

Coalfields activities for 8-10 year olds and Youth Provision for 11-19
Progress Report completed by Tracy Hassan Commissioning Lead June 2013

Background

- Completed review and consultation of commissioned youth provision May – November 2012
- Developed service specification incorporating a delivery model to meet local requirements
- Produced generic outcomes framework for universal delivery of activities for 8-10 and youth provision for 11-19 linked to key priorities of the council.
- Provided community profiles to support decision making

Coalfields specific

Activities for 8-10

The service provider must provide one session per ward per week 8-10 all year round but flexible days/hours within the holiday periods.

Youth provision 11-19

Service provider must provide the equivalent of three sessions per ward per week 11-19 all year round but flexible days/hours within the holiday periods. Based on information available from the contractor or Sunderland City Council (SCC) and within the local area to support service needs and local delivery

- In the Coalfields locality outcomes were developed as follows. These specific locality outcome areas will be expected to form at least 50% of the recorded outcome target for the contract area:
 - More young people are in education, training or (paid or unpaid) employment
 - Young people make informed choices about drug and alcohol use
 - Young people access positive activities.

Locality Based Requirements as identified within the consultation and review process:

- The service provider will consider using detached and outreach, as these are important to engage young people who do not access centre based provision
 - The service provider must ensure delivery is based on what young people want
 - The service provider should consider travel and transport in providing accessible provision
 - The service provider will ensure a range of facilities and resources available in the area (including parks and outdoor spaces) are utilised to provide choice and best value for money
 - The service provider will ensure the sessions are staffed at all times/cover for holidays, sickness etc. in response to paragraph 7.2 on the document circulated and that the individual providers have the required qualifications.
- Contracts were initially advertised 18th January however as a result of a number of non-compliant submissions a decision was made to re-advertise the contract on 20th February, evaluations were completed March and new contracts were awarded with a 10th April start date (with the exception of 8-10 BME provision start date 29th).

Sessions/times/delivery method

Service delivery will include a combination of service delivery methods which include the following:

- **Centre based** sessions are delivered from a static centre in the community
- **Outreach work** which involves reaching out with a view to encouraging young people to use a service or provision. Sometimes a mobile facility like a bus is used to support outreach.
- **Detached youth work** which takes place where young people meet, such as streets, cafes and parks at times that are appropriate to them and in ways that are agreed with them.

Commissioning officers have received information in relation to future service delivery and evidence to support proposals and meetings are planned with service providers to discuss proposals.

1 provider was successful across the Coalfields 8-10 and 11-19 provision as below:

Age	Locality	Ward	Provider	Times & Venues
08-10 Years	Coalfields	Copt Hill	SNCBC	Kirklee Playing Fields - Friday 4.30 – 6.30pm
08 - 10 Years	Coalfields	Houghton	SNCBC	Bungalow - Thursday 4 – 6pm
08 - 10 Years	Coalfields	Hetton	SNCBC	Flatts - Friday 4 – 6pm
08 - 10 Years	Coalfields	Shiney Row	SNCBC	Herrington Country Park - Wednesday 4 – 6pm

11 - 19 Years	Coalfields	Copt Hill	SNCBC	<ol style="list-style-type: none"> 1. HRCAP - Tuesday 6 – 8pm 2. Copt Hill Detached - Thursday 6.30 – 8.30pm 3. Kirklee Playing Field Sessions - Saturday 2.30 – 4.30pm
11 - 19 Years	Coalfields	Houghton	SNCBC	<ol style="list-style-type: none"> 1. Underground - Tuesday 6 – 8pm 2. Underground - Thursday 6 – 8pm 3. Bungalow - Monday 6 – 8pm 4. Houghton Kepier - Friday 7 – 9pm
11 - 19 Years	Coalfields	Hetton	SNCBC	<ol style="list-style-type: none"> 1. Flatts - Tuesday 6.30 – 8.30pm 2. Hetton - Wednesday 6 – 8pm 3. Flatts - Saturday 12 – 2pm
11 - 19 Years	Coalfields	Shiney Row	SNCBC	<ol style="list-style-type: none"> 1. Shiney Row Detached - Tuesday 6.30 – 8.30pm 2. Shiney Row muga - Wednesday 6.15 – 8.15pm 3. Penshaw CA - Friday 6.00 – 8.00pm

Citywide provider for the **BME** contract is Hendon Young Peoples project for 8-10 and 11-19

Additional information on delivery methods and needs analysis is available for each delivery session this information is held by commissioners as part of the performance monitoring arrangements for the contracts.

Moving forward

- All new contracts are now in place
- Initial contact has been made with the provider and contract reviews dates are being set for the whole year
- Commissioning officers have been aligned to YouthLeads and been allocated to localities
- Karen Lightfoot Gencli is the Commissioning Officer and Dave Murray the Youth Lead in the Coalfields
- Delivery throughout April has been a continuation of old contracts with a move to new arrangements

- Performance Monitoring Framework has been updated to ensure information is captured accurately and in a format for contract management and reporting to People Board
- Documents for quarterly contract monitoring meetings have been prepared by commissioning officers and will include:
 - Numbers of users
 - Impact of service
 - Elected member involvement
 - Contract compliance
 - Delivery against targets
- The IT System has been updated to include new service outcomes and target outputs

Recommendations from People Board

- It is recommended that elected members feed all information via the Area Community Officer who will make direct contact with the Commissioning Officer (Karen Lightfoot Gencli) and Youth lead (Dave Murray). This process will support sharing information to make informed decisions about service delivery specifically around flexible delivery.
- Commissioning will provide performance monitoring information to the Coalfields Locality Manager (Rachel Putz) who will share the performance report with the Youth Operational Group and Coalfields People Board on a quarterly basis.

Outstanding issues

Action

- Commissioning Lead to arrange a meeting to include all People Board Chairs, Hendon Young Peoples Project, Head of Scrutiny and Area arrangements, Youth Lead (BME) and Commissioning Officer (West) to discuss the BME provision, crossover between areas and how we can improve joint working for the benefit of the children and young people across the city.

Timescale to complete by end of June