

Sunderland City Council Service Plans – West Area Priorities, for information purposes only.

ADULT SERVICES: Strategic Commissioning Team and Strategic Safeguarding Team

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Waverley Terrace	In partnership, with Strategic Housing redevelopment of Supported Living Accommodation for adults with social care, support and accommodation needs	12/22	11/23	1 tenant has moved into the new property with the staff team and the 2 nd tenant will move in following transitional work which remains ongoing..

CITY DEVELOPMENT: Economic Regeneration (City Development)

North East Community Forest 2023/24 planting	Tree and hedgerow planting at a series of individual sites as part of Low Carbon Framework. Options for sites in each area to be assessed and then discussed with Neighbourhood & Community Boards	9/23	3/24	Individual planting schemes developed in further detail, with some requiring further consultation before the overall programme is finalised. Seven sites currently have in-principle funding approval: Holmeside Phase 2 (East); Hetton Primary School (Coalfield); Rickleton Primary School (Washington); Roker Park (North), Silksworth Ski Slope and Pit Wheel (West); Doxford Park (East); Ryhope Junior School (East). An additional 3-4 sites are also being considered and are currently at the feasibility stage
Low Carbon Framework and Action Plan	Range of city-wide low carbon programmes and projects across the seven strategic priority areas to			. In addition to the above 10 NE Community Forest projects, there will be 1 Tiny Forest project planted (at Hudson Road Primary School) in 2023-24. The

	include implementation within individual Area Committee areas		<p>Sandhill View scheme is under review- funding is in place to deliver the 2nd Tiny Forest in the 2024-25 period. The Link Together Heritage Lottery bid for £915,000 will be determined in March 2024- if successful, the project will commence from April and run until end of March 2026.</p> <p>Sunderland City Council continue to work partnership with energy suppliers Utilita and E.On on the current phase of Energy Company Obligation (ECO4), which requires energy suppliers to implement energy efficiency improvements in residents' homes. The scheme is aimed at lower income and/or vulnerable households and less energy efficient properties with the aims of tackling fuel poverty, reducing carbon emissions from the domestic sector and improving thermal comfort. The ECO4 scheme was launched in October 23, and is available to residents in all areas of Sunderland (city-wide). As well as engaging with all Sunderland residents, Utilita included a particular focus on engaging with residents in Sunderland North and E.On with residents in Sunderland East until the end of June 2024, to raise awareness of the scheme and its benefits to residents. Eco-4 will run until 2026 across the city.</p>
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City Development: Regulatory Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Enforcement Project (currently AC funded)	<p>1 x Enforcement officer 2 x Neighbourhood Wardens Enforcement signage 7 x Streetwatch cameras Proactive approach to tackle environmental issues and increase function of prevention and enforcement across all 6 wards. ASB officer funded for 2 years</p> <p>Motor Cycle Task and finish meetings</p>	09/21	02/26	<p>AC update submitted April 2024 Project extended for another 2 years for Environmental Officer and funding also secured for a West area funded ASB Officer for 2 years ASB officer interviews being held week commencing 26/2/24</p> <p>February 24 Update – MD taskforce went live Dec 23. snapshot of results so far:</p> <p>Patrols:53 Leaflet drops:2 Multi-agency meetings:2 Nights of action:3 Drone deployment:1 Social media posts:2 Call backs:14 School visits:1 Home Visit:4 CPW:4 Vehicle Seizures:8 Arrests/summons:1</p> <p>June 24 Update Regular updates are being provided through area funding processes, neighbourhood and community boards</p>

CORPORATE SERVICES: Smart City Team

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Digital Inclusion	Delivery of a range of DI initiatives subject to interest/approval	4/23	4/26	<p>Significant work ongoing, a newsletter is available and can be circulated if of interest and further information can be found in the City Resources section of our website: www.sunderlandoursmartcity.com</p> <p>In addition, Digital Dashboards have been produced for every ward detailing the existing digital provision, challenges, and potential opportunities for consideration. In addition, the achievements for the year have been collated and are attached for information.</p>
Smart Cities	Opportunities for a range of digital and data solutions e.g. interactive play, smart bins etc	4/23	tbc	<p>Significant work ongoing, further information can be found across our website and in the Innovation Challenges section: www.sunderlandoursmartcity.com</p> <p>In addition, any specific briefings can be arranged as required.</p>

