

SUNDERLAND HEALTH AND WELLBEING BOARD

24 January 2014

FEEDBACK FROM THE ADULTS PARTNERSHIP BOARD

Report of the Chair of the Adults Partnership Board

The Adults Partnership Board met on the 7th January, 2014.

ITEM

5. Coalfield Care Homes Pilot

A presentation was given by Dr. Val Taylor and Dr. Wendy Kaiser from Sunderland CCG highlighting a pilot scheme in the Coalfield area, Sunderland Care in Care Homes. This covers 13 care homes and one extra care facility.

The aim of the project is to:

- 100% of Coalfield care home residents and families feel better cared for by September 2014

The project includes improving primary care, nursing care and podiatry in care homes and evaluating the impact on admissions and readmissions to urgent care. In line with the HWB Strategy this is moving from being reactive to much more proactive.

It was noted various pots of money would be brought together to improve and deliver the services and the care home model would be part of integrated community teams across the City.

Offers of support were given by Sunderland Carers centre to further enhance the scheme.

It was agreed to bring a further report to the Board in 6 months to show the emerging findings.

6. Telecare Annual Report

Graham King presented the Telecare Annual Report. Sunderland Telecare installs and monitors personal and hard-wired alarms and assistive technology solutions into the homes of vulnerable people. The Telecare Service underwent a major transition in 2013, mainly through the implementation of a revised Contributions Policy introducing a £12.50 monthly or £2.88 weekly contribution for all Telecare Customers. Prior to this date customers received the service free of charge. The Service is much more focused towards customers who need and use it on a regular basis. The Service was identified as an area of strength in the Care Quality Commission Inspection in 2010. In Spring 2013 major refurbishment works were carried out at the Leechmere Training Centre to house the Telecare Technical Team and Community Equipment Service. The Telecare Team receives around 16,000 calls every month from alarm customers and attends on average over 3600 alarms a month.

The report provided details on how the service is split into three parts:

- 1) Monitoring Centre
- 2) Mobile Response Team
- 3) Technical Team

Sunderland Telecare has been nominated for a range of awards that acknowledge the excellent service that is provided. The Customer Service Network and Telecare Service won the Innovation Use of Technology award at the North East Contact Centre Awards in November.

7. Health & Social Care Integration Update

Neil Revely updated the adults board on the vision for the integration of Health and Social Care in Sunderland. Neil Revely reported that within Sunderland, a significant amount of work has been progressed to create the conditions for integration and alignment of resources at various levels across the City. A number of major transformational programmes in Sunderland are already underway. These include:

- Preventing people from dying prematurely
- Enhancing the quality of life for people with long term conditions
- Supporting people to live independently
- Helping people recover from episodes of ill health following injury

A condition of accessing the Better Care Fund is that the CCG and the local authority must jointly agree plans on how the money will be spent. The proposed plan must be signed off by the 15th February, 2013.

The Better Care Fund needs to be seen within the context of a broader longer term plan for integration in Sunderland.

It was agreed to bring an update to a future Board meeting.

8. Sunderland World Mental Health Day Update

Jackie Nixon provided an update on the Mental Health events in 2013. The partners came together to work collaboratively to coordinate week long activities for World Mental Health Week 2013 in Sunderland.

The focus was to encourage people to think about our 'Five-a-day for Health & Happiness' – actions and behaviours which can lead to feelings which are crucial to wellbeing, such as happiness, contentment and enjoyment. The five a day for health and happiness are Connect, Be Active, Take Notice, Keep Learning and Give. Over 3000 members of the public got the five-a-day for health and happiness message.

The objectives for the week were:

- Roadshows around the City using non-traditional venues in all areas of the City
- Utilising local volunteers to engage with members of the public within City Centre on active bus
- Holding family events and engage with children and parents/carers
- Walking for wellbeing in Mowbray Park to promote 'be active'

- Holding a 'No Health without Mental Health' Conference

The key lesson from the world Mental Health day 2013 was that by encouraging partners and volunteers to lead sessions in non-traditional venues, a much larger number of people were contacted and a lot of these were 'not knowns'. It was agreed that the model was in line with the HWB Strategy – helping people to help themselves and would be replicated in 2014.

9. Any Other Business, Date and Time of Next Meeting

Carol Harries noted the next series filmed in Sunderland Weight Loss wards would be shown on Tuesday and for the following two weeks.

The next meeting will be held on Tuesday 4th March, 2014 at 2.30pm in Committee Room 1

