

Neighbourhood Wardens: Mark Dixon, Breándán T. King

Services and Responsibilities:

Responsible for primarily reducing anti social behaviour and tackling wider neighbourhood issues as part of the Castletown Regeneration Masterplan. Work conducted encompasses both youth and community work attaining key targets and evidence of funding grants.

Service Provided:

- Work with residents and key agencies to tackle forms of anti social behaviour.
- Work alongside local authority, gentoo representatives, Northumbria Police, local residents, local schools and the fire and rescue service to increase the quality of life for all residents.
- Work through local issues through multi agency problem solving groups.
- Liaise with schools to educate young people on community issues.
- Consult all residents within the community on Neighbourhood issues.
- Create, manage and sustain diversionary activities for young people for the Castle Ward area.
- Visible point of contact for all residents with regards to all community issues.
- Sign post SNCBC service provision and various other service providers.
- Create, manage and sustain community safety initiatives.
- Create, manage and sustain community environmental improvement schemes.
- Setting up and putting in place all department paperwork.
- Implementation of all procedures and policies.
- Carrying out of special incident and accident investigations.
- Covering of SNCBC projects and events.
- Inducting staff to roles, responsibilities and partnership working.
- Security and Health and Safety Advisor.
- Sourcing companies and services.
- Daily contact and availability
- Monitor outcomes against baseline measures.

Training:

- Drug and Alcohol Awareness Training Level 2. Children's Services. 24/04/2009
- Mental Health First Aid. MIND. 15-16/12/2008
- Substance Misuse. Drugs and alcohol. Kickz training. 10/12/2008
- Smoking Cessation: Help Smokers Quit Level 2 19/11/2008
- Dealing with Aggressive and Abusive Behaviour. NECA Training Ltd. 13/05/2008
- Risk Assessment Awareness Training Course. Beyond Group. 18/04/2008
- OTC Health and Safety at Work: Use of Mountain bikes at work. 31/03/2008
- ASDAN Sport and Fitness Award Tutor. Bunny Hill Centre. 01/03/2008
- ASDAN Activities Award with Peer Tutoring Tutor. Bunny Hill Centre 01/03/2008
- Junior Sports Leaders Award Tutor. Lambton Street Youth and Community Centre. 01/02/2008

- Community Sports Leaders Award Tutor. Lambton Street Youth and Community Centre. 01/02/2008
- Fire Awareness. Mines Rescue Service. Houghton Le Spring. 18/02/2008
- Introduction to Youth Work Level 1. Downhill Primary School. Sunderland City Council. 12/12/2007
- Community Wellness Volunteer Easy line Sessions. Easy line Circuit Training. Physical Activity Information Session. Sunderland City Council 10/12/2007
- Awareness Raising in Safeguarding Children. Leechmere Training Centre, Sunderland. Sunderland City Council. 03/10/2007
- NCFE Community Warden Core Training. NEWRC. Middlesbrough. 23/11/2007
- Appointed persons First Aid Certificate PPA Training HSE. 04/06/2007
- Drugs Awareness Training PPA Training HSE. 30/05/2007
- Conflict Management Certificate PPA Training HSE 30/05/2007

Liaising with Authorities and Agencies:

- SNCBC Personnel (Sunderland North Community Business Centre).
- Castletown Neighbourhood Action Group (LMAPSG).
- Neighbourhood Policing Teams (Northumbria Police).
- Fire and Rescue Service (Tyne and Wear Fire Service).
- Anti Social Behaviour officer (Local Authority).
- Anti Social Behaviour officer (gentoo Sunderland).
- Neighbourhood Operations Managers (gentoo Sunderland).
- Neighbourhood Housing Managers (gentoo Sunderland)
- Housing Renewal Managers (Local Authority).
- Diversion Officers (gentoo Sunderland).
- Primary Schools (Local Education Authority).
- Secondary School (Local Education Authority).
- SEED (Environmental community based charity)
- Ward Councillors (Local Authority).
- Youth/Detached Workers (SNCBC/YDG).
- Castletown Community Association (Local Authority).
- Sunderland City Library (Local Authority).
- SAFC Foundation (KICKZ).
- SAFE in Tees Valley (SAFE).
- Sunderland Voluntary Sector Youth Forum (SVSYF).
- Sunderland Teaching Primary Care Trust. (Smoke Free).
- Colliery Media CIC (SNFZ).
- Age Concern Sunderland (Age Positive).
- Sunderland Community Matters (Federation of Community Associations).
- Local Businesses (All in Castle Ward).
- Local Residents (All in Castle Ward).

Neighbourhood Wardens Projects for the year 2009.

