 2010/2011 which was approved on 3 March at a meeting of the full Council. A summary of how resources will be directed to the top priorities identified in relation to community safety can be found in section xx

- 2.6 As part of the development of Scrutiny particularly in terms of strengthening performance managements arrangements, Policy Review recommendations have been incorporated in to the quarterly performance report on a pilot basis. The aim is to identify achievements and outcomes that have been delivered in the context of overall performance management arrangements to enhance and develop Scrutiny's focus on delivering better outcomes both as part of CAA requirements and future partnership working. Progress in relation to the Fear of Crime Policy Review is attached as **Appendix 1**.
- 2.7 **Appendix 2** provides an overview of the position for relevant national indicators and also any local performance indicators that have been retained to supplement areas in the performance framework that are not well covered by the new national indicator set.

3.0 Findings

In relation to Safer Communities no issues have been identified in the first year of the CAA area assessment as having potential to become red flags

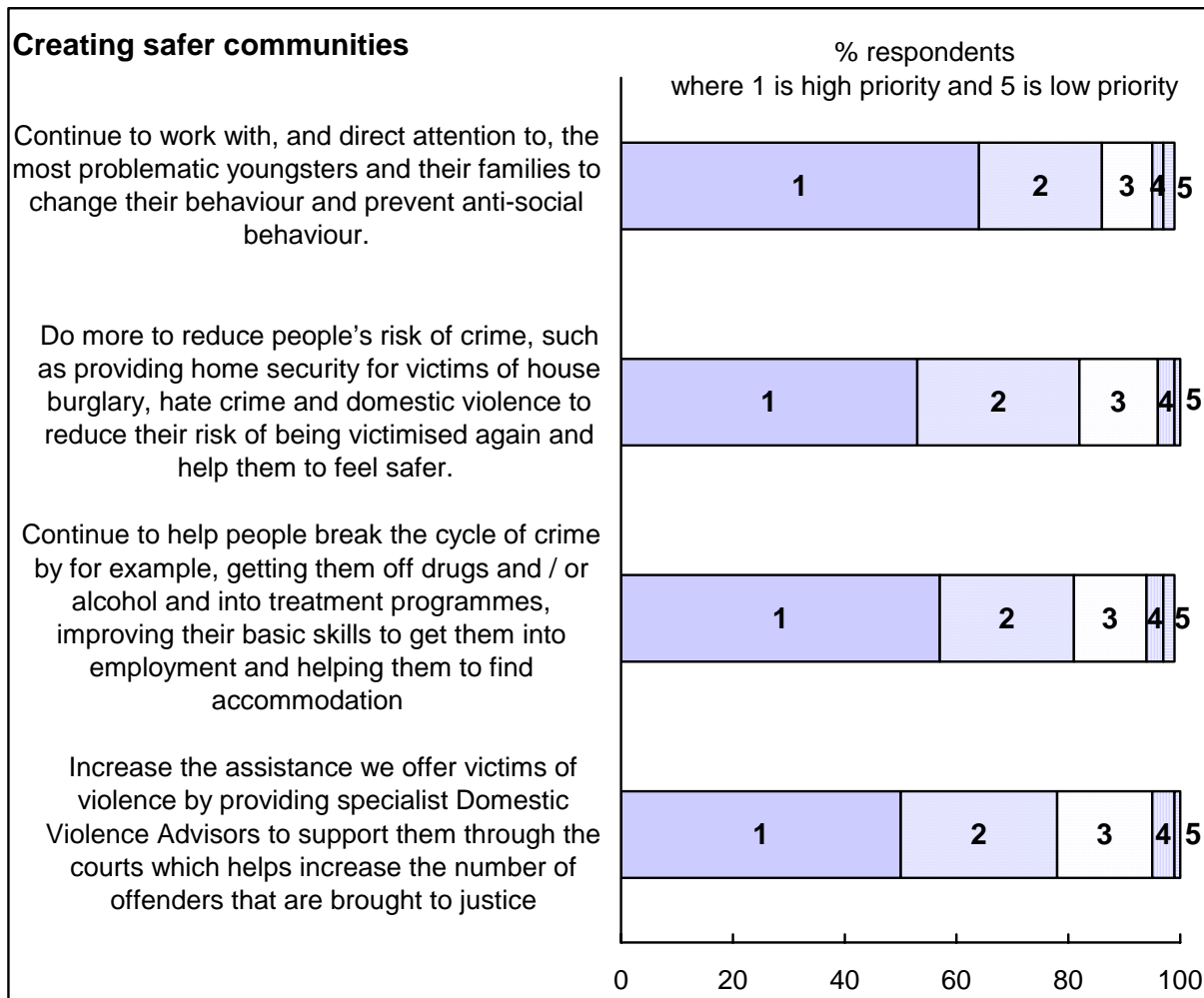
- 3.1 In relation to Safer Communities six national indicators are priorities identified in the LAA. An update is available in relation to 3 Nis in relation to the period April to December 2009. An overview of performance can be found in the following table.

