

NE Regional Scrutiny Review of Health and Well-being needs of ex-service community Implementation Plan

R1	NE LA's consider the costs/benefits/best methods of collecting future information about members of armed forces "soon to leave", their likely destination and the demands this will place on localities.				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	(highlight each action) Identify a lead authority to progress this recommendation and recommendation 5 and provide guidance to the armed forces on the level and type of information needed by NE local authorities	(Regional issue) LA Lead to be determined by meeting of NE Chief Executives.	Sept 2011 Progress Update Needed re all recs	(highlight any specific issues which affect progress)	
1	(highlight each step needed to be taken)				
2	This recommendation and recommendation 5 are closely linked and it is considered that councils across the region would require the same type of information from the armed forces. It is proposed that a report be presented to a meeting of NE Chief Executives on the implementation of the recommendations of the regional scrutiny review highlighting issues which would benefit from a regional approach and the identification of a lead authority to progress specific recommendations.				

R2	NE LA services should actively ask the question of those they provide services for " have you served in the UK Armed Forces?"				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Through Access to Housing Services the question will be asked and included on any new forms.	NE Local Authorities Peter J Smith, Housing Advice Manager, HHAS	Sept 2011- Progress Update	This has been progressed within the development of the new Sub Regional Choice Based Lettings scheme and the question has been included in the proposed new application form.	December 2011

R3	That all organisations providing (or potentially providing) services for the ex-service community should encourage veterans to voluntarily identify themselves by asking “ have you served in the UK Armed Forces”				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		NE Strategic Partnerships Jessica May	Sept 2011- Progress Update		

R4	That HM Government should consider the potential for individual's NHS or National Insurance numbers to be used to identify their veteran status to improve identification of needs and services that might be available. This might be considered alongside the proposal by the Task Force on the military covenant for the creation of Veteran's cards.				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		HM Government - MOD and DOH	Sept 2011- Progress Update		

R5	That formal information sharing protocols and arrangements are established between the armed forces and local authorities across the NE to help enable LAs to properly assess/ plan to meet needs of the ex-service community as a specific group				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Identify a lead authority to work with the armed forces to progress this recommendation and recommendation 1 and provide guidance to the armed forces on the level and type of information needed by NE local authorities to enable them to better plan to meet the needs of ex-service personnel and their families	(Regional issue) LA Lead to be determined by meeting of NE Chief Executives. J Lighten MOD Military / Civil Integration Team	Sept 2011 Progress Update		
1	This recommendation and recommendation 1 are closely linked and it is considered that councils across the region would require the same type				

	of information from the armed forces. It is proposed that a report be presented to a meeting of NE Chief Executives on the implementation of the recommendations of the regional scrutiny review highlighting issues which would benefit from a regional approach and the identification of a lead authority to progress specific recommendations.				
B	Following provision of guidance to armed forces request that armed forces send a proposal for a protocol for consideration				

R6	NE LAs should consider dedicating a chapter in their Joint Strategic Needs Assessments to vulnerable service leavers and their needs and identifying as a target population the ex- service community within their strategic planning processes in relation to social exclusion, anti-poverty, homelessness and offending				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Reference will be made in the JSNA to the needs of the ex-service community. This will inform future service provision.	NE Local Authorities Paul Allen, Intelligence Hub Lead Officer, Office of Chief Executive	September 2011 Progress Update	It is proposed that that the 2011/12 JSNA update will be fundamentally reviewed and this will include work to establish the needs of the ex-service community.	March 2012

R7	NE LAs take research forward as part of the development of JSNAs across the region (with the North East Public Health observatory considering what data and research support it can provide)				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Peter Kelly, Acting Regional Director of Public Health requested to allocate a lead or pick this up via the SHA - and ensure discussions with DPH across the patch, armed forces, MOD and ex-service charities to identify potential priority areas for research.	NE Local Authorities / Acting Regional Director of Public Health (Regional issue)	Sept 2011 Progress Update		
1					

R8	NE LAs request the National Housing Federation North to carry out a mapping exercise to quantify current provision of ex-service community housing provided by their members and analyse best practice both nationally and within the NE.				
	Action:	Lead	Deadline	Notes:	Date

		Responsibility:	Date:		Completed:
A	Identify a lead authority to work with National Housing Federation North	Monica Burns - National Housing Federation North (Regional Issue) LA Lead to be determined by meeting of NE Chief Executives.	Sept 2011 Progress Update		
1	It is proposed that a report be presented to a meeting of NE Chief Executives on the implementation of the recommendations of the regional scrutiny review highlighting issues which would benefit from a regional approach and the identification of a lead authority to progress specific recommendations				