Project.	January.	February.	March.	April.	May.	June.	July.	August.	September.	October.	November.	December.
Friday Night Football.	Continuous Project Running 19:00hrs to 21:00hrs.											
Tuesday Night Football.	Project Running 19:00hrs to 21:00hrs.											
Wednesday Night Football.	Project Running 19:00hrs to 21:00hrs.											
Smoking Cassation.	Continuous Project Running 18:00hrs to 20:00hrs.											
Kickboxing Fit.			Project Running 16:30hrs to 18:00hrs.									
Bulbing Project.									Environmental Improvement.			
Environmental Planters.	Continuous Environmental Project.											
Hanging Baskets.					Community Improvement							
Community Garden.	Continuous Community Project.											
Food Intolerance.							Anti Social Pilot Scheme.					
Love Parks.							Community Environmental Engagement.					
Gating Order.	Anti Social Pilot Scheme.											
St. Margaret's Project.	Anti Social Pilot Scheme.											
Shepard's Terrace Regeneration.						Street Regeneration.						
Safe Referrals Security.	Continuous Community Safety Project.											
FISH Project.							Youth Diversion.					
Summer Activities.							Youth Diversion.					
Britain's Big Tidy							Youth Involvement					
Filming Project.		Gentoo Screens										
Chlamydia Tests.		Youth Involvement.							Youth Involvement.			
Education/School Talks.		Smoking Cassation.			Road Safety.				Home & Road Safety.			
Castle Ward Community Bonfire.	Continuous Community Project.											

Continuous Projects.	Temporary Projects.	One Off Projects.	
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Example of Wardens Week (All Activities & Projects Interchangeable).

Hours.	Monday.	Tuesday.	Wednesday.	Thursday.	Friday.
09:00hrs.	Not on Duty.	Not on Duty.	Not on Duty.	Not on Duty.	Not on Duty.
10:00hrs.	Not on Duty.	Not on Duty.	Not on Duty.	Not on Duty.	Not on Duty.
11:00hrs.	Not on Duty.	Not on Duty.	Not on Duty.	Not on Duty.	Not on Duty.
11:30hrs.	Not on Duty.	Departmental Meeting. Complete EYS, Schedules, Telephone Calls and Project Preparation.	Complete Schedules, Telephone Calls and Project Preparation.	Complete Schedules, Telephone Calls and Project Preparation.	Complete Schedules, Telephone Calls and Project Preparation.
12:00hrs.	Not on Duty.				
12:30hrs.	Not on Duty.	Community Liaising and Information Gathering on possible community concerns with regards to Anti Social Behaviour. Sign-Posting SNCBC Services.	School or Community Centre Visits, Smoking, Home and Road Safety or visits to residents with regards to Anti Social Behaviour issues.	Community Liaising and Information Gathering on possible community concerns with regards to Anti Social Behaviour. Sign-Posting SNCBC Services.	Police Beat Surgeries.
13:00hrs.	Not on Duty.				
13:30hrs.	Not on Duty.				
14:00hrs.	Not on Duty.				
14:30hrs.	Not on Duty.				
15:00hrs.	Not on Duty.	Liaise with SNCBC with regards to their requirements i.e. Joanna, Phil, Butler and Estelle.	Youth Activities/Projects, Summer Trips, Hanging Baskets, Fun In The Summer Holidays Project (FISH), Britain's Big Tidy Project and Food Intolerance.	Youth Activities/Projects, Summer Trips, Hanging Baskets, Fun In The Summer Holidays Project (FISH), Britain's Big Tidy Project and Food Intolerance.	Community Jobs/Work: Painting Fences with Anti Vandal Paint, Fixing Locks, Signs, Litter Clearing, Salt Paths and Setting up Equipment.
15:30hrs.	Not on Duty.				
16:00hrs.	Not on Duty.	Complete Schedules, Telephone Calls and Project Preparation.	Complete Schedules, Telephone Calls and Project Preparation.	Complete Schedules, Telephone Calls and Project Preparation.	Complete Schedules, Telephone Calls and Project Preparation.
16:30hrs.	Not on Duty.	Lunch	Lunch	Lunch	Lunch
17:00hrs.	Not on Duty.	Youth Diversionary Activity. Bunny Hill, Centre, Hylton Suit.	Community Liaising and Information Gathering on possible community concerns with regards to Anti Social Behaviour. Sign-Posting SNCBC Services.	Liaise with SNCBC with regards to their requirements i.e. Joanna, Phil, Butler and Estelle.	Community Liaising and Information Gathering on possible community concerns with regards to Anti Social Behaviour. Sign-Posting SNCBC Services.
17:30hrs.	Not on Duty.				
18:00hrs.	Not on Duty.	Youth Diversionary activity. Tuesday Night Football Hylton Castle Primary School (MUGA).	Youth Diversionary activity. Wednesday Night Football Hylton Castle Primary School (MUGA).	Being Healthy. Smoking Cassation Clinic. Bunny Hill Centre.	Youth Diversionary activity. Friday Night Football Castleview Centre (MUGA).
18:30hrs.	Not on Duty.				
19:00hrs.	Not on Duty.				
19:30hrs.	Not on Duty.				
20:00hrs.	Not on Duty.				
20:30hrs.	Not on Duty.	Visits to Councilor, Residents, CNAG Members, SNCBC Members or Detached Work.	Community Liaising and Information Gathering.	Community Liaising and Information Gathering.	Community Liaising and Information Gathering.
21:00hrs.	Not on Duty.				
21:30hrs.	Not on Duty.	Community Liaising and Information Gathering.	Community Liaising and Information Gathering.	Community Liaising and Information Gathering.	Community Liaising and Information Gathering.
22:00hrs.	End of Duty.	End of Duty.	End of Duty.	End of Duty.	End of Duty.