

Report Key

This is the level of performance at 31st March 2010 or latest available during 2009/2010. A question mark means that information is not available

This is the level of performance at 31st March 2011 or latest available during 2010/2011. A Question mark means that information is not available

The target is what we want to achieve. A question mark means that a target has not been set
? = target not set

Performance Indicator	March 2010 Latest Data	March 2011 or Latest Data	Are we improving?	Target	Have we achieved the target?	Commentary
Total number of enquiries (libraries) (LPI010)	159,052.00	169,147.00	✓	155,000.00	★	Performance output above target at end of year
Number of active borrowers per 1,000 population (LPI013)	181.00	167.30	✗	180.00	▲	There is an ongoing programme to encourage active borrowing and reading including continued development of reading groups, author visits and promotions such as World Book Day and National Children's Book Week.

This is a comparison of March 2010 performance against March 2011 performance. The symbols mean:

Performance has improved



Performance is stable



Performance has declined



Information is not available



The traffic light is a comparison of performance at 31st March 2011 against the target. The symbols mean:

The target has been achieved



Performance is within 5% of the target



The target has not been achieved



Not applicable due to no target being set



Community Cohesion

Performance Indicator	March 2010 Latest Data	March 2011 or Latest Data	Are we improving?	Target	Have we achieved the target?	Commentary
The percentage of top 5% of earners from black and minority ethnic communities (BV011b).	2.52 %	2.54 %	📈	2.52 %	★	An improvement over the previous year and on target.
The percentage of local authority employees from minority ethnic communities (BV017a).	1.30 %	1.07 %	n/a	1.30 %	▲	This indicator relies upon staff turnover and people declaring themselves as being from an ethnic minority. Staff turnover has declined due to the economic climate and the internal jobs market has influenced a slow change in the council demographics. As part of the next employee survey, staff will be encouraged to declare their ethnicity if they previously have not done so.
Level of Equality on a scale of 1 to 3 (1=Developing, 2=Achieving, 3=Excellent) (LPI017)	Achieving	Achieving	➡	Excellent	▲	<p>The Equality Framework for Local Government is an assessment against five performance elements to arrive at an overall rating of either 'Developing', 'Achieving' or 'Excellent'. During 2010/11, the authority was rated as 'Achieving' based on the following assessment:</p> <ul style="list-style-type: none"> Knowing your Community and Equality Mapping - Weak Place Shaping, Leadership, Partnership and Organisational Commitment - Good Community Engagement and Satisfaction - Very Good Responsive Services and Customer Care - Excellent Modern and Diverse Workforce - Very Good

Culture

Performance Indicator	March 2010 Latest Data	March 2011 or Latest Data	Are we improving?	Target	Have we achieved the target?	Commentary
The number of visits to/usage's of museums per 1,000 population (BV170a).	1,527.00	1,542.00		1,482.00		Performance against this indicator continues to be strong.
The number of visits to museums that were in person per 1,000 population (BV170b).	1,329.00	1,316.00		1,293.00		A very strong exhibition programme at Sunderland Museum and Winter Gardens including Writers of Influence from the National Portrait Gallery, and China: Journey to the East (a British Museum touring exhibition) helped visitor numbers exceed target. Although the 2010/11 figure shows a small decline (0.5%) on the 2009/10 outcome, it was higher than the figure for three out of the previous four years (ie 2006-09) and reflects an overall trend of sustained improvement.
The number of pupils visiting museums and galleries in organised school groups (BV170c).	15,323.00	16,050.00		14,590.00		Performance against this indicator continues to be strong. The learning team have been developing new resources to support visits, such as, a revised promotional programme including in school assemblies, relaunch of the TWAM schools' website and projects linking with the Strategic Commissioning programme and other initiatives.
The % of residents that have engaged in the arts at least three times in the past 12 months (NI011).	35.60 %	39.40 %		36.00 %		Improvement over the previous place survey and higher than projected target.
The percentage of residents who say they have attended a museum or art gallery in the local area at least once in the previous year (NI010).	50.60 %	55.20 %		58.10 %		An increase over the previous year, although slightly below target. The survey does not assess the success of individual museums, nor whether the participants visited a museum in their local area, it simply records the activity of a small sample. The data is further compromised by the way in which it is collected - as part of the Active People Survey which primarily concentrates on how much sporting activity the survey participants undertake.

