

## TYNE AND WEAR FIRE & RESCUE SERVICE REPORT TO THE POLICY AND PERFORMANCE COMMITTEE

Meeting: 27<sup>th</sup> July 2009

**SUBJECT: END OF YEAR Q4 (APRIL – MARCH) PERFORMANCE REPORT OF THE 2008/09 CORPORATE TARGETS.**

### REPORT OF THE CHIEF FIRE OFFICER

#### 1. Introduction

1.1 This report provides the Quarter 4 (April – March) and end of year performance of the Authority against the targets set for 2008/09. Members of the Policy and Performance Committee are requested to consider and scrutinise the contents of this report and provide comments.

#### 2. The Performance Management Report

2.1 The Performance Management Reports are produced on a quarterly basis in order to provide a general overview of the Authority's performance. The report is the result of applying performance management to the Best Value targets that were set for 2008/09.

2.2 The report is supported by three appendices that provide greater detail on the performance of the Authority. Appendix A highlights the performance of the Authority against all of its Performance Indicators. Appendix B provides a three year graphical comparison of performance for our BVPI's. Appendix C provides a snap shot of our BVPI performance against the relevant targets and the previous year's performance. Appendix D provides an overview of the Authority's BVPI performance compared to the other Metropolitan Fire and Rescue Services.

2.3 Appendix A contains the following items of performance information for each indicator:

- Actual figure for 2004/05
- Actual figure for 2005/06
- Actual figure for 2006/07
- Actual figure for 2007/08
- Year to Date for 2008/09
- Forecast end of year for 2008/09
- Target for 2008/09 (reported in the Annual Plan)
- Variance with the target
- Percentage variance with the target

2.4 The performance of each indicator is colour coded using the following traffic light system:  
Where the target is likely to be missed by more than 2.5%, the colour is **red**;

Where the projected figure is within - 2.5% of the target, the colour is **yellow**;

Where the target is forecast to be achieved the colour is **green**.



Where no target has been set the cell remains **white**

Where a target is Green this indicates that the Authority has been efficient in achieving its target, yellow indicates that the Authority is within the variance range of achieving its target. Where the target is red this indicates that the Authority has not been as effective in achieving its targets. Comments have been provided in order to explain reasons for this performance and what action is being/to be taken to address any shortfall.

In order to provide a comparison between the performance achieved in 2008/09 against that of 2007/08 the same traffic light system has been applied to the end of year figures featured throughout the report.

### **3. Recommendations**

Members are requested to:

- a) note the contents of the performance report and provide feedback on its contents.

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### **Background Papers**

The under mentioned background papers refer to the subject matter of the above report

- Strategic Community Safety Plan 2008-13
- Local Government Act 1999
- BVPP 2008/09