R9	That the National Housing Federation North works closely with NE local authorities to help plan future provision (including the ex-service community)				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Identify a lead authority to work with National Housing Federation North	Monica Burns - National Housing Federation (Regional Issue) LA Lead to be determined by meeting of NE Chief Executives	Sept 2011 Progress Update		
1	It is proposed that a report be presented to a meeting of NE Chief Executives on the implementation of the recommendations of the regional scrutiny review highlighting issues which would benefit from a regional approach and the identification of a lead authority to progress specific recommendations				

R10	That the armed forces and the Career Transition Partnership work more closely with local authorities across the region and provide them with an assessment of the likely level of demand and need for employment and skills related services in order to inform future economic and financial strategies and future provision.				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:

A		<p style="text-align: center;">J Lighten - MOD Military/Civil Integration Project / Heather Nicholson - Career Transition Partnership</p>	<p style="text-align: center;">Sept 2011 Progress Update</p>	<p>Update: 25/08/11 KA Very briefly and in summary, the Job Linkage service began in 1996, as a partnership between Sunderland Council and a number of our voluntary sector organisations, with the aim to try and tackle high levels of unemployment within the City. Today, it is delivered across the City by Sunderland North Community Business Centre (SNCBC) and operates out of 13 neighbourhood-based venues based within our communities of greatest need/deprivation. Participation is entirely voluntary and staff are able to support all residents who are out of work, to help remove barriers to work and move people closer to or into suitable sustainable employment. The service has been funded from various strategic sources, such as Neighbourhood Renewal Funding and Working Neighbourhoods Funding in the past and more recently, by Coalfields Regeneration Funding in the ex-Coalfield areas of Hetton and Houghton, along with successfully securing sub-contracts to deliver the Work Programme at a neighbourhood level.</p> <p>The service has Matrix accreditation (the quality standard for delivery of information, advice and guidance to adults) and staff are experienced guidance officers qualified to at least NVQ level 3 in Advice & Guidance. In recent</p>	
---	--	--	---	---	--

				<p>years, priority has been given to the 'hardest to help' client groups and support is consequently provided on a one-to-one basis, tailored to the individual needs of the client. Action plans are produced and progress is reviewed to ensure goals are achieved. At relevant points, referrals are made to specialist agencies (for example to give advice/support on debt or housing issues, or on substance mis-use problems). Ongoing support is given from the point of job entry, up to 26 weeks, to ensure clients settle into their new jobs and continue to develop within their role.</p> <p>Table provided by KA which summarises the numbers of clients who have been supported by Job Linkage, who were ex-service personnel</p>	
--	--	--	--	---	--

R11 That prison and probation services be encouraged to undertake more detailed work on the needs and nature of offending veterans					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		National Offender Management Services (NOMS)	Sept 2011 Progress Update		

R12 That prison and probation services should consider how to make available more “ signposting” to veterans charities of offenders subject to short sentences					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:

A		National Offender Management Services (NOMS)	Sept 2011 Progress Update		
---	--	--	---------------------------	--	--

R13 That prisons, probation trusts and other partners in the statutory and voluntary sectors promote the sharing of best practice and information (data and needs analysis)					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		National Offender Management Services NOMS	Sept 2011 Progress Update		

R14 As some sections of ex-service community are vulnerable and hard to reach NE LAs work with third sector bodies which provide an outreach service (such as ex-service charities and Norcare) to raise awareness and improve access to available support mechanisms					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Work will be carried out with all Registered Providers and supported housing providers to ensure that outreach services are coordinated and that the identified needs of ex-service personnel are met.	NE Local Authorities Graham Burt, Strategy Development Manager, City Services Phil Hounsell, Service Development Manager HHAS, Ann Dingwall, Commissioning Manager, HHAS	Sept 2011 Progress Update	Update 25/08/11 PH: It is expected that the self directed support approach and focus within our personalised service to be pro active in supporting the veteran community.	

