

**CABINET MEETING – 9 NOVEMBER 2023**

**EXECUTIVE SUMMARY SHEET – PART I**

**Title of Report:**

Procurement of care and support at home services

**Author(s):**

Report of the Director of Adult Services

**Purpose of Report:**

To seek approval to procure care and support services that enable people to live independently at home

**Description of Decision:**

Cabinet is requested to:

- (i) approve the procurement of care and support at home services, and
- (ii) authorise the Director of Adult Services in consultation with the Healthy City Portfolio Holder and Director of Finance to subsequently award contract(s) to the successful bidder(s).

**Is the decision consistent with the Budget/Policy Framework?      Yes**

**If not, Council approval is required to change the Budget/Policy Framework**

**Suggested reason(s) for Decision:**

The existing contracts for the provision of care and support at home services are due to end in November 2024, however the Council still has a duty in relation to the Care Act 2014, to commission services to support adults who have social care and support needs to enable them to live independently at home. The commissioning of ongoing care and support provision will help ensure that the residents' care and support needs are met.

The value of the contract(s) will exceed £500,000, therefore in accordance with the Council's Procurement Procedure Rules, Cabinet approval is required prior to proceeding with the proposed procurement process.

**Alternative options to be considered and recommended to be rejected**

No alternative options have been considered. The Council has a duty in relation to the Care Act 2014, to commission care and support for adults who have social care and support needs to enable them to live independently at home. In line with the Public Contract Regulations 2015 and the Council's own Procurement Procedure Rules, the Council must undertake a compliant procurement process to appoint a care provider(s) to deliver this service(s).

**Impacts analysed;**

Equality  Privacy  Sustainability  Crime and Disorder

**Is the Decision consistent with the Council's Co-Operative Values? Yes**

**Is this a "Key Decision" as defined in the Constitution? Yes**

**Is it included in the 28 day Notice of Decisions? Yes**

## CABINET – 9 NOVEMBER 2023

### PROCUREMENT OF CARE AND SUPPORT AT HOME SERVICES

#### REPORT OF THE DIRECTOR OF ADULT SERVICES

#### 1. PURPOSE OF THE REPORT

- 1.1 To seek approval to procure care and support services that enable people to live independently at home.

#### 2. DESCRIPTION OF DECISION (RECOMMENDATIONS)

- 2.1 Cabinet is requested to:

(i) approve the procurement of care and support at home services, and

(ii) authorise the Director of Adult Services in consultation with the Healthy City Portfolio Holder and Director of Finance to subsequently award contract(s) to the successful bidder(s).

#### 3. BACKGROUND AND CURRENT POSITION

- 3.1 Care and support at home services, also known as home care or domiciliary care, supports people living in their own homes enabling them to remain independent. The services that are provided may include, for example, personal care, support with dressing; bathing and nutrition and other support that enables people to live as independently as possible at home. Support can be provided through a variety of ways such as planned visits throughout the day and night, 24-hour support; or by care workers who live in the home of the person in a live in care arrangement.
- 3.2 There are 10 existing contracts in place as follows for the provision of care and support at home services, which provide planned care and support to people throughout the day and night. These contracts are due to expire in November 2024:

<b>Provider</b>	<b>Locality</b>
Hetton Home Care Services	Coalfields Zone 1
Care at Home (Wearside) Ltd	Coalfields Zone 2
Comfort Call Limited	Sunderland East Zone 1
City Care	Sunderland East Zone 2
Comfort Call Limited	Sunderland North Zone 1
Sunderland Home Care Associates Ltd	Sunderland North Zone 2
City Care	Sunderland West Zone 1
Allied Health Services Limited	Sunderland West Zone 2

Allied Health Services Limited	Washington Zone 1
Westhome Care Services	Washington Zone 2

3.3 In line with the Council's adult social care Market Sustainability Plan, the Council is aiming to transform the social care market in Sunderland by developing a new model of domiciliary/home care services. The new model will consist of a range of different service offers that aims to:

- ensure that people are supported by the right service at the right time
- ensure that people's care and support needs are met by the most appropriate solution that can deliver the best outcomes for them
- ensure that the City's social care resources are used most effectively
- work towards staff in the Sunderland social care sector being paid the Real Living Wage

3.4 Corporate Procurement will work with Adult Services to consider the most suitable procurement options for the new commissioning model along with the resulting proposed procurement timeline.

3.5 The total value of the contract(s) to be procured for these services will be in excess of £500,000 and the contract(s) are anticipated to be in place before November 2024. The contract spend is demand driven and can therefore fluctuate depending on the hours of care and support provided to individuals. Based on actual spend in 2022/2023, the annual value of the contracts is estimated to be approximately £9 million per year.

#### **4. Reasons for the Decision**

4.1 The existing contracts for the provision of care and support at home services are due to end in November 2024, however the Council still has a duty in relation to the Care Act 2014, to commission services to support adults who have social care and support needs to enable them to live independently at home. The commissioning of ongoing care and support provision will help ensure that the residents' care and support needs are met.

4.2 The value of the contract(s) will exceed £500,000, therefore in accordance with the Council's Procurement Procedure Rules Cabinet approval is required prior to proceeding with the proposed procurement process.

#### **5. Alternative Options**

5.1 No alternative options have been considered. The Council has a duty in relation to the Care Act 2014, to commission care and support for adults who have social care and support needs to enable them to live independently at home. In line with the Public Contract Regulations 2015 and the Council's own Procurement Procedure Rules, the Council must undertake a compliant procurement process to appoint a care provider(s) to deliver this service(s).

## **6. Other Relevant Considerations / Consultations**

- 6.1 **Co-operative Values:** Sunderland City Council is a co-operative Council and will act ethically in all its actions whilst adhering to and actively promoting its co-operative values of self-help, self-responsibility, democracy, equality, equity and solidarity. These values will underpin our decision making and actions.
- 6.2 **Financial Implications:** The costs of the contracts will be funded from provision within the Adult Social Care revenue budget.
- 6.3 **Legal and Procurement Implications:** The proposed new contracts will be procured in accordance with the relevant provisions of the Public Contract Regulations 2015 and the Council's own Procurement Procedure Rules.