Stats delivered during 2023–24



16

Databanks operating and distributing free data SIM cards



5,900+

People accessing free Wi-Fi in the first quarter of opening 22 Digital Health Hubs



385

People with improved basic digital skills and confidence



96

Digital events supported or delivered



1,900+

People attended digital events



70+

Tech Mate volunteers supporting people to go online



320+

Digital Inclusion Network members



£600,000

funding secured, matched with an extra £60,000 on in-kind contribution



Website

Created: www.sunderland.gov.uk/GoOnlineSunderland

ENVIRONMENTAL SERVICES: Bereavement Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Cemetery Improvements	Prioritisation of improvement measures within area cemeteries according to an assessment of risk, need and local demand	June 22	Ongoing	<p>As part of the ongoing cemetery improvement works led by the Cemetery Improvement Boards, work is advancing on the enforcement of cemetery regulations relating to unauthorised items and enclosures on lawn section graves. Signage has been erected in relevant cemetery sections providing advanced notice of the removal of unauthorised items, and work to remove relevant items will begin as soon as ground conditions allow.</p> <p>As consultation with Board Members continues on all actions, the CIB continue to receive updates on any developments in this respect.</p> <p>As part of the memorial safety programme in all cemeteries, safety audits have now been conducted and initial findings from our consultants have been received. Further review is required and agreement on the work required work schedule, costs and processes. Further updates will follow.</p> <p>Cemetery Improvement Board (CIB) meetings continue on a bi-monthly basis. As regulatory enforcement becomes part of business as usual, and the memorial safety testing programme is underway, cemetery specific</p>

				<p>action plans will deliver on improvement works specific to each cemetery dependant on local requirements and need.</p> <p>In addition to the regulatory enforcement and MST programme, the board have also reviewed options to improve cemetery maintenance and increased signage relating to issues around the control of dogs in cemeteries.</p> <p>Memorial product development and management of historic memorial sponsorship terms now also receives focus by the CIB Members, with many new processes agreed and implemented following discussion and agreement within the group.</p>
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ENVIRONMENTAL SERVICES: Local Services

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Glyphosate Trial	A trial project to help us understand the impact of alternative weed control options in different environments, with a view to the potential	1 st April 2023	September 2023	The 2023 trial which commenced on the 1st of April which is due to conclude on the 30th of September 2023 is enabling Local Services to ensure we capture a full weed season. The process is allowing us to monitor the impact of using alternative methods to Glyphosate,

	<p>elimination of the use of herbicides in weed killing.</p>		<p>understand how effective other weed control methods can be, the impact these treatments have on the effectiveness of maintenance, resource, costs, equipment/training requirements, environmental and visual impact, and importantly the views of our residents.</p> <p>To date detailed records on all aspects of the trial are being gathered and analysed. Aspects such as:</p> <ul style="list-style-type: none"> • Application process • Environmental Impact • Cost • Effectiveness • Resident Feedback <p>We are continuing to engage with residents, our wider council colleagues, key city stakeholders and neighbouring authorities.</p> <p>We are also engaging with several other Authorities and organisations such as Cardiff Council, South Lanarkshire Council, Brighton Council the Amenity Forum and APSE.</p> <p>A final report will be produced and published following the conclusion of the trial.</p> <p>The further targeted trials which started in April have continued into November 2023. The detailed trial will provide clear evidence to review, enabling consideration of the available options, cost and resource implications for each method tested.</p>
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				<p>The results of the trial will inform the appropriate next steps.</p> <p>The trial has now concluded, findings are currently being compiled into a detailed report. A market feasibility study via procurement is also now underway to establish costs and availability of alternative weed control equipment</p> <p>A report will be going to cabinet on 20 June to provide updates on progress with biodiversity promotion and effective sustainable weed management</p>
Tree Surveying	A citywide tree inspection and mapping project.	May 2023	2027	<p>Tree inspections and mapping commenced in May 2023. Starting in the East area to date we have surveyed and digitally mapped over 5000 trees. The survey will move into the West area over the coming weeks. The survey will enable SCC to fully understand our tree stock, which will in turn increase our ability to manage the risk more effectively. The survey will also facilitate a much more proactive approach to tree planting and replacement, establish how much carbon as a city our trees can sequester, it will also inform us of the overall impact of Ash Dieback disease. The data base as it grows will provide a deeper case by case record of each tree and its inspection record which will improve member and customer journeys as the information held will provide more detailed information when responding to customer requests and complaints. As of 9th of November 9,353 trees have been surveyed.</p>