R15 That all agencies should make use of and promote local directories of services provided by the voluntary and community sector and statutory provision for those seeking help and for those making referrals (e.g. web based directory provided by Veterans NE and Finchale College, Durham)					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:

A	Interest, thematic hobby, signposting portal CSN, Enhanced Housing Options Community Help Booklet Community Opportunities Resource Agency	NE LAs and NE Strategic Partnerships Graham Burt, Strategy Development Manager, City Services Debbie Ross, e-Neighbourhood Programme Manager, ICT	Sept 2011 Progress Update		
---	--	---	----------------------------------	--	--

R16 That NE LAs examine opportunities for using digital media to improve communication with the ex-service community and raise awareness of available support mechanisms					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	E-champions signposting to ICT in community venues etc. Equip individuals through transitional period via equipment, additional support, training etc. Not everyone is ICT literate (link to Rec 15)	NE Local Authorities Debbie Ross, e-Neighbourhood Programme Manager, ICT, Chief Executives	Sept 2011 Progress Update		

R17 That the National Housing Federation North is requested on behalf of NE LAs to carry out work with Registered Social Landlords to raise awareness of the housing needs of the ex-service community.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Identify a lead authority to work with National Housing Federation North	Monica Burns - National Housing Federation North (Regional Issue) LA Lead to be determined by meeting of NE Chief Executives	Sept 2011 Progress Update		
1	It is proposed that a report be presented to a meeting of NE Chief				20 May 2011

	Executives on the implementation of the recommendations of the regional scrutiny review highlighting issues which would benefit from a regional approach and the identification of a lead authority to progress specific recommendations				
--	--	--	--	--	--

R18	That an awareness raising campaign is carried out amongst staff throughout the Tyne and Wear and Tees Valley Unlimited City Regions regarding the importance of asking whether individuals are ex-service to ensure that they can be appropriately referred on to Job Centre Plus and receive their entitlement to early access to New Deal Programmes				
------------	---	--	--	--	--

	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		City Region Directors	Sept 2011 Progress Update		

R19	PCTs should begin conversations now with the embryonic GP Commissioning Consortia regarding the merits of commissioning for ex-service community. PCTs and Consortia should report back to members how the needs of the ex-service community are going to influence commissioning strategy during the transitional period and when Consortia have formally taken control of commissioning budgets.				
------------	---	--	--	--	--

	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		NE PCT Directors of Commissioning	Sept 2011 Progress Update		

R20	That local authorities and other key partner organisations across the region should consider identifying a senior figure who can act as a champion for the ex-service community and establishing a central point of contact in each local authority area or sub - region to assist when members of the community experience difficulties. Examples of possible approaches include:				
------------	---	--	--	--	--

	<ul style="list-style-type: none"> i) Within local authorities, a Member Armed Forces Champion to drive improvements in services for service veterans. ii) Within local authorities, a named senior officer to assist the ex-service community and act as a facilitator and conduit in dealings with Councils and beyond. iii) Within Primary Care Trusts, named senior staff to act as Case officers/co-coordinators in PCTs to act on behalf of the ex-service community whilst assistance is required, and to consider how best to pass these responsibilities forward to GP consortia and local Health and Wellbeing Boards. 				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:

A	<p>Co-ordinator role required to pull all strategic direction and actions together in one place.</p> <p>Need to be clear about what is required.</p> <p>Potential to have 12 co-ordinators across the region.</p> <p>Need to consider longevity of co-ordinator role.</p>	<p>Alan Caddick HHAS Head of Housing/Cllr Hall/SWITCH/GP Consortia</p>	<p>Sept 2011 Progress Update</p>		
---	---	---	---	--	--

R21 That the Association of North East Councils should be asked to explore with the NHS, the armed forces and other partners across the region how stronger networking within and between existing groups may be taken forward. This should include joined up planning and performance monitoring.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		ANEC	Sept 2011 Progress Update		
1					

R22 That LAs should consider how to bring together voluntary organisations large and small with a specific interest in the welfare of the ex-service community in light of the Government's response to the task force on the Military Covenant.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	<p>Area VCS Network at local level (1 in each of the 5 areas of the City)</p> <p>Whole family approach</p>	<p>NE Local Authorities</p> <p>Graham Burt, Strategy Development Manager, City Services</p>	<p>Sept 2011 Progress Update</p>		
1					

R23	NE LAs strongly recommended to explore options for establishing and publicising a central point of contact telephone number -to increase the chances of people getting the help they need and to provide a consistent standard across the region. (Model adopted by Hampshire County Council, in which telephone enquiries are channelled to a specific staff member is particularly worth consideration).				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	The Council in the development of its refreshed Customer Access Strategy will consider the access needs of the ex-service community and respond accordingly in terms of its delivery plans.	<p style="text-align: center;">NE Local Authorities</p> Liz St Louis, Head of Customer Service & Development, City Services	<p style="text-align: center;">Sept 2011 Progress Update</p>	Developed from learning outcomes from this action plan CORA approach Debbie Ross highlighted a documentary where a co-coordinator/trusted link between all services and individuals was highly successful Update 25/08/11 LStL An extensive programme of consultation is underway to inform the Customer Access Strategy and a final version will be available by the end of Nov 2011.	
1					

