

17 March 2016

Pemberton House

Name
Address

Colima Avenue
Sunderland
SR5 3XB

Tel: (0191) 5128484
www.sunderlandccg.nhs.uk

Dear Patient

Encompass Health Care, The Galleries Health Centre, Washington, NE38 7NQ

We are writing to you as you are a registered patient with Encompass Health Care to update you on important information in relation to your practice.

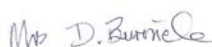
All GP practices in England and Wales hold a contract to deliver health care to local patients in the community. The current contract for your practice is due to end on 31 March 2016 and NHS Sunderland Clinical Commissioning Group has taken steps to ensure you have continued primary medical care. We were unable to secure an extension to the contract with your current provider and have therefore put in place a temporary contract with IntraHealth Limited to deliver services from the current Encompass Galleries site from 01 April 2016 to 30 September 2016. We are working with the temporary and the current provider to ensure as smooth a transition as possible.

In the meantime we are continuing with a procurement process to secure a long term provider from 1 October 2016 and we will be in a position to update you on this by early July 2016.

You will not need to take any action as you will continue to be registered at the practice.

Healthwatch Sunderland is the statutory independent consumer champion for users of health and social care services. It listens to, advises and speaks up on behalf of consumers. If you have any concerns or would like to discuss anything in respect of this process with Healthwatch, please call 0191 5147145 or access the Healthwatch website <http://www.healthwatchesunderland.com>.

Yours sincerely



Debbie Burnicle
Deputy Chief Officer
Sunderland Clinical Commissioning Group