				<p>East and West area street trees are now complete, with the current focus being on the Green Flag parks situated within these areas. As of the 20th of February 12,757 trees have been surveyed.</p> <p>Following completion of the East and West areas, Mowbray, Barnes and Roker Green Flag parks have now been surveyed. The inspection programme is now focussing on the North Area. As of the 29th May 19,699 trees have been surveyed.</p> <p>Moving on from the Feb update the North Area is now complete and Survey work is now underway in the Coalfields.</p> <p>All work identified as part of the survey is prioritised inline with the Council's tree Policy and scheduled/ carried out accordingly</p>
Plantation Programme	Plantation Maintenance scheme	March 2023	April 2023	<p>Sunderland City Council are responsible for the management of approximately 185 hectares of plantation across the city. Over several years plantation management has been limited meaning they have become dense and unmaintained leading to the overall health and diversity of the plantation being negatively affected. The location of many of the city's plantations mean they grow relatively close to property boundaries and in some cases encroach gardens and fence lines. As a result, the Council receive high volumes of requests and complaints related to plantations. The Council are aware that in order to manage the potential adverse impact upon the health and lifespan of the plantations</p>

			<p>that a programme of works is required in some locations.</p> <p>The locations in which work is planned have been prioritised by considering condition, the risk posed whilst taking into account member and resident feedback.</p> <p>The work will comprise of thinning operations, which refers to the practice of selectively removing some trees from a woodland or plantation to promote the growth and health of the remaining trees.</p> <p>The plantation programme is progressing well with over 50,000 sqm of woodland maintained.</p> <p>Resident feedback has been very positive and of the initial 37 priority sites 19 are now complete.</p> <p>The plantation programme is progressing well with over 60,000 sqm of woodland maintained.</p> <p>Activity has decreased during the nesting season in order that we remain compliant with legislation, we can continue to deliver works but the pace of works is vastly reduced as we have to continually survey to woodland for nesting activity, leaving exclusion zones where nests are found. When the nesting period subsides later in the year our plantation programme will pick up pace once again</p>
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E Technology Trials	Trialling alternative Electric equipment to replace petrol fuelled kit to reduce carbon emissions.	May 2023		<p>We continue to trial alternative kit not only to reduce carbon emissions but to reduce the hand arm vibration some kit exposes our workforce to. To date we have tested Electric hedge trimmers, chainsaws, strimmers and grass cutters. We are hoping in the coming weeks to explore hybrid chipper technology. We are also working with our fleet team to future proof our kit replacement programme factoring in the feedback we capture as part trials and are confident that over a period of time to further reduce our reliance upon petrol tools and equipment. Trials are continuing with appropriate tools being considered as part of our fleet replacement capital programme.</p> <p>Following E Tech trials, various kit has been introduced into our operational teams. The kit not only reduces the hand arm vibration levels our operatives are exposed to, it also supports the Council's low carbon agenda.</p> <p>The kit includes, E Blowers, E Gum removal packs, E Chainsaws, E Hedge Trimmers and a Hybrid Chipper.</p> <p>We are continuing to explore other E solutions and are currently trialing a E Mechanical Sweeper</p> <p>We are continuing to explore other E solutions</p>
Bin Replacement	Barnes Park replacement bins.	April 2023	March 2024	Presently awaiting quote to be returned from contractor.

