

Associated guidance for this document can be found [here](#). Each section has a link to the relevant section within the guidance document.

Details of the activity (i.e. the policy, strategy, service, project or function)

Directorate	Health, Housing & Communities
Service	Housing Service

Title of the activity (i.e. the policy, strategy, service, project or function):
Create a multi service support Homeless Hub with the Salvation Army

Brief description of the activity:
Develop a Homelessness Support Hub to provide a range of health, well-being, training and skills, welfare and wider housing advice and support to enable those found sleeping rough or homeless to access the support and advice they need to progress positively with their lives within a trauma informed care basis and promotes independence within a supportive environment.

If the activity involves working with other directorates, partners or joint commissioning please state who is involved:
This activity links to and delivers aspects of the Health Needs Assessment undertaken by Public Health. This enables them to understand the health issues and challenges faced by those sleeping rough or experiencing homelessness, with this project delivering against these challenges.

Will all or part of the activity be delivered through a provider external to the Council? If Yes, please refer to the Corporate Procurement Processes
Yes

If Yes, please explain what element(s) of the activity will be delivered through an external provider:
The Homeless Drop In is a service provided by Oasis Community Housing

Which areas of the city will be impacted?	
Whole City	<input checked="" type="checkbox"/>
Coalfield	<input type="checkbox"/>
East	<input type="checkbox"/>
North	<input type="checkbox"/>
Washington	<input type="checkbox"/>
West	<input type="checkbox"/>
Internal Council Activity – Impact on employees	<input type="checkbox"/>

Is the activity targeted at protected characteristics or any other key groups?	
All of the below	<input checked="" type="checkbox"/>
Age (e.g. older people, younger people/children, a specific age group)	<input type="checkbox"/>
Disability (e.g. mobility, long term health conditions, sensory impairment or loss, learning disability, neurological diversity or mental health)	<input type="checkbox"/>
Marriage and civil partnership	<input type="checkbox"/>
Pregnancy and maternity (including breastfeeding)	<input type="checkbox"/>
Race	<input type="checkbox"/>
Religion or belief (including no belief)	<input type="checkbox"/>
Sex	<input type="checkbox"/>
Gender reassignment	<input type="checkbox"/>
Sexual orientation	<input type="checkbox"/>
Human Rights	<input type="checkbox"/>
Care Experienced People	<input type="checkbox"/>
Other vulnerable groups and people with complex needs (e.g. veterans, children and young people who are cared for or care experienced, carers, domestic abuse victims and survivors, ex-offenders etc.)	<input type="checkbox"/>
People vulnerable to socio-economic deprivation (e.g. unemployed, low income, living in deprived areas, poor/no accommodation, low skills, low literacy etc.)	<input type="checkbox"/>

Completed by: Graham Scanlon

Version	Status	Author	Comments	Date Issued
1	Complete	Graham Scanlon		12/12/2023

Data and Intelligence

[Guidance for this section](#)

What data and intelligence has informed the activity?
The Homelessness Reduction and Sleeping Rough Strategy and its associated Action Plan and the Homelessness Health Needs Assessment all highlight the need for a wide range of homeless support within the city, one key aspect was the benefit provided by a Drop In Service for those Sleeping Rough, Homeless or at risk of Homelessness

Summary of data / intelligence / consultation outcomes to inform understanding of differences in:
<ul style="list-style-type: none"> • the way people use, access or experience your activity; • how the activity may impact; and/or • outcomes for different groups?
Data stems from the Homelessness Reduction and Sleeping Rough Strategy and live data collated from the service area. Data is also collated from partners who work to support those found homeless. This includes; Changing Lives, Oasis, Salvation Army, RPs, CCG, Health Colleagues and service users.

Equality and Human Rights

[Guidance for this section](#)

Eliminate discrimination, harassment and victimisation
What impact will the activity have?
Positive
Explain how/why:
Provides a safe warm welcoming space for those needing help and support whilst sleeping rough and homeless, accessible to all with trained staff

Advance equality of opportunity between people who share a protected characteristic and those who do not
What impact will the activity have?
Positive
Explain how/why:
Creates an inclusive access point for all to ensure that everyone has the ability to access services and support with dignity and in a non-judgemental manner

Foster good relations between people who share a protected characteristic and those who do not
What impact will the activity have?
Positive
Explain how/why:
The service provides a range of social and professional contact areas so that people can engage in a positive way

Age (older ages, children and young people, middle ages, an age range or a specific age)
What impact will the activity have?
Positive
Explain how/why:
Service is open to adults in an accessible and inclusive way, whether single or in a family setting

Disability (mobility, long-term health conditions, sensory, learning disability, neurological diversity or mental health)
What impact will the activity have?
Positive
Explain how/why:
Service welcomes all, is accessible and inclusive

Gender reassignment (the process of transitioning from one sex to another)
What impact will the activity have?
Positive
Explain how/why:
Service welcomes all, is accessible and inclusive

Marriage and Civil Partnership
What impact will the activity have?
Positive
Explain how/why:
Service welcomes all, is accessible and inclusive

