

North activities for 8-10 year olds and Youth Provision for 11-19
Progress to date June 2013

Citywide

- Completed review and consultation of commissioned youth provision
 - Developed service specification incorporating a delivery model to meet local requirements
 - Produced generic outcomes framework for universal delivery of activities for 8-10 and youth provision for 11-19 linked to key priorities of the council.
 - Provided community profiles to support decision making
 - Contracts were initially 18th January and as a result of a number of non-compliant submissions a decision was made to re-advertise the contract on 20th February, evaluations were completed March and new contracts were awarded with a 10th April start date (with the exception of 8-10 BME provision start date 29th).
- Commissioning officers have received information in relation to future service delivery and evidence to support sessions meetings are planned to discuss proposals.

North specific

Activities for 8-10

Provide 1 session 8-10 per week per ward. Based on information available from the contractor or Sunderland City Council (SCC) and within the local area to support service needs and local delivery

Youth provision 11-19

Provide 2 sessions of 11-19 youth work per week and 'bank' 3rd session to use to address additional needs across the ward or locality including school holidays. Based on information available from the contractor or Sunderland City Council (SCC) and within the local area to support service needs and local delivery.

In the North contract the identified locality outcomes for the first year are follows:

- More young people are in education, training or (paid or unpaid) employment
- Young people make informed choices about drug and alcohol use
- Young people access positive activities.

Sessions/times/delivery method

Service delivery will include a combination of service delivery methods which include the following:

- **Centre based** sessions are delivered from a static centre in the community
- **Outreach work** which involves reaching out with a view to encouraging young people to use a service or provision. Sometimes a mobile facility like a bus is used to support outreach.
- **Detached youth work** which takes place where young people meet, such as streets, cafes and parks at times that are appropriate to them and in ways that are agreed with them.
- **Banked sessions** will be used in some areas to meet local demand and offer flexibility of delivery which can include holiday provision (some areas only)

2 providers were successful across the North delivery 8-10 and 11-19 provision as below:

08-10 Years	North	Castle	SNCBC	Hylton Castle Muga Tues 4-6
08 - 10 Years	North	Fulwell	SNCBC	Seaburn Centre 1 hour Banked holiday 1 hour
08 - 10 Years	North	Redhill	SNCBC	Downhill Wed 4-6
08 - 10 Years	North	Southwick	SNCBC	Southwick Primary

				3.45-5.45
08 - 10 Years	North	St Peters	SNCBC	Session late to start – have banked hours.
11 - 19 Years	North	Castle	SNCBC	1. Castle Wed 7-9 2. TEF Thurs 6-8 3. Banked holiday
11 - 19 Years	North	Fulwell	SNCBC	1. SeaburnctrWed 6-8 2. SeaburnctrFri 7-9 3. Banked holiday
11 - 19 Years	North	Redhill	SNCBC	1. Downhill Wed 6-8 2. Downhill Sun 5-7 3. Detached Sat 5-7 4. Banked
11 - 19 Years	North	Southwick	SNYP	1. SNYP Tues 6-8.30 2. Detached 5.30-8.00 3. Monkwearmouth school 9.30-5.30(banked)requires further discussion
11 - 19 Years	North	St Peters	SNCBC	1. Detached Tues 6-8 2. Detached Sat 5-7 3. Banked holiday

Additional information on delivery methods and needs analysis is available for each delivery session this information is held by commissioners as part of the performance monitoring arrangements for the contracts.

Citywide provider for the **BME** contract is Hendon Young Peoples project for 8-10 and 11-19 Further discussions are planned for June to confirm these sessions.

Moving forward

- All new contracts are now in place
- Initial contact has been made with all providers and contract reviews dates are being set for the whole year
- Commissioning officers have been aligned to Youth Leads and been allocated to localities
- Karen Lightfoot Gencli is the Commissioning Officer and Dave Murray Youth Lead in the North.
- Delivery throughout April has been a continuation of old contracts with a move to new arrangements
- Performance Monitoring Framework has been updated to ensure information is captured accurately and in a format for contract management and reporting purposes
- Documents for quarterly contract monitoring meetings have been produced by

commissioning officers.

- The IT System has been updated to include new service outcomes and target outputs
- It was agreed that elected members would feed all information via area officers who will

Proposals from People Boards

- The provider for each ward will contact ward Councillors to have a discussion and reach agreement as to how and when the **third 'banked' session**/flexible days/hours within the holiday period will be used.
- Further discussion between the commissioning officer and the provider of Southwick's banked session. Proposal to be used to support the delivery of Monkwearmouth school based session between 9.30-5.30.
- Commissioning officer (Karen Lightfoot Gencli) would make contact with providers and encourage them to contact the elected members in their ward. Providers will be encouraged offer on-going communication via email and/or meet individually or as a small group.
- It was proposed that elected members would feed all information via Area Community Officers who will make direct contact with the Commissioning Officer (Karen Lightfoot Gencli) and Youth lead (Dave Murray). This process will support sharing information to make informed decisions about service delivery specifically around banked sessions and flexible delivery.
- Any proposed changes to delivery must be evidenced on session proposal proforma.
- Commissioning will provide Performance Monitoring information to the North People Board on a quarterly basis which will include:
 - Numbers of users
 - Impact of service
 - Elected member involvement
 - Contract compliance
 - Delivery against targets

Outstanding issues

- Some outstanding issues remain in relation to the banked sessions further discussions are planned between providers, Cllrs, commissioning officer and youth lead.
- SNCBC to make contact with all ward Cllrs.
- Confirmation of BME citywide delivery

Action

Commissioning Lead to arrange a meeting to include all People Board Chairs, Hendon Young Peoples Project (provider), Head of Scrutiny and Area arrangements, Youth Lead (BME) and Commissioning Officer (BME) to discuss the BME provision, crossover between areas and how we can improve joint working for the benefit of the children and young people across the city.

Timescale to complete by end of June