				<p>New bins have now been delivered to storage area. Contractor will soon begin installation.</p> <p>All bins have now been fitted successfully</p>
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ENVIRONMENTAL SERVICES: Winter Maintenance

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Winter Smart Solutions	Trials of several infrared road surface sensors across the highway network.	Continue through the winter of 2023/2024	Testing, development, and evaluation of technology and installation options remains ongoing through the winter of 2023/2024	<p>Following the recent trial of 10 smart sensors at a variety of key locations across the city, the detailed findings of the trial have enabled the Environmental Services Winter Maintenance Team, to further improve the planning for the essential replacement of the city's Vaisala weather station network and ensure that the positioning of the new equipment is optimised in response to the current and future development of new key routes and any road network changes across the city. With the new installations of modern Vaisala equipment occurring from May 2024, the road users of Sunderland can be assured the city will have some of the most advanced weather monitoring and forecasting equipment available, provided and supported by one of the market leaders in the industry</p> <p>Installation of the new Vaisala weather monitoring & forecasting equipment at 5 key sites around the City, will commence as planned</p>

				from May 26 th 2024, with completion expected in late June 2024
Winter Service Review	Comprehensive review of the Winter Maintenance Service	Spring 2024	Autumn 2024	Following on from the review undertaken 2023, the 2024 review will commence following the completion of this year's winter maintenance period. The review takes in all aspects of the Winter Service. A key focus of the review is the priority network coverage. The review process is to be based upon the requirement to deliver an efficient resilient service for the residents of Sunderland and the commuting public, whilst also meeting any legal requirements, adhering to best practice and meeting deliverable expectations with a finite resource. Where there are legislative changes, the policy will be reviewed immediately, and further approval sought from the Council. All recommendations produced by The Department for Transport and the UK Road Liaison Group along with identifiable best practice are considered during the annual review.

HEALTH HOUSING AND COMMUNITIES: Area Arrangements

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Developing the community support offer, working closely with the voluntary	Supporting VCS to develop their capacity to deliver commissioned services within communities	April 2023	March 2025	UKSPF funds secured to support VCS in Sunderland to deliver 12 months of community support across the city. VCS providers will support the establishment of the Links for Life social

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
sector to enable maximise positive outcomes from Social Prescribing				<p>prescribing programme in Sunderland, signing a delivery charter, ensuring a digital platform is developed and delivery is evaluated to inform future community support service delivery</p> <p>The platform is now live</p> <p>here: www.linksforlifesunderland.co.uk</p> <p><i>Useful information includes;</i></p> <ul style="list-style-type: none"> • <i>Meet the Links for Life team</i> • <i>Discover the digital hub</i> • <i>Become a member or use the hub for referrals</i> • <i>See the difference Links for Life activities are already making in communities</i> • <i>Get involved – help us promote Links for Life within your network and let us know about opportunities that the team could link in with.</i>
VCS Alliance – growing capacity of voluntary and community sector	Continue to work in partnership with the voluntary sector Alliance to maximise resources into the sector via external funding and grow social value resources	April 2023	March 2025	The Council continue to support the VS Alliance in Sunderland, who are now an independent Charity as a member of their strategy board, alongside other VCS partners, Gentoo and the ICB
Delivery of Financial Wellbeing Strategy Delivery Plan	Supporting residents within areas to improve their resilience	April 2023	March 2025	Continue to use household data and intelligence to identify issues and inform Support offer available within communities, working closely with partners including the voluntary sector. The UKSPF community support offer is supporting residents to

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
				<p>become financially resilient and forms a core part of the wider Links for Life service offer.</p> <p>The delivery of Financial Wellbeing support activities across services is nearing completion. From Jan 22 to date 170 of 175 actions in the delivery plan have been completed or mainstreamed as BAU – outstanding actions are expected to complete by June 24.</p> <p>Arrangements to close the project are in place, including revised governance arrangements. Also the relocation of the project into Strategic Advice Services to further embed Financial Wellbeing as BAU – post project.</p> <p>The project end date is 30/06/24.</p>

HEALTH HOUSING AND COMMUNITIES: Housing Development

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
<i>Housing Delivery and Investment Plan 2020-26 – approved to deliver 574 new</i>	<i>Empty Homes - 42 Bungalows - 38 Supported – 40</i>	<i>February 2020</i>	<i>March 2026</i>	<i>Empty Homes - 14 Bungalows - 18 Supported – 4</i>

<p><i>Council owned homes for letting, broken down into three workstreams:</i></p> <p><i>Empty Homes - 210</i></p> <p><i>Bungalows - 193</i></p> <p><i>Supported - 171</i></p>				
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HEALTH HOUSING AND COMMUNITIES: Housing Strategy

