

**WASHINGTON AREA COMMITTEE**

**Youth contract Report**

**Washington activities for 8-10 year olds and Youth Provision for 11-19  
Progress Report completed by Tracy Hassan Commissioning Lead May 2013**

- Completed review and consultation of commissioned youth provision
- Developed service specification incorporating a delivery model to meet local requirements
- Produced generic outcomes framework for universal delivery of activities for 8-10 and youth provision for 11-19 linked to key priorities of the council.
- Provided community profiles to support decision making
- In Washington Mental Health and well-being was identified as the main priority and locality outcomes were developed as follows:

In this contract the identified locality outcomes for the first year are:

- Young people have good emotional and mental health
- Young people make informed choices about drug and alcohol use
- More young people are in education, training or (paid or unpaid) employment.

These specific outcomes apply to all ward based contracts within the locality. These specific locality outcome areas will be expected to form at least 50% of the recorded outcome target for the contract area.

- Contracts were initially advertised 18<sup>th</sup> January however as a result of a number of non-compliant submissions a decision was made to re-advertise the contract on 20<sup>th</sup> February, evaluations were completed in March and new contracts were awarded with a 10<sup>th</sup> April start date (with the exception of 8-10 BME provision start date 29<sup>th</sup>).
- Commissioning officers have received information in relation to future delivery and evidence to support decisions and meetings are planned to discuss service proposals

**Sessions/times/delivery method**

Service delivery will include a combination of service delivery methods which include the following:

- **Centre based**
- **Outreach work** which involves reaching out with a view to encouraging young people to use a service or provision. Sometimes a mobile facility like a bus is used to support outreach.
- **Detached youth work** which takes place where young people meet, such as streets, cafes and parks at times that are appropriate to them and in ways that are agreed with them.
- **Banked sessions** will be used in some areas to meet local demand and offer flexibility of delivery which can include holiday provision (some areas only)

**1 provider was successful in Washington to deliver 8-10 and 11-19 provision as below:**

AGE	LOCALITY	WARD	PROVIDER	SESSIONS AND VENUES
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08-10 Years	Washington	Central	Oxclose	Pitstop Thursday
08 - 10 Years	Washington	East	Oxclose	Barmston Monday
08 - 10 Years	Washington	North	Oxclose	Millennium centre Friday
08 - 10 Years	Washington	South	Oxclose	Ayton pm
08 - 10 Years	Washington	West	Oxclose	Springwell Friday pm

11 - 19 Years	Washington	Central	Oxclose	Pitstop Monday ,Friday pm
11 - 19 Years	Washington	East	Oxclose	Barmston Tuesday, Thursday pm
11 - 19 Years	Washington	North	Oxclose	Sulgrave Monday, Millennium Centre Friday pm
11 - 19 Years	Washington	South	Oxclose	Ayton CA Tuesday, Oxclose School Thursday pm
11 - 19 Years	Washington	West	Oxclose	Donwell Tuesday& Albany Wednesday pm

Additional information on delivery methods and needs analysis is available for each delivery session this information is held by commissioners as part of the performance monitoring arrangements for the contracts.

**Citywide** provider for the **BME** contract is Hendon Young Peoples project for 8-10 and 11-19 Further discussions are planned for June to confirm these sessions.

### Next steps moving forward

- All new contracts are now in place
- Initial contact has been made with the providers and contract reviews dates are being set for the whole year
- Commissioning officers have been aligned to Youth Leads and been allocated to localities
- Karen Lightfoot Glencli is the Commissioning Officer and Jim Kennedy Youth Lead in the Washington.
- Effective communication processes need to be agreed with elected members, providers, partners, service users and others
- Delivery throughout April has been a continuation of old contracts with a move to new arrangements
- Performance Monitoring Framework has been updated to ensure information is captured accurately and in a format for contract management and reporting purposes

- Documents for quarterly contract monitoring meetings have been produced by commissioning officers.
- The IT System has been updated to include new service outcomes and target outputs
- Commissioning Lead to arrange a meeting to include all People Board Chairs, Hendon Young Peoples Project, Head of Scrutiny and Area arrangements, Youth Lead (BME) and Commissioning Officer (BME) to discuss the BME provision, crossover between areas and how we can improve joint working for the benefit of the children and young people across the city.

#### **Decisions from Washington Peoples Board in May**

- The provider will contact ward Councillors to have a discussion and reach an agreement as to how **banked** sessions will be delivered.
- It was agreed the commissioning officer would contact the provider and encourage them to make contact with the elected members across the locality. The provider will be encouraged offer on-going communication via email and/or offer to meet individually or as a small group.
- It was agreed that elected members would feed all information via area officers who will make direct contact with the commissioning lead and Youth lead. This process will support sharing information to make informed decisions about service delivery
- Commissioning officers will provide **Performance Monitoring** information to the Washington People Board on a quarterly basis which will include:
  - Numbers of users
  - Impact of service
  - Elected member involvement
  - Contract compliance
  - Delivery against targets