Pregnancy and maternity (including breastfeeding)
What impact will the activity have?
Positive
Explain how/why:
Service welcomes all, is accessible and inclusive

Race (colour, ethnicity, country of origin, culture, etc.)
What impact will the activity have?
Positive
Explain how/why:
Service welcomes all, is accessible and inclusive

Religion / Belief (including no belief)
What impact will the activity have?
Positive
Explain how/why:
Service welcomes all, is accessible and inclusive

Sex (male or female)
What impact will the activity have?
Positive
Explain how/why:
Service welcomes all, is accessible and inclusive

Sexual orientation
What impact will the activity have?
Positive
Explain how/why:
Service welcomes all, is accessible and inclusive

Will the activity impact on an individual’s Human Rights as enshrined in UK law?
What impact will the activity have?
Positive
Explain how/why:
Service welcomes all, is accessible and inclusive and will ensure that an individuals’ interests are considered appropriately

Other vulnerable groups and people with complex needs (e.g. veterans, children and young people cared for and care experienced, carers, domestic abuse victims and survivors, ex-offenders, homeless or multiple complexities/characteristics)
What impact will the activity have?
Positive
Explain how/why:
Service users are mainly vulnerable people with complex needs that are homeless and sleeping rough and the service provides an accessible and supportive environment.

Reducing socio-economic and digital inequalities

[Guidance for this section](#)

Will the activity:

Impact on residents’ financial circumstances	Positive
Impact on housing, including type, range, affordability, quality and/or condition	Positive
Impact on digital inclusion or access	Positive
Impact on education, skills and lifelong learning	Positive
Impact on employment, including quality and access	Positive

Outline the impact your activity will have, including how you propose to mitigate any negative impacts and maximise positive outcomes
A Homeless Drop In Service will provide an important access point for services, advice and support and the proposal is to extend the opening hours and improve the accessibility of the overall service. The ultimate aim is to ensure a person health and wellbeing and support them in a trauma informed way to alleviate their homelessness.

Outline how you will measure the anticipated impact(s)
Helping people overcome their homelessness situation into emergency or sustained tenancy position. Reducing those Sleeping Rough in the city and reducing those presenting to the service repeatedly.

Improving population health and reducing health inequalities

[Guidance for this section](#)

Will the activity:

Help promote healthy living	Positive
Help promote safe and inclusive environments	Positive
Impact on children, young people and families	Positive
Impact on natural and built surroundings	Not Applicable
Impact on accessibility and active travel encouraging active behaviours	Not Applicable
Impact on living independently	Positive

Outline the impact your activity will have, including how you propose to mitigate any negative impacts and maximise positive outcomes
Helping people overcome their homelessness situation into emergency or sustained tenancy position. Reducing those Sleeping Rough in the city and reducing those presenting to the service repeatedly.
Outline how you will measure the anticipated impact(s)
Reducing those sleeping Rough being admitted to the hospital, ensuring there is a safe warm space that people can access in times of need with facilities to keep them clean and support their health and well-being. Provision of services to support people into housing solutions that meet their needs.

Carbon reduction and sustainability

[Guidance for this section](#)

Will the activity:

Adapting our behaviour (environmentally significant)	Not Applicable
Impact on biodiversity and natural environment	Not Applicable
Impact on energy efficient built environment	Not Applicable
Impact on renewable energy generation and storage	Not Applicable
Impact on travel and active transport	Not Applicable
Impact on the green economy	Not Applicable
Impact on waste, recycling and consumption	Not Applicable

Outline the impact your activity will have, including how you propose to mitigate any negative impacts and maximise positive outcomes
Outline how you will measure the anticipated impact(s)

Community wealth building

[Guidance for this section](#)

Will the activity:

Impact on community wealth and social value	Not Applicable
Impact on social inclusion, integration, and fostering good relations	Positive
Impact on crime reduction, anti-social behaviour and community safety	Positive
Impact on access to services	Positive

Outline the impact your activity will have, including how you propose to mitigate any negative impacts and maximise positive outcomes
Enables those homeless to have somewhere safe to go and access help and support along with wider specialist advice on their homeless situation. Reducing the number of people sleeping rough will benefit community cohesion and ASB activities and response to those sleeping rough, the Drop In is a vital service access point providing invaluable services for those needed it that are most vulnerable.
Outline how you will measure the anticipated impact(s)
Helping people overcome their homelessness situation into emergency or sustained tenancy position. Reducing those Sleeping Rough in the city and reducing those presenting to the service repeatedly.

Key Actions

Any key actions identified throughout the IIA should be recorded here. This will be the action plan linked to your activity and should be implemented to ensure all inequalities or negative impacts are mitigated.

Key Actions	Timescale	Responsible Officer	Review Date
To award the grant to ensure the continued accessibility of the Homeless Drop In Service	February 2024	Leanne Riddell	March 2024

Responsible officer sign off:	
Name	Graham Scanlon
Job Title	Assistant Director of Housing & Communities
Responsible officer for reviewing actions:	
Name	Martin Bewick
Job Title	Senior Housing Manager

Once the Integrated Impact Assessment is complete, please send to IIA@sunderland.gov.uk.