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
<p>The following wards show a high prevalence of empty properties:</p> <ul style="list-style-type: none"> • Pallion • Barnes <p>The service is generally responsive based on requests for service and the severity of empty property conditions. However, the Empty Homes Strategy identified the areas of the City where empty properties were most prevalent. Work to</p>	<p>This is not a specific project</p>	<p><i>Progressing</i></p>	<p>Initial presentation complete</p> <p>Future reports presented for Area Committee Information quarterly</p>	<p>Work to further analyse council tax data has been undertaken following a small increase in empty homes was shown in the data received. It is acknowledged that the increase be attributed to more homes tipping from 0-3 months empty into 6 months + showing a need for more early intervention and preventative work. A revised loans and grants scheme has been launched which will assist in some way with this prevention work.</p> <p>Monthly analysis on empty homes officer caseloads has been undertaken and priority properties are under senior management scrutiny with clear plans of action regarding enforcement.</p>

tackle empty properties is targeted in these areas.				
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HEALTH HOUSING AND COMMUNITIES: Welfare Reform Service and Business Development

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Foodbank Support	Council currently supporting range of foodbanks / food aid organisations in all area of the city – majority in East / West via fresh food and FareShare – will be refining offer / support during the year			<p>Service continues to collate and analyse monthly foodbank usage and will be providing up to date area-based breakdowns for the support provided by Sunderland Foodbank Distribution Centres and 5 Independent foodbanks . These are the organisations that have provided figures to the council since at least the start of the pandemic .</p> <p>Separately the service is collating information from other foodbanks , and food aid providers to better understand gaps in provision and potential issues within communities including wider food insecurity. This links to range of actions in the Good Food Charter Action Plan</p> <p>Information continues to be made available for residents to access via website and also voluntary sector and partners such as housing, health, etc</p>

HEALTH HOUSING AND COMMUNITIES: Active Sunderland

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Parks Tennis Court Programme	Refurbish Tennis Courts in Barnes Park	5/23	7/23	Complete and operational
Parks Tennis Court Programme	Develop Tennis activation programme	6/23	10/23	Complete - taking place
Regular Physical Activity Opportunities	Consultation and development of Bid for Playzone in West - location tbc	7/23	10/23	Bid submitted awaiting feedback from Football Foundation
Weight Management Service	Establish 1 delivery site for the targeted offer	5/23	6/24	Complete and operational - taking place at Paillon Action Group

HEALTH HOUSING AND COMMUNITIES: Public Health and Integrated Commissioning – Living Well

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update	
Development of Social prescribing physical hubs	To deliver a Social Prescribing 'hub' to allow for localised presence of the offer	4/23	3/25	Progressing model development	
				Area	Organisation
				City Wide	Northern Engagement into Recovery from Addictions Foundation (NERAF)
				City Wide	International Community

					Organisation of Sunderland (ICOS)
				City Wide	Friends of Drop in (FODI)
				City Wide	Veterans In Crisis
				City Wide	Grace House
				City Wide	Active Families @ Broadway Youth & Community Centre
				City Wide	Sunderland and County Durham Royal Society for the Blind
				City Wide	Sunderland and County Durham Royal Society for the Blind
				West	Community Opportunities
				West	Pennywell Neighbourhood Centre
				West	Pallion Action Group
				West	Youth Almighty Project

Stop Smoking Clinics	To deliver stop smoking clinics in the wards with the highest smoking rates.	4/23	12/23	<p>SSSS are actively investigating clinic/drop in sites within the high prevalence wards. The following clinics are either established, planned to start or in discussion:</p> <p>Pallion: Lambton Street Youth Centre (established)</p> <p>Sandhill: Grindon Primary Care Centre (established)</p> <p>St Anne's: Grindon Primary Care Centre (established)</p>
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Service Plans – Area Priorities

HEALTH HOUSING AND COMMUNITIES: Public Health – Starting Well and Health Protection

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Healthy Settings (Schools) Sandhill View Academy , Farringdon Community Academy	<i>School and key partners working together on identified priorities of mental health and RSHE</i>	4/23	3/24	<p>Sandhill View has a holistic approach to well-being, with a key emphasis on Relationships, Sex, and Health Education (RSHE) as well as Mental Health.</p> <p>Active participation in the Health Related Behaviour Survey 2023 involved Y8 and Y10 pupils. The outcomes have been disseminated to relevant staff to comprehend and prioritise the findings.</p> <p>The school has a significant focus on</p>