R24 That the Homes and Communities Agency is requested on behalf of local authorities across the region to consider how it may broker assistance and ensure better co-ordination of work across the region to ensure services are being directed at the right people, including the ex-service community and how it might assist with sharing examples of best practice as part of its enabling role and within the local investment planning process undertaken with local authorities					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Identify a lead authority to work with Homes and Communities Agency.	Anne Mulroy- South of Region Lead - Homes and Communities Agency (Regional Issue) LA Lead to be determined by meeting of NE Chief Executives	Sept 2011 Progress Update		
1	It is proposed that a report be presented to a meeting of NE Chief Executives on the implementation of the recommendations of the regional scrutiny review highlighting issues which would benefit from a regional approach and the identification of a lead authority to progress specific recommendations				

R25 That the positive work being taken forward by Job Centre Plus in the Tees Valley is shared with Armed Forces Champions across the rest of the region with a view to ensuring a consistent approach in supporting the training and employment needs of the ex-service community					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		Christina Blaney - Tees Valley Armed Forces Champion - Job Centre Plus	Sept 2011 Progress Update		
1					

R26 NE LAs should consider developing a regional veterans charter to establish uniform good practice across the region, possibly through existing regional structures such as the Association of North East Councils (ANEC)					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Joint Committee seek views from all twelve NE LAs on whether they are supportive of ANEC progressing the development of a draft Regional Protocol	NE Local Authorities (Regional Issue)		Initial discussions held with ANEC around the possibility of developing a Regional Veterans Charter. ANEC have responded positively and indicated that they would be able to develop a charter for consideration should NE local authorities wish to pursue this approach	
1					

R27 That the Career Transition Partnership continues to work with Local Authorities and Primary Care Trusts(and successor bodies as PCTs are abolished) to ensure that the Transition Protocol is understood and that specific individuals are mandated appropriately to take on these roles.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		Heather Nicholson - Career Transition Partnership			
1					

R28 That local NHS organisations work with military colleagues to ensure that people leaving the services are registered with GP's and dentists before formal discharge, so they have a " foot in both camps" towards the end of their active service. This would ensure a smoother transition to civilian health services.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		SHA			
1					

R29 That the armed forces and the Career Transition Partnership work more closely with local authorities and third sector organisations such as ex-service charities, Norcare and Mental Health North East with a view to developing a formal process for referring vulnerable service leavers into specific services.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		Heather Nicholson - Career Transition Partnership / J Lighten MOD Military / Civil Integration Project			
1					

R30 That action is taken by the armed forces on discharge to ensure that Early Service Leavers are provided with effective advice and “signposting” in relation to the mental health issues they may experience on discharge from the service.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		J Lighten MOD Military / Civil Integration Project / Heather Nicholson - Career Transition Partnership			
1					

R31 The effectiveness of improvements to the armed forces resettlement provision for early service leavers should be kept under review by the armed forces to ensure there is effective identification of potential vulnerability issues.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		J Lighten MOD Military / Civil Integration Project / Heather Nicholson - Career Transition Partnership			
1					

--	--	--	--	--	--

R32 That LAs should encourage Strategic Housing Authorities and registered social landlords , where possible, to adopt allocation policies which recognise the needs of the ex-service community					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Identify a lead authority to work with Strategic Housing Authorities and registered social landlords	NE Local Authorities (Regional Issue) LA Lead to be determined by meeting of NE Chief Executives			
1	It is proposed that a report be presented to a meeting of NE Chief Executives on the implementation of the recommendations of the regional scrutiny review highlighting issues which would benefit from a regional approach and the identification of a lead authority to progress specific recommendations				
C					

R33 That the Homes and Communities Agency is requested to examine on behalf of LAs across the region identifying take up of low-cost housing products by the ex-service community and whether providers are assisting the ex-service community as well as other parts of the community.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:

A	Identify a lead authority to work with Homes and Communities Agency	Anne Mulroy - South of Region Lead - Homes and Communities Agency (Regional Issue) LA Lead to be determined by meeting of NE Chief Executives			
1	It is proposed that a report be presented to a meeting of NE Chief Executives on the implementation of the recommendations of the regional scrutiny review highlighting issues which would benefit from a regional approach and the identification of a lead authority to progress specific recommendations				