Housing

Performance Indicator	March 2010 Latest Data	March 2011 or Latest Data	Are we improving?	Target	Have we achieved the target?	Commentary
The number of private sector vacant dwellings that are returned into occupation or demolished as a direct result of action by the local authority (BV064)	332.00	376.00	✔	376.00	★	An improvement over the previous year and on target.
The % of private sector homes vacant for 6+ months (LPI042)	2.47 %	2.48 %	✘	2.50 %	★	Only a marginal increase over the previous year and still within target.
The % of social housing that is decent (LPI043)	99.90 %	?	?	100.00 %	?	Information not available until Autumn 2011.
The total number of homelessness cases prevented (LPI044)	714.00	708.00	✘	730.00	●	A fall in the number of people seeking help and advice is seen as a contributing factor and an area for improvement.
Total number of homelessness acceptances (LPI065)	178.00	168.00	✔	150.00	▲	An improvement over the previous year, although still higher than our projected target of 150 households. Activities will continue across the council around the provision of housing advice and housing allocations to those individuals and families to which the council has a statutory responsibility.
Total number of additional homes provided (NI154).	384.00	371.00	✘	350.00	★	A decrease over the previous year, although on target.
The total number of net additional dwellings that are deliverable as a percentage of the planned housing provision (in net additional dwellings) for the 5 year period (NI159).	120.16 %	120.00 %	✘	100.00 %	★	Only a very marginal decrease on the previous year and still 20% over and above the housing supply requirement.
The number of affordable homes delivered (supply of social rent housing and intermediate housing) (NI155)	191.00	315.00	✔	147.00	★	An improvement over the previous year and on target.
The number of homeless households living in temporary accommodation (NI156).	9.00	9.00	→	4.00	▲	There have been 9 households living in temporary accommodation throughout the year, which is more than double the target of 4 and remains stable on the previous year. At the same time performance against NI183a for the 'average length of stay in bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need' has exceeded the maximum targeted 2 weeks at 6.33 weeks, which is also a deterioration on 5 weeks reported during 2009/2010. It is thought that B&B accommodation measure has been negatively affected by the reduction in alternative suitable accommodation throughout the city.
The average length of stay in bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need (BV183a)	5.05	6.33	✘	2.00	▲	As above.

Sport and Leisure

Performance Indicator	March 2010 Latest Data	March 2011 or Latest Data	Are we improving?	Target	Have we achieved the target?	Commentary
The % of the population (aged 16 plus) who participate in sport for at least 30 minutes on 3 or more times a week (NI008)	19.60 %	22.50 %		24.03 %		Under achieved, but Sunderland's performance is still higher than the average for Tyne & Wear, the North East and also England.
% of population volunteering in sport and active recreation for at least one hour per week (LPI018).	4.94 %	7.20 %		5.00 %		An improvement over previous place survey results and on target.
Total number of visits to leisure centres (LPI021)	2,265,877.00	2,265,159.00		2,281,244.00		Achieved 99.3% of overall target. Only 16,085 behind target mostly due to government cut backs and the removal of Free Swimming funding which ended 31 July 2010.
Total number of swims within leisure centres (LPI022)	657,016.00	667,214.00		759,815.00		Under achieved year target by 92,601 due to government cut backs of the Free Swimming Programme.
Total number of other visits to leisure centres (LPI023)	1,608,861.00	1,597,945.00		1,521,429.00		A decline on the previous year, although still above target.
% of Children & Young People with access to high quality play 1km (CYPP1) (LPI066)	49.00 %	70.00 %		65.00 %		The Play Pathfinder Programme now completed has seen the development of new or significantly refurbished 28 plays areas since 2009. In 2007, just 19% of children had access to high quality play 1km from their door. Currently, 70% of children have access to high quality play facilities, which was 5% above the projected target. New facilities and programmes have been developed to enhance local provision and to make a positive contribution to social inclusion.

Sustainability

Performance Indicator	March 2010 Latest Data	March 2011 or Latest Data	Are we improving?	Target	Have we achieved the target?	Commentary
The % CO2 reduction from LA operations against a set baseline (2008-2009 emissions). (NI185)	-0.18 %	2.00 %	👍	1.40 %	★	This is purely an estimate until energy bills are validated during Summer 2011.
The % reduction in CO2 emissions across an agreed set of sectors (housing, road transport and business) against emissions from the 2005 baseline year. (NI186)	5.41 %	8.50 %	👍	7.10 %	★	A greater % reduction has been achieved during 2010/11 and the target has been met.
The level of preparedness reached in relation to Climate Change against the 5 levels of performance, graded 0 to 4. The higher the number, the better the performance (NI188).	2	2	➡	2	★	Stable performance.
The % of agreed actions to implement long term flood and coastal erosion risk management plans that are being undertaken satisfactorily (NI189)	17.00 %	17.00 %	➡	29.00 %	▲	Actions have been significantly overtaken by the Flood and Water Management Act 2010 which received royal assent last year.