			<p>addressing teenage pregnancy, promoting awareness of healthy relationships and consent. They have established connections with the Integrated Sexual Health Outreach Service, young person's contraception nurse, and school nurses to reduce teenage pregnancy. Additionally, the school is actively working to enhance student access to the condom distribution service (C-Card scheme) and various forms of contraception. Notably, the school has already attained the RSHE Bronze Charter Mark.</p> <p>Efforts extend to the well-being of both staff and students, with a robust mental health support system in place. Ongoing staff training, specifically the halfway completion of the Integrated Child and Adolescent Mental Health Services (ICAMHS) training, shows the commitment to mental health support. Farringdon started healthy settings in 2022 and identified they are focusing on RSHE and Mental Health as key themes in their action plan.</p> <p>They have established links with key services to move the action plan forward.</p> <p>Aiming to achieve RSHE Bronze charter mark.</p> <p>Unfortunately, Farringdon did not take part in the Health Related Behaviour Survey 2023.</p>
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Service Plans – Area Priorities

TOGETHER FOR CHILDREN: Early Help Systems and Family Hubs

Project/Programme	Project Detail	Start Date	Due for Completion/ Full expenditure by	Area Committee quarterly update
Family Hub	<p>The Family Hubs and Start for Life programme helps meet commitments in The best start for life: a vision for the 1,001 critical days, published as government policy in March 2021. This programme is jointly led by the Department for Education (DfE) and Department of Health and Social Care (DHSC).</p> <p>The aim of Family Hubs is to join up and enhance services, ensuring all parents and carers can access the support they need when they need it. To bring services together and make them more accessible, improve the connections between families, professionals, services, and providers, and put relationships at the heart of family support.</p> <p>Following a competitive bidding process, 14 trailblazers were selected and awarded additional funding to go further and faster in delivering some or all of the Start for Life services funded by the Family Hubs and Start for Life programme –</p>	2022	2025	<p>Phase two of My Best Life website was launched at the beginning of May it now hosts SEND local offer and Family Information Service information.</p> <p>The site's main features include advertising and booking of Family Hub events and a library of resources that is maintained by the Family Hubs. The main benefit from this is families being able to access immediate support and book sessions online.</p> <p>As part of the Family Hub Community Grants, Sunderland Family Hubs have commissioned three providers from the Voluntary and Community Sector to further expand the wellbeing support for new mams through specific baby massage, baby yoga, 'mam and me' sessions.</p> <p>Launch of Ha'way the dads' Monthly activities session informed by consultation of dads. In addition to weekly dads' session being run through the hubs by Northeast Young dads& lads.</p> <p>MMR vaccinations are now being offered within the family hubs.</p>

	<p>peri-natal mental health and parent-infant relationships, infant feeding, and parenting support. Sunderland were one of the 14 local authority areas who were awarded trailblazer status.</p> <p>https://www.togetherforchildren.org.uk/article/27857/Start-for-Life</p> <p>Sunderland will have 5 Family Hubs across the city offering services from conception up until the age of 18 or 25 for young people with special educational needs. The face-to-face offer Sunderland Family Hubs offer is mirrored as a virtual offer to our children, young people and families, with access to activities, services and resources on a new digital platform called My Best Life. MBL will also provide families with information around childcare, SEND local offer, support for older children and young people in addition to interactive resources that families can access at home.</p> <p>Our Family hubs sits in line with the national vision of building an Early Help System offering support to children and families across universal services, community support and targeted services which</p>			<p>New Outdoor Stay and Play and play space offer available at Thorney Close Family Hub.</p> <p>Summer HAF offer will be supported by extension of funding via Household Support Fund Grant Funding.</p>
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	<p>will all be available in our family hubs.</p> <p>Early Help targeted family support teams are co-located within the family hubs. These teams provide targeted support to families with children aged 0 to 19. The Early Help workers complete a robust assessment and plan, provide interventions and work alongside our partners to address the needs of children young people and their families.</p> <p>HAF continues to be available across all localities of the city during school holidays.</p>			
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