

REPORT OF THE CHIEF FIRE OFFICER, CHIEF EXECUTIVE AND CLERK TO THE
AUTHORITY

1 PURPOSE

- 1.1 This report provides an overview of the Authority's performance to the end of Quarter 3 (October - December) against the targets for 2015/16. Members of the Policy and Performance Committee are requested to consider and scrutinise the contents of this accumulative report and provide comments.

2 PERFORMANCE MANAGEMENT REPORT

- 2.1 The report has been structured to demonstrate the Authority's performance in relation to key performance indicators reflecting organisational priorities.
- 2.2 The report is based on applying performance management against Service wide targets that are set annually. For the purposes of this report performance is only reported against the target set for 2015/16.
- 2.3 In order to reflect the delivery of services and performance at a lower level this report also contains data relating to district performance. Through the provision of such data the Committee will be able to identify any issues which are contributing to the overall performance of the Service and take remedial action if necessary.
- 2.4 Comparative performance is reflected at district level to highlight the performance of each district when compared against each other.
- 2.5 The performance of each indicator (Appendix A) has been colour coded to reflect forecasted performance against the end of year target. The following traffic light system has been adopted to highlight the performance related to each of the indicators:



Where the target is likely to be missed by more than 2.5%, the colour is **red**



Where the projected figure is within 2.5% of the target, the colour is **yellow**



Where the target is forecast to be achieved the colour is **green**



Where no target has been set the cell remains **white**

- 2.6 The report also contains actions based on commentary provided by the relevant District Manager. This will enable members of the Committee to scrutinise the delivery of services in relation to performance and provide those delivering the services to highlight what is being done to improve and react to performance.

3 LEGISLATIVE IMPLICATIONS

- 3.1 There are no legislative implications associated with this report.

4 LEARNING AND DEVELOPMENT IMPLICATIONS

- 4.1 There are no learning and development implications associated with this report.

5 ICT IMPLICATIONS

- 5.1 There are no ICT implications associated with this report.

6 FINANCIAL IMPLICATIONS

- 6.1 There are no financial implications associated with this report.

7 RISK MANAGEMENT IMPLICATIONS

- 7.1 The risk management implications associated with the implementation of the performance report have been assessed as **LOW** risk.

8 STRATEGIC COMMUNITY SAFETY PLAN LINK

- 8.1 The production of the performance report is directly related to the SCSP. The performance measures identified within the performance report are referred to within the SCSP.

9 EQUALITY AND FAIRNESS IMPLICATION

- 9.1 There are no equality and fairness implications associated with this report.
- 9.2 The performance report is available in alternative formats and languages upon request.

10 HEALTH AND SAFETY IMPLICATIONS

- 10.1 There are no health and safety implications associated with this report.

11 CONCLUSION AND RECOMMENDATIONS

11.1 Based on Quarter 3 performance data, the Authority is continuing to improve in some key areas however, is not expected to meet the majority of the targets set for the current financial year. Based on a comparison with the same period 2014/15 the Authority has experienced:

- 28.4% fewer Non Domestic Automatic False Alarms Attended
- 26.8% fewer Injuries from Accidental Dwelling Fires
- 18.5% fewer Malicious False Alarms Attended

11.2 The first three quarters of 2015/16 have also seen an increase in the following areas when compared with the same period last year:

- 13.2% more Special Services
- 9.6% more All Fire Calls Attended
- 7.64% more Primary Fires
- 7.55% more Deliberate Fires

11.3 The Committee is requested to:

- Note and endorse the contents of this report
- Agree to the publication of the Quarter 3 Performance Report