Ref	Description	2008/09 Outturn	Latest Update	Trend	Target 2009/10	On Target
Ni 19	Rate of proven re-offending by young offenders	0.96	0.5	▲	1.1	✓

NI 20	Assault with injury crime rate	8.84	5.62	▲	-5 reduction	✓
NI 32	Repeat incidents of domestic violence	34%	30%	▲	34%	✓

There are no key risks in relation to the LAA at this stage

- 3.2 As part of the budget consultation a survey questionnaire was completed by 1075 Community Spirit panel members (a response rate of 67%). Of those who expressed an opinion, the majority of respondents (72%) believe that community safety has stayed the same in their local area over the last 12 months. A further 15% think it has got better and 13% believe it is worse.
- 3.3 The vast majority of respondents considered all of the approaches to improving community safety presented to be a priority (ranked them as 1 or 2) as shown on the graph below. Working with the most problematic youngsters and their families to change their behaviour and prevent anti-social behaviour was most important relatively.



3.4 To explore the issues raised by the survey a series of workshops were held where participants were asked to prioritise a range of approaches to addressing the budget priorities that emerged from the survey results. The top two priorities identified during the consultation in relation to safer communities were the:

- The Family Intervention Project
- Reviewing the way in which we identify people who are highly vulnerable

During 2010/2011 the council will allocate the following additional resources to these priorities:

3.5 A sum of £98,000 will be allocated to the Family Intervention Project, which was previously funded through grants. This will involve intensive work (e.g. parenting support and one-to-one work) with the most problematic youngsters and their families to break the cycle of offending, change behaviour and reduce re-offending.

3.6 Additional funding of £79,000 from the Home Office will help to improve the way in which we identify people who are highly vulnerable due to their personal, social or economic circumstances and are at high risk of becoming victims of crime and anti-social behaviour. This will involve training for staff across partner agencies and improvements to processes and procedures as well as providing support to witnesses and victims of anti social behaviour.

3.7 The recommendations agreed to reduce Fear of Crime in Sunderland as part of the committees Policy Review will deliver a range of improvement activity. A full overview of progress is attached as appendix 2, the table below provides a summary of the number and percentage of each policy reviews recommendations that have been achieved, are on schedule to be achieved or are not on schedule to be achieved.

Policy Review	Rag Key		
	★ Green (Recommendation achieved)	● Amber (On schedule)	▲ Red (Not on schedule)
Fear of Crime	6 (32%)	13 (68%)	0(0%)

Recommendations achieved to date include; development of a single Safer Communities survey across Tyne & Wear, guidance and training for Safer Sunderland partnership members to ensure clarity in roles and responsibilities, feedback postcards and crime and justice newsletters and also use of Partner and Communities Together meetings to improve marketing and communications by promoting action to address local concerns

4.0 Recommendation

4.1 That the committee considers the continued good progress made by the council and the Sunderland Partnership and those areas requiring further development to ensure that performance is actively managed.