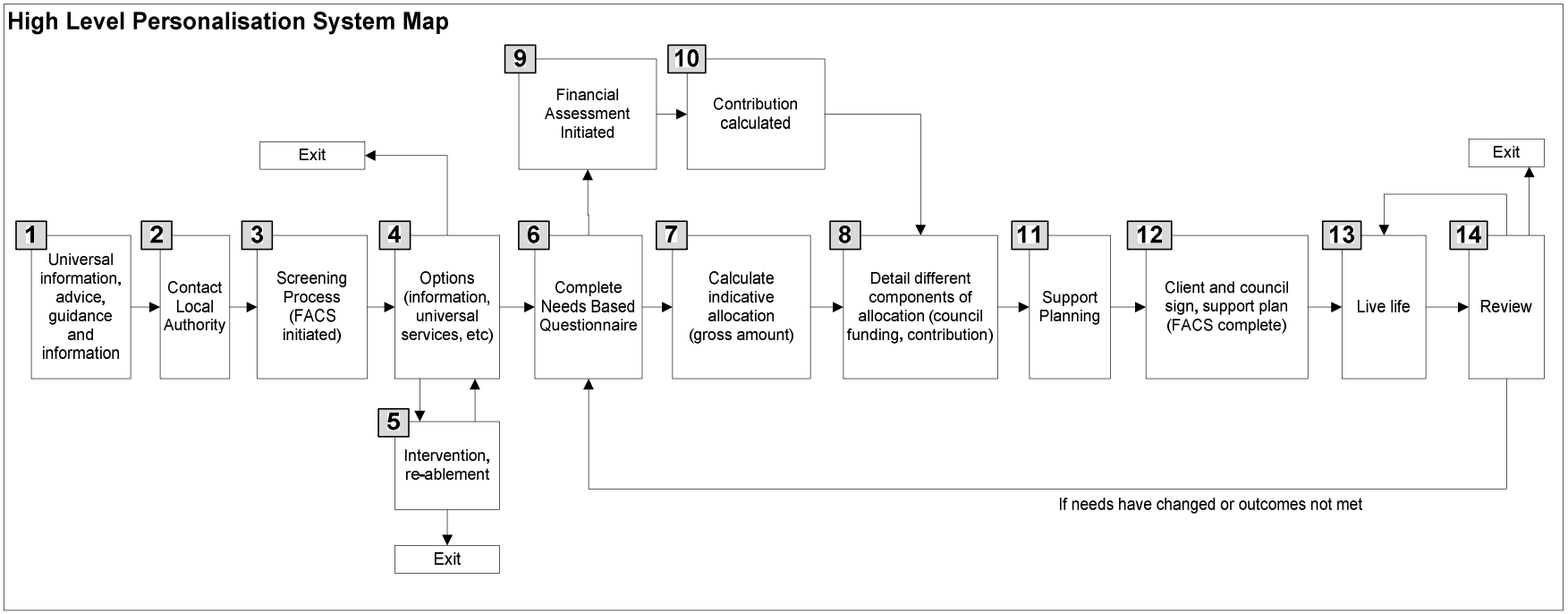
High Level Personalisation System Map
1
Universal information, advice, guidance and information
2
Contact Local Authority
3
Screening Process (FACS initiated)
4
Options (information, universal services, etc)
5
Intervention, re-ablement
Exit
Exit
6
Complete Needs Based Questionnaire
9
Financial Assessment Initiated
10
Contribution calculated
7
Calculate indicative allocation (gross amount)
8
Detail different components of allocation (council funding, contribution)
11
Support Planning
12
Client and council sign, support plan (FACS complete)
13
Live life
14
Review
Exit
If needs have changed or outcomes not met