R34 That the Homes and Communities Agency is requested to examine opportunities for the ex-service community within any revised funding arrangements as an outcome of the comprehensive spending review.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	Identify a lead authority to work with Homes and Communities Agency	Anne Mulroy - South of Region Lead - Homes and Communities Agency (Regional Issue) LA Lead to be determined by meeting of NE Chief Executives			
1	It is proposed that a report be presented to a meeting of NE Chief Executives on the implementation of the recommendations of the regional scrutiny review highlighting issues which would benefit from a regional approach and the identification of a lead authority to progress specific recommendations				

R35 That local authorities across the region examine the scope to provide housing related support for ex- service tenants once a property has been identified.					
	Action:	Lead	Deadline	Notes:	Date

		Responsibility:	Date:		Completed:
A	Commissioning intentions for housing related support Stepping stone approach to providing personalised approach Community in-reach model/CORA model approach	NE Local Authorities Ann Dingwall, Commissioning Manager, HHAS	Sept 2011 Progress Update		
1					

R36	That the new Health and Well-being Boards prioritise veterans' mental health issues, taking a lead in ensuring that on day 1 of discharge into civilian life that services are in place to meet the needs of the ex-service community in relation to both NHS and social care provision.				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	NB Jt Cttee recommendation may need to be reviewed in the light of changes to national policy - serious mental health issues may no longer go through Health and Well-Being Boards and may instead go through National Commissioning Board.	NE Local Authorities	Sept 2011- Progress Update		
1					

R37	That appropriate training is provided and required by commissioners of NHS services and guidance is developed specifically for primary care providers and GPs on the lines set out on page 10 of the joint committee report.				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		SHA	Sept 2011- Progress Update		
1					

R38 Joint Strategic Needs Assessments should specifically identify the mental health needs of the ex-service community including families and dependants.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A	It is proposed that that the 2011/12 JSNA update will be fundamentally reviewed and this will be included. It will also be addressed in the Mental Health Needs Assessment.	NE Local Authorities Paul Allen, Intelligence Hub Lead Officer, Office of Chief Executive	Sept 2011- Progress Update	Better understanding of needs and services e.g. housing, drug and alcohol dependency, post-traumatic stress disorder, mental health, money, etc.	
1					

R39 NHS Commissioners must ensure that GP consortia arrangements prioritise the needs of the ex-service community.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		NE PCT Directors of Commissioning	Sept 2011- Progress Update		
1					

R40 Local authorities and GP consortia should be actively engaged in joint planning and commissioning of services with the NHS					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:

A	<p>Raise awareness of Jt Cttee report and recommendations with NHS Directors of Commissioning across the NE</p> <p>Ensure issue is taken forward as part of the establishment of Health and Well-Being Boards</p>	<p>NE Local Authorities and PCT Directors of Commissioning (NE region)</p> <p>Paul Allen, Intelligence Hub Lead Officer, Office of Chief Executive</p>	<p>Sept 2011-Progress Update</p>		
1					

R41	Local Authorities should be actively engaged in the NHS Armed Forces Network and consider how they can take on a leadership role in relation to veterans mental health issues - perhaps linked to the formation of the new Health and Wellbeing Boards				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		SHA	Sept 2011-Progress Update		
1					

R42	Consideration should be given by Central Government to the need for some form of accreditation to be available to ex-service charities and Local Authorities should consider drawing up approved list of service providers				
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		HM Government - MOD	Sept 2011-Progress Update		
1					

R43 That voluntary organisations and the NHS promote self referral routes for ex-service personnel in a wide range of different ways that will help maximise their opportunity to access services.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		Confederation of British Service and Ex-Service Organisations / SHA	Sept 2011-Progress Update		
1					

R44 That primary care and acute trusts should take steps to improve awareness of veteran's mental health issues among health workers generally, including appropriate training and supervision.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		SHA	Sept 2011-Progress Update		
1					

R45 The Tees, Esk and Wear Valleys NHS Foundation Trust and the DOH should share widely the learning from the evaluation of the Community Veteran Mental Health pilot and particularly with commissioners, providers and the North East Mental Health Development Unit. Learning from the pilot must help to shape future statutory provision and the linkages with, and support for, the voluntary sector in the context of the Increasing Access to Psychological Therapies programme.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:

A		SHA	Sept 2011- Progress Update		
1					

R46 Trusts should provide better basic information to veterans with clear diagnoses of Post Traumatic Stress Disorder about their condition.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		PCT Directors of Commissioning	Sept 2011- Progress Update		
1					

R47 Prison Health Services need to identify veterans and evaluate needs with a particular focus on mental health and PTSD.					
	Action:	Lead Responsibility:	Deadline Date:	Notes:	Date Completed:
A		National Offender Management Services NOMS	Sept 2011- Progress Update		
1					